

Distance Education Student Survey - Fall 2019

Q1. Please mark the category that currently best fits your status:

Answer Choices	Responses	
Continuing student (attended last semester or last Summer session)	62.27%	170
Returning student (returning to college after a break in enrollment)	16.12%	44
New student (first semester of college)	21.61%	59
	Answered	273
	Skipped	1

Q2. Are you currently taking a class on campus at Las Positas College?

Answer Choices	Responses	
Yes	64.10%	175
No	35.90%	98
	Answered	273
	Skipped	1

Q3. Why did you choose to enroll in a DE course? Check all that apply.

Answer Choices	Responses	
Flexibility/Convenience	81.68%	223
Unable to come to campus	29.67%	81
Prefer to learn via technology	19.05%	52
An on-campus class was not available	14.65%	40
To be able to enroll in more units/complete education faster	23.08%	63
Felt a distance education class would be easier than an on-campus class	15.75%	43
Heard it was a good class	15.02%	41
Meet requirements for associate degree	26.37%	72
Meet requirements for transfer	36.26%	99
Meet requirements for vocational certificate	5.49%	15
Improve my job skills/expand my job opportunities	19.05%	52
Personal interest in the subject	20.88%	57
Disability	3.30%	9
Success with a previous distance education class	22.71%	62
Other, please specify	6.23%	17
	Answered	273
	Skipped	1

Respondents	Response Date	er, please spe	Tags
	1 Dec 02 2019 11		to keep my job
	2 Nov 23 2019 06		Could not wait any longer to advance my College education
	3 Nov 22 2019 07		Timeliness since my enrollment has been plagued with financial aid problems well into the first few weeks of class.
	4 Nov 19 2019 05		Medical issues
	5 Nov 19 2019 12		I'm a young hs student and didn't want to be in a classroom
	6 Nov 18 2019 02		My school schedule revolves around my husbands work schedule since I am a stay at home mom, online classes really help in this situation.
	7 Nov 18 2019 11		No other professors so online it was...
	8 Nov 07 2019 05		Specific classes that I wanted to take were only offered at Las Positas.
	9 Nov 06 2019 12		my on campus teachers are using canvas
	10 Nov 05 2019 03		Familiar with professor from oncampus classes
	11 Nov 04 2019 06		convenience with a full time job
	12 Nov 04 2019 02		Didn't think student-student would be mandatory and effect grade.
	13 Nov 04 2019 11		Convenient
	14 Nov 04 2019 10		I work full time and taking only campus classes would slow my degree down
	15 Nov 04 2019 10		WORK INTERFERES WITH CLASS HOURS
	16 Nov 04 2019 10		Commuting to an on-campus class takes up a lot of extra time.
	17 Nov 04 2019 10		Working full time

Q4. How many hours per week do you work this semester?

Answer Choices	Responses	
1-20 per week	34.19%	93
21-40 hours per week	36.76%	100
More than 40 hours per week	13.60%	37
None	15.44%	42
	Answered	272
	Skipped	2

Q5. Rate your level of satisfaction with the following:

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Total	Weighted Average						
Canvas	4.14%	11	1.88%	5	9.77%	26	30.83%	82	53.01%	141	0.38%	266	4.28	
Quest for Online Success readiness course in Canvas	3.72%	10	2.97%	8	23.05%	62	30.48%	82	27.88%	75	11.90%	32	269	4.12
LPC's Online Learning web site	2.57%	7	3.31%	9	22.06%	60	27.21%	74	30.51%	83	14.34%	39	272	4.23
LPC Library's online resources	2.21%	6	2.94%	8	22.06%	60	25.74%	70	33.46%	91	13.60%	37	272	4.26
LPC's student technical support desk	2.55%	7	3.28%	9	27.37%	75	18.98%	52	18.25%	50	29.56%	81	274	4.36
Canvas support	2.93%	8	1.83%	5	27.47%	75	22.34%	61	18.68%	51	26.74%	73	273	4.32
Zonemail	3.70%	10	7.04%	19	28.52%	77	26.67%	72	26.67%	72	7.41%	20	270	3.88
Student-instructor interaction in your class	4.07%	11	5.56%	15	14.81%	40	30.00%	81	44.07%	119	1.48%	4	270	4.09

