Distance Education Student Survey - Fall 2019

Q1. Please mark the category that currently best fits your status:

Answer Choices	Responses	
Continuing student (attended last semester or last Summer session)	62.27%	170
Returning student (returning to college after a break in enrollment)	16.12%	44
New student (first semester of college)	21.61%	59
Answered		**273**
Skipped		**1**

Q2. Are you currently taking a class on campus at Las Positas College?

Answer Choices	Responses	
Yes	64.10%	175
No	35.90%	98
Answered		**273**
Skipped		**1**

Q3. Why did you choose to enroll in a DE course? Check all that apply.

Answer Choices	Responses	
Flexibility/Convenience	81.68%	223
Unable to come to campus	29.67%	81
Prefer to learn via technology	19.05%	52
An on-campus class was not available	14.65%	40
To be able to enroll in more units/complete education faster	23.08%	63
Felt a distance education class would be easier than an on-campus class	15.75%	43
Heard it was a good class	15.02%	41
Meet requirements for associate degree	26.37%	72
Meet requirements for transfer	36.26%	99
Meet requirements for vocational certificate	5.49%	15
Improve my job skills/expand my job opportunities	19.05%	52
Personal interest in the subject	20.88%	57
Disability	3.30%	9
Success with a previous distance education class	22.71%	62
Other, please specify	6.23%	17
Answered		**273**
Skipped		**1**

Respondents	Response Date	ter, please spe	Tags
1	Dec 02 2019 11	to keep my job	
2	Nov 23 2019 0€	Could not wait any longer to advance my College education	
3	Nov 22 2019 07	Timliness since my enrollment has been plagued with financial aid problems well into the first few weeks of class.	
4	Nov 19 2019 0£	Medical issues	
5	Nov 19 2019 12	I'm a young hs student and didn't want to be in a classroom	
6	Nov 18 2019 0£	My school schedule revolves around my husbands work schedule since I am a stay at home mom, online classes really help in this situation.	
7	Nov 18 2019 11	No other professors so online it was...	
8	Nov 07 2019 0£	Specific classes that I wanted to take were only offered at Las Positas.	
9	Nov 06 2019 12	my on campus teachers are using canvas	
10	Nov 05 2019 0£	Familiar with professor from oncampus classes	
11	Nov 04 2019 0€	convenience with a full time job	
12	Nov 04 2019 02	Didn't think student-student would be mandatory and effect grade.	
13	Nov 04 2019 11	Convenient	
14	Nov 04 2019 1C	I work full time and taking only campus classes would slow my degree down	
15	Nov 04 2019 1C	WORK INTERFERES WITH CLASS HOURS	
16	Nov 04 2019 1C	Commuting to an on-campus class takes up a lot of extra time.	
17	Nov 04 2019 1C	Working full time	

Q4. How many hours per week do you work this semester?

Answer Choices	Responses	
1-20 per week	34.19%	93
21-40 hours per week	36.76%	100
More than 40 hours per week	13.60%	37
None	15.44%	42
Answered		**272**
Skipped		**2**

Q5. Rate your level of satisfaction with the following:

	Very Unsatisfied		Unsatisfied		Neutral		Satisfied		Very Satisfied		Not Applicable		Total	Weighted Average
Canvas	4.14%	11	1.88%	5	9.77%	26	30.83%	82	53.01%	141	0.38%	1	266	4.28
Quest for Online Success readiness course in Canvas	3.72%	10	2.97%	8	23.05%	62	30.48%	82	27.88%	75	11.90%	32	269	4.12
LPC's Online Learning web site	2.57%	7	3.31%	9	22.06%	60	27.21%	74	30.51%	83	14.34%	39	272	4.23
LPC Library's online resources	2.21%	6	2.94%	8	22.06%	60	25.74%	70	33.46%	91	13.60%	37	272	4.26
LPC's student technical support desk	2.55%	7	3.28%	9	27.37%	75	18.98%	52	18.25%	50	29.56%	81	274	4.36
Canvas support	2.93%	8	1.83%	5	27.47%	75	22.34%	61	18.68%	51	26.74%	73	273	4.32
Zonemail	3.70%	10	7.04%	19	28.52%	77	26.67%	72	26.67%	72	7.41%	20	270	3.88
Student-instructor interaction in your class	4.07%	11	5.56%	15	14.81%	40	30.00%	81	44.07%	119	1.48%	4	270	4.09

