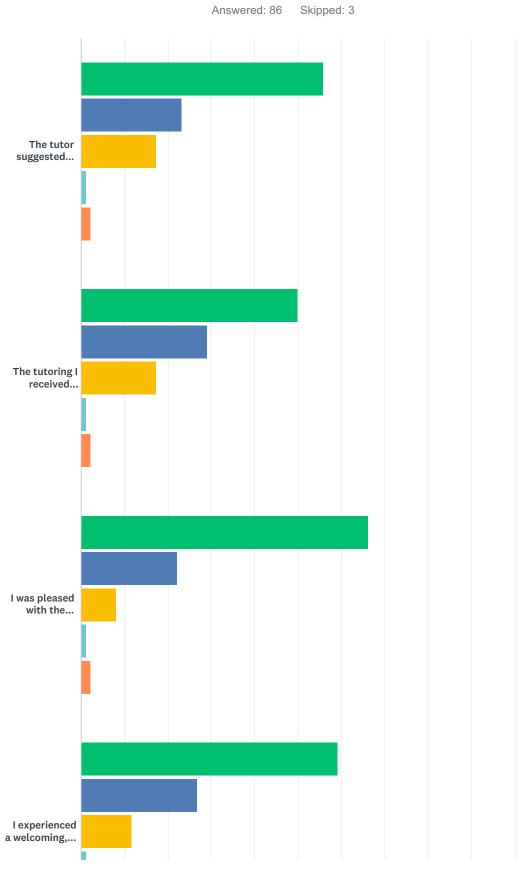
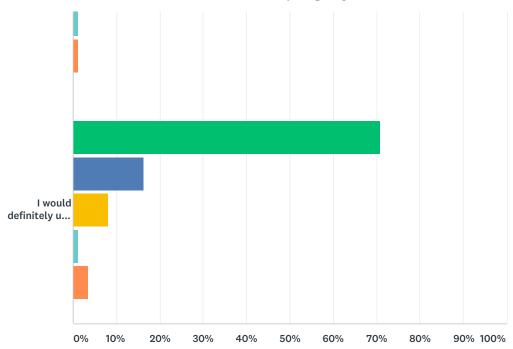
Q1 Rate the following statements based on your experience using the Tutorial Center:



Tutorial Center Survey - Spring 2019



| Strongly Agree | Agree | Neutral Neutral | Disagree | Strongly Disagree |
|----------------|-------|-----------------|----------|-------------------|
| | | | | |

| | STRONGLY AGREE | AGREE | NEUTRAL | DISAGREE | STRONGLY DISAGREE | TOTAL |
|---|-------------------|--------------|--------------|------------|----------------------|-------|
| The tutor suggested techniques that helped me learn the material. | 55.81% 48 | 23.26% 20 | 17.44% 15 | 1.16% 1 | 2.33% | 86 |
| The tutoring I received effectively improved my grade on this assignment or in my class. | 50.00% 43 | 29.07% 25 | 17.44% 15 | 1.16% 1 | 2.33% 2 | 86 |
| I was pleased with the overall effectiveness of my Tutorial Center experience. | 66.28% 57 | 22.09% 19 | 8.14% 7 | 1.16% 1 | 2.33% 2 | 86 |
| I experienced a welcoming, empathetic, and supportive environment at the Tutorial Center. | 59.30% 51 | 26.74% 23 | 11.63% 10 | 1.16% 1 | 1.16% 1 | 86 |
| I would definitely use the Tutorial Center again. | 70.93% 61 | 16.28% 14 | 8.14% 7 | 1.16% 1 | 3.49% | 86 |