Student-student interaction in your class	4.03%	11	4.40%	12	21.98%	60	35.53%	97	29.67%	81	4.40%	12	273	3.96
Student-content interaction in your class (i.e. presentations, exams, multim	4.76%	13	5.86%	16	20.88%	57	31.14%	85	32.23%	88	5.13%	14	273	3.96
The organization and structure of the course	4.03%	11	8.06%	22	13.19%	36	31.14%	85	42.12%	115	1.47%	4	273	4.04
The pace of the course (the amount of time you had to do your work; a 3-u	4.40%	12	5.13%	14	17.95%	49	32.23%	88	39.56%	108	0.73%	2	273	4
The overall quality of the course	3.68%	10	2.94%	8	14.71%	40	33.46%	91	44.12%	120	1.10%	3	272	4.15
Your overall satisfaction with the course	3.30%	9	3.30%	9	17.95%	49	32.97%	90	41.03%	112	1.47%	4	273	4.1
The Distance Education program as a whole at LPC	2.92%	8	2.19%	6	16.42%	45	31.39%	86	44.89%	123	2.19%	6	274	4.2
													Answered	274
													Skipped	0

Q6. I would take another DE course from LPC.

Answer Choices	Responses
Agree	86.13% 236
Disagree	4.38% 12
No opinion	9.49% 26
Answered	274
Skipped	0

Q7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Choices	Responses
More	23.99% 65
Less	15.50% 42
About the same	60.52% 164
Answered	271
Skipped	3

Q8. Have you HEARD OF or USED these services online? If you used them, were you satisfied?

	Never heard of it	Heard of it, but never used it online	Used it online, and I was very satisfied	Used it online, and I was satisfied	Used it online, and I was not satisfied	Total	
Admissions and Records	6.64%	18 39.48%	107 18.82%	51 32.10%	87 2.95%	8 271	
Bookstore	5.95%	16 39.41%	106 20.82%	56 30.48%	82 3.35%	9 269	
Counseling Services (Cranium Cafe, Email Services)	17.78%	48 57.04%	154 10.37%	28 11.11%	30 3.70%	10 270	
Disabled Students Program/Services	28.15%	76 65.93%	178 2.96%	8 2.59%	7 0.37%	1 270	
Financial Aid Office	6.62%	18 61.40%	167 14.71%	40 13.97%	38 3.31%	9 272	
Library	4.85%	13 39.18%	105 26.12%	70 28.73%	77 1.12%	3 268	
Proctoring (Proctorio)	49.25%	132 29.48%	79 5.60%	15 8.96%	24 6.72%	18 268	
Student Readiness (Quest for Online Success course)	21.19%	57 35.69%	96 12.64%	34 27.51%	74 2.97%	8 269	
Transfer Services	16.24%	44 64.94%	176 8.86%	24 9.23%	25 0.74%	2 271	
Tutorial Services (NetTutor)	11.11%	30 67.78%	183 8.15%	22 11.48%	31 1.48%	4 270	
						Answered	272
						Skipped	2

Q9. How necessary are the following to you as a distance education student?

	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Total	Weighted Average
Access to online academic tutoring	11.52%	31 31.23%	84 26.39%	71 30.86%	83 269	2.77
Access to online counseling (Academic, Career, or Personal)	11.85%	32 24.81%	67 24.81%	67 38.52%	104 270	2.9
Access to an online readiness course (Quest for Online Success)	15.19%	41 32.96%	89 22.59%	61 29.26%	79 270	2.66
Access to an on-campus orientation to online learning	21.85%	59 31.48%	85 22.59%	61 24.07%	65 270	2.49
Access to a virtual orientation to online learning	13.70%	37 24.81%	67 30.00%	81 31.48%	85 270	2.79
The ability to complete degree or certificate programs online	3.01%	8 14.66%	39 24.44%	65 57.89%	154 266	3.37
					Answered	271
					Skipped	3

Q10. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see offered?

Answered
129
Skipped
145

Respondents	Response Date	Responses	Tags
	1 Dec 19 2019 06	associate degree in English.	
	2 Dec 14 2019 02	Communication Studies and Psychology	
	3 Dec 09 2019 12	Education Degrees of any level	
	4 Dec 01 2019 11	Viticulture and enology	
	5 Nov 28 2019 05	Anything technical. Cloud administration Cloud+	
	6 Nov 25 2019 10	N/A	
	7 Nov 25 2019 11	Film classes, film offered as a major for both colleges.	
	8 Nov 24 2019 05	Possibly an Associate's Degree program, if there is not one already.	
	9 Nov 24 2019 07	Early child development	
	10 Nov 23 2019 06	Any 4-year Bachelor's degree programs would be nice. Las Positas is an amazing college. I would prefer to continue attending Las Positas to earn my Bachelors's degree. Since that is not an opportunity at this point, I just wanted to suggest it as a possibility or a hope.	
	11 Nov 22 2019 07	Accounting	
	12 Nov 22 2019 07	Cannabis, blockchain disruptions, genomics testing Bus. or Instagram marketing. This region should be leading not lagging in disruptive areas of business:(
	13 Nov 22 2019 10	full degree	
	14 Nov 20 2019 04	Pre nursing	
	15 Nov 20 2019 12	Teaching BA	