Statement	%	n	%	n	%	n	%	n	%	n	%	n	Total	Weighted Average
Student-student interaction in your class	4.03%	11	4.40%	12	21.98%	60	35.53%	97	29.67%	81	4.40%	12	273	3.96
Student-content interaction in your class (i.e. presentations, exams, multim…	4.76%	13	5.86%	16	20.88%	57	31.14%	85	32.23%	88	5.13%	14	273	3.96
The organization and structure of the course	4.03%	11	8.06%	22	13.19%	36	31.14%	85	42.12%	115	1.47%	4	273	4.04
The pace of the course (the amount of time you had to do your work; a 3-u…	4.40%	12	5.13%	14	17.95%	49	32.23%	88	39.56%	108	0.73%	2	273	4
The overall quality of the course	3.68%	10	2.94%	8	14.71%	40	33.46%	91	44.12%	120	1.10%	3	272	4.15
Your overall satisfaction with the course	3.30%	9	3.30%	9	17.95%	49	32.97%	90	41.03%	112	1.47%	4	273	4.1
The Distance Education program as a whole at LPC	2.92%	8	2.19%	6	16.42%	45	31.39%	86	44.89%	123	2.19%	6	274	4.2

Answered 274
Skipped 0

Q6. I would take another DE course from LPC.

Answer Choices	Responses	
Agree	86.13%	236
Disagree	4.38%	12
No opinion	9.49%	26

Answered 274
Skipped 0

Q7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Choices	Responses	
More	23.99%	65
Less	15.50%	42
About the same	60.52%	164

Answered 271
Skipped 3

Q8. Have you HEARD OF or USED these services online? If you used them, were you satisfied?

	Never heard of it		Heard of it, but never used it online		Used it online, and I was very satisfied		Used it online, and I was satisfied		Used it online, and I was not satisfied		Total
Admissions and Records	6.64%	18	39.48%	107	18.82%	51	32.10%	87	2.95%	8	271
Bookstore	5.95%	16	39.41%	106	20.82%	56	30.48%	82	3.35%	9	269
Counseling Services (Cranium Cafe, Email Services)	17.78%	48	57.04%	154	10.37%	28	11.11%	30	3.70%	10	270
Disabled Students Program/Services	28.15%	76	65.93%	178	2.96%	8	2.59%	7	0.37%	1	270
Financial Aid Office	6.62%	18	61.40%	167	14.71%	40	13.97%	38	3.31%	9	272
Library	4.85%	13	39.18%	105	26.12%	70	28.73%	77	1.12%	3	268
Proctoring (Proctorio)	49.25%	132	29.48%	79	5.60%	15	8.96%	24	6.72%	18	268
Student Readiness (Quest for Online Success course)	21.19%	57	35.69%	96	12.64%	34	27.51%	74	2.97%	8	269
Transfer Services	16.24%	44	64.94%	176	8.86%	24	9.23%	25	0.74%	2	271
Tutorial Services (NetTutor)	11.11%	30	67.78%	183	8.15%	22	11.48%	31	1.48%	4	270

Answered 272
Skipped 2

Q9. How necessary are the following to you as a distance education student?

	Not Necessary		Somewhat Necessary		Neutral		Very Necessary		Total	Weighted Average
Access to online academic tutoring	11.52%	31	31.23%	84	26.39%	71	30.86%	83	269	2.77
Access to online counseling (Academic, Career, or Personal)	11.85%	32	24.81%	67	24.81%	67	38.52%	104	270	2.9
Access to an online readiness course (Quest for Online Success)	15.19%	41	32.96%	89	22.59%	61	29.26%	79	270	2.66
Access to an on-campus orientation to online learning	21.85%	59	31.48%	85	22.59%	61	24.07%	65	270	2.49
Access to a virtual orientation to online learning	13.70%	37	24.81%	67	30.00%	81	31.48%	85	270	2.79
The ability to complete degree or certificate programs online	3.01%	8	14.66%	39	24.44%	65	57.89%	154	266	3.37

Answered 271
Skipped 3

Q10. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see offered?

Answered 129
Skipped 145

Respondents	Response Date	Responses	Tags
1	Dec 19 2019 08	associate degree in English.	
2	Dec 14 2019 02	Communication Studies and Psychology	
3	Dec 09 2019 12	Education Degrees of any level	
4	Dec 01 2019 11	Viticulture and enology	
5	Nov 28 2019 09	Anything technical. Cloud administration Cloud+	
6	Nov 25 2019 10	N/A	
7	Nov 25 2019 11	Film classes, film offered as a major for both colleges.	
8	Nov 24 2019 05	Possibly an Associate's Degree program, if there is not one already.	
9	Nov 24 2019 07	Early child development	
10	Nov 23 2019 06	Any 4-year Bachelor's degree programs would be nice. Las Positas is an amazing college. I would prefer to continue attending Las Positas to earn my Bachelor's degree. Since that is not an opportunity at this point, I just wanted to suggest it as a possibility or a hope.	
11	Nov 22 2019 07	Accounting	
12	Nov 22 2019 07	Cannabis, blockchain disruptions, genomics testing Bus. or Instagram marketing. This region should be leading not lagging in disruptive areas of business;(	
13	Nov 22 2019 10	full degree	
14	Nov 20 2019 04	Pre nursing	
15	Nov 20 2019 12	Teaching BA	