| # | PLEASE PROVIDE DETAILS OR OTHER COMMENTS ABOUT YOUR TUTORING EXPERIENCE. | DATE |
|---|--|--------------------|
| 1 | Abel was an amazing tutor, he was both patient and quick to respond when it came to helping me succeed in my math class | 5/28/2019 8:56 AM |
| 2 | Very welcoming and very professional answers any questions I had. | 5/23/2019 11:55 AM |
| 3 | Everyone was so helpful I couldn't have done it without them jack Ellsworth , my tutor so lucky to have his help | 5/21/2019 3:24 PM |
| 4 | I wish there was a possibility to meet with a tutor at least twice a week. Sometimes one hour sessions for an entire week of material isn't enough. | 5/21/2019 3:24 PM |
| 5 | The time was very short. Just around 10 minutes because the teacher had to go. I did not resolve all my questions. | 5/21/2019 8:27 AM |
| 6 | on Friday I am waiting that have students more than 1/2 hrs almost 1 Hrs . I know every student can get 20 minutes, pls a rule as rule do not broke the rule just says sorry . Also replace the Friday tutor on the afternoon and give more tutor on Saturday too. Thank you | 5/21/2019 2:30 AM |
| 7 | My tutor, Lupa, did a great job explaining the material needed for my Anatomy class. She did a great job. | 5/20/2019 5:21 PM |

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| 8 | My tutor Helena, was incredibly compassionate and accommodating, which helped me adapt to a rapidly shifting situation that I could not have handled alone. Thank you. | 5/20/2019 5:07 PM |
|----|---|-------------------|
| 9 | My tutor Dani is wonderful. She is kind, smart, and very good at math. I have had wonderful experences working with her and math grade has improved. Thank you Dani!!! | 5/7/2019 3:04 PM |
| 10 | Tutoring center gets crowded, alternate locations would be nice. Big computers are scarce, laptops are so small it's hard on my eyes. | 5/3/2019 1:35 PM |
| 11 | Very helpful | 5/3/2019 7:21 AM |
| 12 | Excellent | 5/2/2019 8:30 PM |
| 13 | I've never used NetTutor, so I don't think this survey about NetTutor applies to me. | 5/2/2019 4:12 PM |
| 14 | The Tutoring Center is very noisy. I attended my instructor's office hours session there one time. Too noisy for me. It would be great to have those fabric-covered moveable dividers in the common areas to have more privacy and noise reduction. | 5/2/2019 3:23 PM |
| 15 | I am so glad to had Lena as tuter She is an amazing student and person. She always shared her knowledge to help understand my doubts in ESI | 5/2/2019 12:31 PM |
| 16 | I use to hate the tutor center because I would magically never get a tutor for almost 3 semesters in a row. It didn't seem that friendly and I would get hints that because I didn't have a tutor I should go somewhere else to study. I use to HATE this room but Cheri was always amazing. Now with the new person running it he always smiles and says Hello TJ me when I enter. I magically now got a tutor and it's so much nicer than ever before. I love this place and I hope it's a staple that stays on campus for years to come. | 5/2/2019 11:32 AM |
| 17 | My tutoring experience with Hyatt was amazing, I learned more from her than my English class. | 5/2/2019 10:28 AM |
| 18 | My 'strongly agree' answers were based on my experience with Amelia. She was absolutely wonderful, kind, patient, thorough, and very well versed in the subject. Unfortunately, I had quite an opposite experience with Daniella. I only feel the need to share names for the improvement as well as recognition of the overall experience in the tutorial center. | 5/2/2019 9:39 AM |
| 19 | Quinn is an excellent tutor and has helped me understand chemistry. Would highly recommend her to anyone, her tutoring style is second to none. | 5/2/2019 9:17 AM |
| 20 | The tutors help me understand the concept of my writing assignments and to help me with the repetivive sentences. | 3/7/2019 11:42 AM |
| 21 | Satya is great!! | 3/5/2019 10:53 AM |
| 22 | my instructor teaches me a lot about how to write an essay and how to remember new words | 3/4/2019 9:24 PM |
| 23 | My tutor helped me understand physics! | 3/4/2019 7:22 PM |
| 24 | My tutor is awesome and helps math become real by using hands on materials. Tutoring is fun when I can actually be evolved in manipulating things to illustrate a topic. | 3/4/2019 5:52 PM |
| 25 | My tutor did not show up and I was blamed for not coming to the appointment | 3/4/2019 5:05 PM |
| 26 | It's hard for me to study in the tutorial center. I am okay with being tutored there but the environment is too lax and more of a hangout spot for serious studying. | 3/4/2019 4:41 PM |
| 27 | They are students ,who are not very well prepared ,especially when it comes to science like chemistry i felt it's a waste of time but they're nice guys | 2/1/2019 5:01 PM |
| 28 | Great place to study | 2/1/2019 3:37 PM |