16 Nov 19 2019 05 Anthropology
 17 Nov 19 2019 05 N/A
 18 Nov 19 2019 04 Sonography
 19 Nov 19 2019 12 I'm not sure.
 20 Nov 19 2019 12 i dont' know
 21 Nov 19 2019 05 ABA behavioral therapy certificates
 22 Nov 18 2019 1C none
 23 Nov 18 2019 05 bachelor's degree
 24 Nov 18 2019 05 Business Administration!
 25 Nov 18 2019 05 Not sure
 26 Nov 18 2019 05 N/A
 27 Nov 18 2019 06 They are already offered
 28 Nov 18 2019 07 PsychologyBusiness
 29 Nov 18 2019 07 Nursing
 30 Nov 18 2019 06 Medical Assisting
 31 Nov 18 2019 06 Accounting Certificate
 32 Nov 18 2019 06 Psychology AA-T
 33 Nov 18 2019 04 Business Administration
 34 Nov 18 2019 03 Early Childhood Education
 35 Nov 18 2019 03 I would like to see and be able to complete the Digital Forensics Certificate program and the Associates of Arts degree for computer information systems.
 36 Nov 18 2019 02 Kinesiology
 37 Nov 18 2019 02 Radiology
 38 Nov 18 2019 02 N/A
 39 Nov 18 2019 02 All transfer curriculum classes. Business transfer curriculum should be all offered online 100% of classes. Not just a few.
 40 Nov 18 2019 02 They have what I need already.
 41 Nov 18 2019 01 I'm not sure yet.
 42 Nov 18 2019 01 N/A
 43 Nov 18 2019 01 Nutrition counseling certification
 44 Nov 18 2019 01 Cyber security
 45 Nov 18 2019 11 AA degree
 46 Nov 18 2019 11 GMAT exam Study
 47 Nov 18 2019 11 Business Administration
 48 Nov 18 2019 11 Special Education
 49 Nov 18 2019 11 NURSING
 50 Nov 18 2019 11 Yes
 51 Nov 18 2019 1C Construction management
 52 Nov 18 2019 1C Public Health Science (AS-T)
 53 Nov 18 2019 1C Early childhood edu
 54 Nov 18 2019 1C artificial intelligence pathcybersecurity path
 55 Nov 18 2019 1C Liberal Arts Communication
 56 Nov 18 2019 05 Computer Science
 57 Nov 18 2019 05 Kinesiology, Athletic Training
 58 Nov 18 2019 05 Not sure
 59 Nov 18 2019 05 English
 60 Nov 18 2019 05 I would like to complete my degree on sociology.
 61 Nov 18 2019 05 yes
 62 Nov 18 2019 05 masters
 63 Nov 18 2019 05 interior design
 64 Nov 18 2019 05 Early Childhood Education, Human Development, and Liberal Studies
 65 Nov 15 2019 01 computer scienceartificial intelligencecybersecurity
 66 Nov 11 2019 04 All of them
 67 Nov 11 2019 01 Phlebotomy
 68 Nov 10 2019 07 B A child development
 69 Nov 10 2019 01 IT certificates should be offered through LPC.
 70 Nov 10 2019 05 Biology
 71 Nov 10 2019 05 business
 72 Nov 07 2019 05 Certificate of Achievement for Enology
 73 Nov 07 2019 01 Childhood intervention
 74 Nov 06 2019 05 Business Certificates and Completions
 75 Nov 06 2019 05 American Sign Language
 76 Nov 06 2019 04 Construction Management certificate or program.
 77 Nov 06 2019 1C N/A
 78 Nov 05 2019 06 I would like to see more psychology/therapy degrees or programs offered at LPC.
 79 Nov 05 2019 06 Bachelor of Music
 80 Nov 05 2019 06 Biology Allied Health
 81 Nov 05 2019 12 N/A
 82 Nov 05 2019 11 General Business Degrees
 83 Nov 05 2019 11 i don't
 84 Nov 05 2019 05 Nursing
 85 Nov 04 2019 1C Computer Information System Degree, Computer Applications Software Certificate, Web Development Certificate
 86 Nov 04 2019 05 Liberal Arts
 87 Nov 04 2019 05 I'm not really sure about this because, it depends on the person on which path they are wanting to follow towards and pass with any degree they are looking for.
 88 Nov 04 2019 05 Early child care, administration, library
 89 Nov 04 2019 05 Administrative Assistant AA