16 Nov 19 2019 0Ɛ Anthropology
17 Nov 19 2019 0Ɛ N/A
18 Nov 19 2019 04 Sonography
19 Nov 19 2019 12 I'm not sure.
20 Nov 19 2019 12 i dont know
21 Nov 19 2019 0Ɛ ABA behavioral therapy certificates
22 Nov 18 2019 1C none
23 Nov 18 2019 0Ɛ bachelor's degree
24 Nov 18 2019 0Ɛ Business Administration!
25 Nov 18 2019 0Ɛ Not sure
26 Nov 18 2019 0Ɛ N/A
27 Nov 18 2019 0Ɛ They are already offered
28 Nov 18 2019 07 PsychologyBusiness
29 Nov 18 2019 07 Nursing
30 Nov 18 2019 0Ɛ Medical Assisting
31 Nov 18 2019 0Ɛ Accounting Certificate
32 Nov 18 2019 0Ɛ Psychology AA-T
33 Nov 18 2019 04 Business Administration
34 Nov 18 2019 0Ɛ Early Childhood Education
35 Nov 18 2019 0Ɛ I would like to see and be able to complete the Digital Forensics Certificate program and the Associates of Arts degree for computer information systems.
36 Nov 18 2019 02 Kinesiology
37 Nov 18 2019 02 Radiology
38 Nov 18 2019 02 N/A
39 Nov 18 2019 0Ɛ All transfer cirriculum classes. Business transfer cirriculum should be all offered online 100% of classes. Not just a few.
40 Nov 18 2019 02 They have what I need already.
41 Nov 18 2019 01 I'm not sure yet.
42 Nov 18 2019 01 N/A
43 Nov 18 2019 01 Nutrition counseling certification
44 Nov 18 2019 01 Cyber security
45 Nov 18 2019 11 AA degree
46 Nov 18 2019 11 GMAT exam Study
47 Nov 18 2019 11 Business Administration
48 Nov 18 2019 11 Special Education
49 Nov 18 2019 11 NURSING
50 Nov 18 2019 11 Yes
51 Nov 18 2019 1C Construction management
52 Nov 18 2019 1C Public Health Science (AS-T)
53 Nov 18 2019 1C Early childhood edu
54 Nov 18 2019 1C artificial intelligence pathcybersecurity path
55 Nov 18 2019 1C Liberal Arts Communication
56 Nov 18 2019 0Ɛ Computer Science
57 Nov 18 2019 0Ɛ Kinesiology, Athletic Training
58 Nov 18 2019 0Ɛ Not sure
59 Nov 18 2019 0Ɛ English
60 Nov 18 2019 0Ɛ I would like to complete my degree on sociology.
61 Nov 18 2019 0Ɛ yes
62 Nov 18 2019 0Ɛ masters
63 Nov 18 2019 0Ɛ Interior design
64 Nov 18 2019 0Ɛ Early Childhood Education, Human Development, and Liberal Studies
65 Nov 15 2019 01 computer scienceartificial intelligencecybersecurity
66 Nov 11 2019 04 All of them
67 Nov 11 2019 01 Phlebotomy
68 Nov 10 2019 07 B A child development
69 Nov 10 2019 01 IT certificates should be offered through LPC.
70 Nov 10 2019 0Ɛ Biology
71 Nov 10 2019 0Ɛ business
72 Nov 07 2019 0Ɛ Certificate of Achievement for Enology
73 Nov 07 2019 01 Childhood intervention
74 Nov 06 2019 0Ɛ Business Certificates and Completions
75 Nov 06 2019 0Ɛ American Sign Language
76 Nov 06 2019 04 Construction Management certificate or program.
77 Nov 06 2019 1C N/A
78 Nov 05 2019 0Ɛ I would like to see more psychology/therapy degrees or programs offered at LPC.
79 Nov 05 2019 0Ɛ Bachelor of Music
80 Nov 05 2019 0Ɛ Biology Allied Health
81 Nov 05 2019 12 N/A
82 Nov 05 2019 11 General Business Degrees
83 Nov 05 2019 11 I don't
84 Nov 05 2019 0Ɛ Nursing
85 Nov 04 2019 1C Computer Information System Degree, Computer Applications Software Certificate, Web Development Certificate
86 Nov 04 2019 0Ɛ Liberal Arts
87 Nov 04 2019 0Ɛ I'm not really sure about this because, it depends on the person on which path they are wanting to follow towards and pass with any degree they are looking for.
88 Nov 04 2019 0Ɛ Early child care, administration, library
89 Nov 04 2019 0Ɛ Administrative Assistant AA

