

Las Positas College Student Satisfaction Survey Results Spring 2021

Student Services and Learning Support Usage and Satisfaction with Services	SUMMARY		Percentage of those responding who:				Response Details	
	Used Service	"Very Satisfied" or "Satisfied" or Percent MOE	Never Heard of Service	Heard of, but Never Used Service	USED Service and:		N	Pct. of 1,697
					Not Satisfied	Satisfied		
Admission and Records	74%	92% ±2%	5%	21%	8%	58%	1,518	89%
Bookstore (Bldg. 1300 or Online)	76%	95% ±2%	4%	20%	5%	52%	1,513	89%
CalWORKs	13%	93% ±5%	33%	54%	7%	42%	1,490	88%
Campus Safety & Security	20%	93% ±4%	12%	68%	7%	43%	1,512	89%
Child Development Center (Bldg. 2300)	10%	97% ±4%	24%	66%	3%	35%	1,519	90%
Computer Center	34%	97% ±2%	14%	52%	3%	45%	1,515	89%
Counseling Services	66%	86% ±3%	4%	30%	14%	47%	1,507	89%
Disabled Students Programs & Services (DSPS)	12%	87% ±7%	17%	72%	13%	31%	1,519	90%
Extended Opportunity Programs & Service (EOPS)	12%	91% ±5%	36%	52%	9%	29%	1,521	90%
Financial Aid Office	48%	90% ±3%	4%	48%	10%	44%	1,517	89%
Health and Wellness Center (Bldg. 1700)	17%	95% ±3%	18%	64%	5%	32%	1,515	89%
Honors Transfer Program	8%	93% ±6%	35%	58%	7%	43%	1,516	89%
Intercollegiate Athletics	6%	94% ±6%	34%	60%	6%	28%	1,509	89%
Library (Online or Learning Resource Center, Bldg 2000)	63%	97% ±1%	7%	31%	3%	41%	1,520	90%
Student Online Orientation	68%	95% ±2%	9%	23%	5%	56%	1,509	89%
Student Life (clubs/activities/student gov't)	23%	91% ±4%	14%	63%	9%	43%	1,514	89%
Textbook Loaner Program	16%	92% ±4%	39%	45%	8%	36%	1,511	89%
Career, Transfer & Employment Center	17%	91% ±5%	23%	60%	9%	49%	1,518	89%
Tutorial Services / Center	29%	93% ±3%	16%	55%	7%	35%	1,518	89%
Reading and Writing (RAW) Center	31%	95% ±3%	14%	55%	5%	36%	1,514	89%
Veterans First Program	8%	94% ±6%	30%	62%	6%	25%	1,522	90%