Students

Academics

Athletics



LPC Zoom Room (Live Help): Meet Live with LPC staff for general assistance.

Admissions

Free COVID-19 testing is now available to Chabot-Las Positas Community College District students, employees, and the community. Appointments are required for COVD-19 testing and can be made at norcalcovid19testing.com.

Financial Aid

All students accessing in-person classes and services must show proof of vaccination before starting classes. Learn more.

# Technology Department



Discover LPC





Las Positas College > Technology Department > Software Standards

#### Technology Department

Technology Department Home

**Technology Services** 

**Current Computer Standards** 

Current Software Standards

Classroom Equipment

Frequently Asked Questions

Technology Plans 2009-2020

Policies & Procedures

Technology Organization Chart

#### Software Standards This page lists standard software configurations for computers at the Las Positas

Campus. ALL software must be installed by the Technology Department following licensing

guidelines.

Software configurations for classroom computers is determined by the instructional needs of the faculty and departments that oversee those areas. Student computer labs are re-imaged during semester recess as needed. Anticipated software updates should be requested through ServiceNow at least 4 weeks before the end of the previous semester.

- Log into ServiceNow
- Select Request Service
- Select Request for Software/ Computer Lab or Instructional Computers
- Complete the required fields and Submit

request through ServiceNow. Log into ServiceNow

Adobe Cloud products such as Acrobat and Creative Suite are available to employees by

- Select Request Service
- Select Install Software for Office Computer
- Complete the required fields and Submit

## **New Standard Software Installed on New** Computers (administrative)

Windows 10

- Microsoft Office 2016 Pro
- Acrobat Pro DC
- Java
- Silverlight
- Outlook 2016 Symantec Endpoint
- Chrome Firefox

Flash Player

 Shockwave Java

Other software may be added as needed with proper authorization.

# Faculty PC's

Standard Software Installed New Computers

- Acrobat Pro DC
- Outlook 2016 Symantec EndPoint
- Chrome
- Flash Player
- Shockwave
- Java

Other software may be added as needed with proper authorization.

## Windows 10

- Java
- Chrome
- Silverlight

Firefox

 Flash Player Shockwave

## Mac OS 10.12

Standard Mac Platform New (Faculty)

- Adobe Reader
- Other software may be added as needed with proper authorization.

Bookstore

Canvas

Contact

**Employer Services** 

Jobs.

Symantec Anti-virus 11

Apply for Admission Faculty & Staff Email

Student Email

The Zone | CLASS-Web Student Government

Campus Crime Statistics

Safety & Security

Parking

Accessibility Disclaimers

Accreditation

Title IX









Copy Services

#### (925) 424-1660

LPC Technology Help Desk

Hours: 7:00 am - 6:00 pm Place a ServiceNow Request

(925) 424-1715

Place a ServiceNow Request

District ITS Help Desk

Outlook Resources

ClassWeb / Zone Help Desk

Distance Education / Canvas

(925) 424-1710 Class-Web Home

Help Desk (925) 424-1144

Online Learning

- Windows 10 Microsoft Office 2016 Pro
- Silverlight
- Firefox

Standard Software Installed New PC's (Labs)

## Microsoft Office 2016 Pro

- Acrobat Reader DC
- Symantec EndPoint

## Office 2016

- Firefox
- Chrome

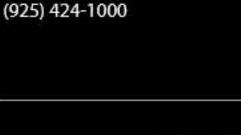
**Document Viewers** 

Academic Senate Curriculum Committee Incident Referral Forms Governing Board Agenda **HEERF Cares Act Reporting** 

CHABOT







LAS POSITAS

3000 Campus Hill Drive

Livermore, CA 94551

25555 Hesperian Boulevard