90 Nov 04 2019 07 ECE 83-Adult Mentoring and Supervision.
91 Nov 04 2019 07 Film
92 Nov 04 2019 07 Haven't fully researched this area to know all that is available via LPC for these programs.
93 Nov 04 2019 0£ AA in recreation, leisure, and hospitality services
94 Nov 04 2019 0£ A broader variety than what is currently offered.
95 Nov 04 2019 0£ accounting tech.
96 Nov 04 2019 04 Cybersecurity.
97 Nov 04 2019 04 American Sign Language BA
98 Nov 04 2019 04 computer science - pharmacy
99 Nov 04 2019 0: I just want to be able to complete my full certificate online.
100 Nov 04 2019 02 NA
101 Nov 04 2019 01 psychology
102 Nov 04 2019 01 Docterate
103 Nov 04 2019 12 AST-Math
104 Nov 04 2019 12 N/a
105 Nov 04 2019 12 I don't know.
106 Nov 04 2019 12 Anything in Kinesiology
107 Nov 04 2019 11 I think I would like to see science degrees offered at LPC Online.
108 Nov 04 2019 11 Early childhood education□
109 Nov 04 2019 11 Spanish degree
110 Nov 04 2019 11 More business classes or elective classes
111 Nov 04 2019 11 Psychology AA-T.
112 Nov 04 2019 1C All ECE certificates and degrees and more physical science courses
113 Nov 04 2019 1C paralegal
114 Nov 04 2019 1C BUSINESS MANAGMENT ONLINE AA
115 Nov 04 2019 1C Associate TeacherEarly Care and Education degrees
116 Nov 04 2019 1C associates
117 Nov 04 2019 1C Music BusinessMusic Technology
118 Nov 04 2019 1C fashion product development
119 Nov 04 2019 1C Associate in Science
120 Nov 04 2019 1C Public Health Science
121 Nov 04 2019 1C Computer Science
122 Nov 04 2019 1C Associates then transfer
123 Nov 04 2019 1C Nursing
124 Nov 04 2019 1C Liberal arts degree
125 Nov 04 2019 1C Chemistry
126 Nov 04 2019 1C All majors that fall into the categories of Social Science, English, and Humanities.
127 Nov 04 2019 1C na
128 Nov 04 2019 0£ IGETC requirements
129 Nov 04 2019 0£ Associates

Q11. If you had the opportunity to take an online course at another California Community College because the course you need to take at LPC is either full or not offered, would you be interested in this?

Answer Choices	Responses	
Yes	83.08%	221
No	16.92%	45
	Answered	**266**
	Skipped	**8**

Q12. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Choices	Responses	
Wikis	17.11%	45
Videos created by someone other than your instructor	45.25%	119
Videos created by your instructor	58.94%	155
Text-based lectures	44.49%	117
Printed textbooks	45.25%	119
PowerPoint presentations	63.88%	168
Live chat	14.45%	38
Groupwork	20.91%	55
Graphics/images	41.06%	108
Google Docs	43.73%	115
Electronic textbooks	39.54%	104
Discussion boards	48.67%	128
Blogs	7.60%	20
Peer reviews	25.86%	68
Audio files	20.91%	55
Popular social media tools (e.g. Facebook, Twitter, TikTok)	14.45%	38
Other (please specify)		9
	Answered	**263**
	Skipped	**11**

Respondents	Response Date	er (please spe	Tags
	1 Nov 22 2019 07	Not canned or boring	
	2 Nov 19 2019 0£	Not the CENGAGE PROGRAM	
	3 Nov 18 2019 0£	Google	

4 Nov 18 2019 02 n/a
5 Nov 18 2019 01 external links to things related to the topics
6 Nov 18 2019 1C instructor led
7 Nov 10 2019 01 "Google" nearly everything I don't already know for my course.
8 Nov 04 2019 02 To show you exactly how to do something right before you do it and include the exact formula that you need on the screen while you do the problem so you understand how you are supposed to apply each individual formula to each problem and get used to it. That's how I learn.
9 Nov 04 2019 01 Virtual or live online video class lecture to clarify our doubts while still the subject is being taught or discussed

