Guided Pathways

STUDENT SUCCESS TEAMS
PHASES BEING CONSIDERED FOR IMPLEMENTATION

Academic & Classified Senates, December 2022
Phases will be gradual and driven by infrastructure to support work strategically transforming into sustained, interactive and proactive work that makes supporting students easier and our work and time streamlined.
Academic & Career Pathways

... are designed to support 4 main questions students ask:

- University Affordability: How can I afford college?
- Pathway Navigation: What steps do I need to take next?
- College-Life Balance: How do I balance all my responsibilities?
- Support Network: Who on campus cares about my success?
Goal Fall 2023 Start

PHASE 2

Pathway Communication & Student Success Teams

Infrastructure: Pathway Website and Canvas Site
<table>
<thead>
<tr>
<th>Infrastructure</th>
<th>Pathway Canvas Site and Website</th>
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<tbody>
<tr>
<td><strong>Student Success Team phase addresses:</strong></td>
<td><strong>NEW Pathway Canvas Site:</strong></td>
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<tr>
<td>“What steps do I need to take next?”</td>
<td>- Identifies chosen Student Success Team Members</td>
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<tr>
<td>“Who cares about me”</td>
<td>- Continues organization of Pathway specific information from Website into Canvas</td>
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<tr>
<td>“How can I afford college?”</td>
<td>- Canvas Announcements:</td>
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<tr>
<td>and Enhances Belonging</td>
<td>- Key student services information</td>
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<td>- Key academic pathway information</td>
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<td>- Networking &amp; Campus life information, organized by pathway alignment</td>
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<td>- Ancillary Stakeholders around campus can post announcements in Canvas, ideally organized by pathways when possible, such as Financial Aid &amp; Scholarships, Transfer information, Internship &amp; Work opportunities, etc.</td>
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<td>- Pathway Counselors work with students within pathway to complete EdPlans and post key student service announcements in Canvas</td>
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<td>- Discipline Faculty choose to be identified as a SST member and dedicate at least one Office Hours for drop-in support Pathway student questions/needs and post key academic support announcements in Canvas</td>
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<td>- Peer Students and Student Ambassadors to communicate with peers as desired</td>
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<td>- Additional Members around campus and community are encouraged to volunteer to be listed as a SST member and contact information is published.</td>
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</table>
Pathway Canvas Sites

- Focus on enhancing pathway communication and belonging.

Announcements can provide key academic, holistic and pathway specific information to their Canvas inbox where students are!

Canvas sites can provide opportunities for students to interact, connect, network and support with practitioners in their area of interest and their peers.

DRAFT Course shells will be shared in early Spring 2023.
Goal Fall 2024 Start

Disaggregated Pathway Data, Proactive Communication, and Student Success Teams

Infrastructure: Case Management Technology, Pathway Website and Canvas Site +
Pathway Data & Communication

Focus on enhancing equity-infused, timely supports along their pathway

Currently we doing some of the Pathway engagement work!

Just a few examples:

- Student Services is sending out Welcome Letters to new students
- Career Center is reaching out to Undecided Students
- Counseling is reaching out to students who applied for a degree but were not eligible to support completion.

These take across departmental collaboration to get the student data sets, disaggregate, and then do the engagement.

Hi Vicki,

I remember what it was like to be uncertain about my major or just seeking confirmation of the career that I was considering. That’s why I’m happy to share with you that the Career Center at Las Positas College is offering the following SmartShop to help you make an informed decision about your future:

Career Exploration SmartShop
TOMORROW, Thursday, November 17
2:00-3:00 p.m. on Zoom

It is part of the SmartShop series, so if your professor is offering extra credit for SmartShop attendance, here is your opportunity.

I hope to see you tomorrow!

Kind regards,

Kristi Vanderhoof
Career Center Coordinator
Las Positas College

Career Exploration SmartShop
Thursday, November 17
2:00-3:00 p.m. on Zoom

Gain the tools to make an informed decision about your future:

- Career and Personality Assessments
- Salary and Labor Market research
- Job Shadowing
- And more!