- 90 Nov 04 2019 07 ECE 83-Adult Mentoring and Supervision.
- 91 Nov 04 2019 07 Film
- 92 Nov 04 2019 07 Haven't fully researched this area to know all that is available via LPC for these programs.
- 93 Nov 04 2019 06 AA in recreation, leisure, and hospitality services
- 94 Nov 04 2019 06 A broader variety than what is currently offered.
- 95 Nov 04 2019 05 accounting tech.
- 96 Nov 04 2019 04 Cybersecurity.
- 97 Nov 04 2019 04 American Sign Language BA
- 98 Nov 04 2019 04 computer science - pharmacy
- 99 Nov 04 2019 03 I just want to be able to complete my full certificate online.
- 100 Nov 04 2019 02 NA
- 101 Nov 04 2019 01 psychology
- 102 Nov 04 2019 01 Docterate
- 103 Nov 04 2019 12 AST-Math
- 104 Nov 04 2019 12 N/a
- 105 Nov 04 2019 12 I don't know.
- 106 Nov 04 2019 12 Anything in Kinesiology
- 107 Nov 04 2019 11 I think I would like to see science degrees offered at LPC Online.
- 108 Nov 04 2019 11 Early childhood education
- 109 Nov 04 2019 11 Spanish degree
- 110 Nov 04 2019 11 More business classes or elective classes
- 111 Nov 04 2019 11 Psychology AA-T.
- 112 Nov 04 2019 1C All ECE certificates and degrees and more physical science courses
- 113 Nov 04 2019 1C paralegal
- 114 Nov 04 2019 1C BUSINESS MANAGMENT ONLINE AA
- 115 Nov 04 2019 1C Associate TeacherEarly Care and Education degrees
- 116 Nov 04 2019 1C associates
- 117 Nov 04 2019 1C Music BusinessMusic Technology
- 118 Nov 04 2019 1C fashion product development
- 119 Nov 04 2019 1C Associate in Science
- 120 Nov 04 2019 1C Public Health Science
- 121 Nov 04 2019 1C Computer Science
- 122 Nov 04 2019 1C Associates then transfer
- 123 Nov 04 2019 1C Nursing
- 124 Nov 04 2019 1C Liberal arts degree
- 125 Nov 04 2019 1C Chemistry
- 126 Nov 04 2019 1C All majors that fall into the categories of Social Science, English, and Humanities.
- 127 Nov 04 2019 1C na
- 128 Nov 04 2019 05 IGETC requirements
- 129 Nov 04 2019 05 Associates

Q11. If you had the opportunity to take an online course at another California Community College because the course you need to take at LPC is either full or not offered, would you be interested in this?

Answer Choices	Responses	
Yes	83.08%	221
No	16.92%	45
	Answered	266
	Skipped	8

Q12. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Choices	Responses	
Wikis	17.11%	45
Videos created by someone other than your instructor	45.25%	119
Videos created by your instructor	58.94%	155
Text-based lectures	44.49%	117
Printed textbooks	45.25%	119
PowerPoint presentations	63.88%	168
Live chat	14.45%	38
Groupwork	20.91%	55
Graphics/images	41.06%	108
Google Docs	43.73%	115
Electronic textbooks	39.54%	104
Discussion boards	48.67%	128
Blogs	7.60%	20
Peer reviews	25.86%	68
Audio files	20.91%	55
Popular social media tools (e.g. Facebook, Twitter, TikTok)	14.45%	38
Other (please specify)		9
	Answered	263
	Skipped	11

Respondents	Response Date	er (please spec	Tags
	1 Nov 22 2019 07	Not canned or boring	
	2 Nov 19 2019 05	Not the CENGAGE PROGRAM	
	3 Nov 18 2019 06	Google	