Q13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Choices	Responses	
Read announcements	88.58%	225
Complete discussion assignments	40.16%	102
Take quizzes or tests	33.46%	85
Read assignments or other course-related information	68.50%	174
Check your grades	91.34%	232
View multimedia	38.58%	98
Access course-related content and information outside of the online class	42.13%	107
Access information from the LPC Library web site	25.98%	66
Read your textbook	39.37%	100
Other, please explain	3.94%	10
Answered	**254**	
Skipped	**20**	

Respondents	Response Date	er, please exp	Tags
1	Dec 09 2019 12	I use a laptop.	
2	Nov 22 2019 07	Utilize the numerous features of Apps and phones in creative new ways:(	
3	Nov 20 2019 04	ya	
4	Nov 18 2019 02	na	
5	Nov 18 2019 01	I just use my lap top	
6	Nov 18 2019 01	work on assignments	
7	Nov 18 2019 11	I don't use my smart phone, I use my laptop.	
8	Nov 05 2019 0E	N/A	
9	Nov 04 2019 12	Not Applicable	
10	Nov 04 2019 1C	I find it difficult to use my cell phone to do any school work but reading announcements and notifications.	

Q14. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

	Ineffective		Somewhat Ineffective		Somewhat Effective		Effective		Total	Weighted Average
1	7.69%	3	15.38%	6	41.03%	16	35.90%	14	39	3.05
								Answered	**39**	
								Skipped	**235**	

Q15. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.
Answered 8
Skipped 266

Respondents	Response Date	Responses	Tags
1	Nov 19 2019 0E	(N/A)	
2	Nov 18 2019 0E	na	
3	Nov 18 2019 0E	Most of the videos had captions, but they were not all accurate captions.	
4	Nov 18 2019 0E	I have ADD so I take a little longer to do things, canvas helps out a lot go at my own pace and can ask for help if needed.	
5	Nov 18 2019 0E	None	
6	Nov 06 2019 1C	N/A	
7	Nov 05 2019 0E	I haven't used any accommodations yet, online I'm fine but I may need help in my class on campus.	
8	Nov 04 2019 07	I see improvement	

Q16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

	Do Not Use or Unfamiliar		Novice		Intermediate		Proficient		Expert		Total	Weighted Average
Utilize an email account associated with the class	7.94%	20	4.76%	12	15.08%	38	34.13%	86	38.10%	96	252	3.9
Send email attachments	2.78%	7	2.38%	6	11.51%	29	38.49%	97	44.84%	113	252	4.2
Post to the discussion board	0.40%	1	0.40%	1	13.89%	35	36.11%	91	49.21%	124	252	4.33
Communicate following the rules of Netiquette (proper online etiquette)	3.97%	10	1.59%	4	13.49%	34	36.90%	93	44.05%	111	252	4.15
Log into your course	0.40%	1	0.40%	1	6.72%	17	32.41%	82	60.08%	152	253	4.51
Navigate your course	0.40%	1	1.58%	4	9.88%	25	34.78%	88	53.36%	135	253	4.39
Upload/download files	1.20%	3	1.20%	3	12.75%	32	34.66%	87	50.20%	126	251	4.31
Check grades	0.00%	0	0.40%	1	5.95%	15	28.57%	72	65.08%	164	252	4.58
Evaluate credibility of online sources	3.16%	8	2.37%	6	20.95%	53	43.48%	110	30.04%	76	253	3.95
Contact technical support	26.69%	67	6.37%	16	18.33%	46	29.48%	74	19.12%	48	251	3.08
Manage your time efficiently	0.79%	2	8.73%	22	29.37%	74	36.51%	92	24.60%	62	252	3.75
Participate actively in class	1.20%	3	2.79%	7	23.90%	60	43.03%	108	29.08%	73	251	3.96
Prepare actively for exams (anticipate questions, test yourself, study with c	2.02%	5	6.05%	15	26.21%	65	40.73%	101	25.00%	62	248	3.81
Utilize LPC library online resources	19.12%	48	11.16%	28	27.09%	68	25.50%	64	17.13%	43	251	3.1
Utilize a mobile device for class purposes	7.60%	19	4.00%	10	21.20%	53	36.00%	90	31.20%	78	250	3.79
										Answered	**253**	

Q17. Please add any other pertinent comments about distance education at LPC:

Answered 43
Skipped 231

Respondents

Positive comments included appreciation for offering online courses so students who can't make it to campus can further their education. There were compliments about the Canvas software, as well as about instructor performance. On the negative side, students expressed frustration with some classes that were designed poorly, lacked interaction from the instructor, and included third-party tools that were difficult to use. A couple students wanted more choice in instructors so they can choose their courses more wisely.

Skipped 21