

Las Positas College Online Counseling Survey

****Please complete the following survey about your experience using the Online Counseling Services****

*** Required**

How many semesters have you been enrolled at Las Positas College? *

Please identify your age group *

Which ethnic group do you identify with *

My reason for enrollment is: *

What is your current major at Las Positas College *

Type your answer in the box

How many times have you used Online Counseling Services? *

How did you hear about Online Counseling Services? *

What demographic area do you live in? *

Did you review the Frequently Asked Questions (FAQ's) before submitting your question to the E-Counselor? *

Yes

No

Rate your satisfaction with the email response and information given by the E-Counselor *

How likely are you to recommend Online Counseling Services to other students? *

Very Likely

Not sure

Unlikely

I decided to use E-Counseling services today because: *

Overall, how well does our Online Counseling Website meet your needs? *

Exceeds my expectations Meets my expectations Below my expectations

User-Friendly Interface

Counselor Response

Time

Topics covered through

Online Counseling

We welcome your comments with regards to your online appointment today!

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100%: You made it.

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