- 4 Nov 18 2019 02 n/a
- 5 Nov 18 2019 01 external links to things related to the topics
- 6 Nov 18 2019 1C instructor led
- 7 Nov 10 2019 01 I "Google" nearly everything I don't already know for my course.
- 8 Nov 04 2019 02 To show you exactly how to do something right before you do it and include the exact formula that you need on the screen while you do the problem so you understand how you are supposed to apply each individual formula to each problem and get used to it. That's how I learn.
- 9 Nov 04 2019 01 Virtual or live online video class lecture to clarify our doubts while still the subject is being taught or discussed

Q13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Choices	Responses	
Read announcements	88.58%	225
Complete discussion assignments	40.16%	102
Take quizzes or tests	33.46%	85
Read assignments or other course-related information	68.50%	174
Check your grades	91.34%	232
View multimedia	38.58%	98
Access course-related content and information outside of the online class	42.13%	107
Access information from the LPC Library web site	25.98%	66
Read your textbook	39.37%	100
Other, please explain	3.94%	10
	Answered	254
	Skipped	20

Respondents	Response Date	er, please exp	Tags
1	Dec 09 2019 12	I use a laptop.	
2	Nov 22 2019 07	Utilize the numerous features of Apps and phones in creative new ways:(
3	Nov 20 2019 04	ya	
4	Nov 18 2019 02	na	
5	Nov 18 2019 01	I just use my lap top	
6	Nov 18 2019 01	work on assignments	
7	Nov 18 2019 11	I don't use my smart phone, I use my laptop.	
8	Nov 05 2019 06	N/A	
9	Nov 04 2019 12	Not Applicable	
10	Nov 04 2019 1C	I find it difficult to use my cell phone to do any school work but reading announcements and notifications.	

Q14. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Total	Weighted Average
1	7.69%	15.38%	41.03%	35.90%	39	3.05
					Answered	39
					Skipped	235

Q15. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answered 8
Skipped 266

Respondents	Response Date	Responses	Tags
1	Nov 19 2019 05	(N/A)	
2	Nov 18 2019 05	na	
3	Nov 18 2019 06	Most of the videos had captions, but they were not all accurate captions.	
4	Nov 18 2019 02	I have ADD so I take a little longer to do things, canvas helps out a lot go at my own pace and can ask for help if needed.	
5	Nov 18 2019 05	None	
6	Nov 06 2019 1C	N/A	
7	Nov 05 2019 06	I haven't used any accommodations yet, online I'm fine but I may need help in my class on campus.	
8	Nov 04 2019 07	I see improvement	

Q16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Total	Weighted Average
Utilize an email account associated with the class	7.94%	4.76%	15.08%	34.13%	38.10%	96	3.9
Send email attachments	2.78%	2.38%	11.51%	38.49%	44.84%	113	4.2
Post to the discussion board	0.40%	0.40%	13.89%	36.11%	49.21%	124	4.33
Communicate following the rules of Netiquette (proper online etiquette)	3.97%	1.59%	13.49%	36.90%	44.05%	111	4.15
Log into your course	0.40%	0.40%	6.72%	32.41%	60.08%	152	4.51
Navigate your course	0.40%	1.58%	9.88%	34.78%	53.36%	135	4.39
Upload/download files	1.20%	3	12.75%	34.66%	50.20%	126	4.31
Check grades	0.00%	0.40%	5.95%	28.57%	65.08%	164	4.58
Evaluate credibility of online sources	3.16%	2.37%	20.95%	43.48%	30.04%	76	3.95
Contact technical support	26.69%	6.37%	18.33%	29.48%	19.12%	48	3.08
Manage your time efficiently	0.79%	8.73%	29.37%	36.51%	24.60%	62	3.75
Participate actively in class	1.20%	2.79%	23.90%	43.03%	29.08%	73	3.96
Prepare actively for exams (anticipate questions, test yourself, study with c	2.02%	6.05%	26.21%	40.73%	25.00%	62	3.81
Utilize LPC library online resources	19.12%	11.16%	27.09%	25.50%	17.13%	43	3.1
Utilize a mobile device for class purposes	7.60%	4.00%	21.20%	36.00%	31.20%	78	3.79
						Answered	253

Q17. Please add any other pertinent comments about distance education at LPC:

Answered
Skipped

43
231

Respondents

Positive comments included appreciation for offering online courses so students who can't make it to campus can further their education. There were compliments about the Canvas software, as well as about instructor performance. On the negative side, students expressed frustration with some classes that were designed poorly, lacked interaction from the instructor, and included third-party tools that were difficult to use. A couple students wanted more choice in instructors so they can choose their courses more wisely.