Join Here
Pathway Data & Communication
- Focus on enhancing equity-infused, timely supports along their pathway

Student Dashboards can provide key information about our students, such as where they are in their pathway and what needs they may have.

Welcome to our Pathway!
We are so excited to have you join us. We have many exciting things to tell you.

Hello!
We noticed you have declared a goal to...
encourage you to complete an Education Plan.

Congratulations!
You have earned 30 units at LPC! We want to make sure you know some important things coming up in your pathway!

How can we help? It looks like your recent scores in Canvas are..
Pathway Data & Communication - Phase 3 & 4

- Focus on enhancing equity-infused, timely supports along their pathway

Examples of Pushed Activities

● Welcome Letter to the students to their SST and Pathway
  ○ Program of study participant list with contact information is provided to Program Coordinators & Pathway Counselor Leads.

● Milestone Check-In based Units
  ○ Who are our 15 unit, 30 unit, 45 unit milestones
  ○ Student Data Denominator: Students declared LPC as their home school, who do we exclude?
    ■ 30 unit check in
    ■ 45 unit Graduation check in
    ■ More than 60 units

● Certificate Student Check-In based on Units
  ○ Who are our students who have declared a certificate as their goal
  ○ 13-or 18 unit certificate that is the ultimate education destination
Pathway Data & Communication - Phase 3 & 4
- Focus on enhancing equity-infused, timely supports along their pathway

Examples of Two Part Data & Communication Activities
- **Steering Committee** reviews data sets for equity analysis and planning on what is needed
- **PSST** sends out the targeted messaging and support

**Message: Complete your Ed Plan; meet with a counselor**
- Comprehensive SEP Completions for LPC declared as home-school students
  - Who: Group 1: 15 units or more, non-AA/AS completers Group 2: 13-18 unit certificate completers
- Data organized by Pathway and demographics

**Message: Undecided? We are here to help you identify careers and programs of interest to you!**
- Who are our students who are undecided?
  - Proactively connect them with their Student Success Team and Career Center
Pathway Data & Communication - Phase 3 & 4
- Focus on enhancing equity-infused, timely supports along their pathway

Message: Apply for your degree or certificate; deadline dates; how to/who to contact in A&R
- Students who applied for degrees but were not eligible
  - Who: students who have applied for a degree but it was not awarded. Remove students who applied for multiple degrees and one was awarded.
- Data organized by Pathway and demographics

Message: Suggestions on how to finish your credential
- Who are our students with more than 60 units - ideally this is to connect them with a counselor for support/focus
  - Data organized by Pathway and demographics
  - Analyzed for what is missing with suggestions on how to complete
- AND/OR who are our students who are enrolled in or have passed a key capstone or penultimate (next to last) course and not applied for an award.
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<td>“Who cares about me”</td>
<td>- Organizes the work of SST across the Pathways, sets calendar, goals for communication and data driven outreach</td>
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<td>“How can I afford college?”</td>
<td>- Committee initiates the process of running the manual reports, disaggregated by pathway and demographics, with some training/context for how to read reports</td>
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<td>Enhances Belonging</td>
<td>- SST collaboratively provides communication &amp; inreach based on equity, share reports and feedback from intentional inreach work</td>
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<td>- Members are on SST or ancillary supports for SST</td>
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<td>- Ancillary Stakeholders around campus work with SST Committee Chair to pull student data sets manually with demographic and pathway information.</td>
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<td>- Pathway Counselors provide targeted communication to students in their pathway without a comprehensive SEP to complete and using data sets collaborate with their SSTeamembers to specifically to reduce equity gaps</td>
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<td>- Discipline SST use dedicated office hours &amp; professional responsibility to collaboratively provide inreach using data sets with their SSTeamembers to specifically to reduce equity gaps</td>
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| | - Student Ambassadors are hired to be on SST and to collaborate with team members provide targeted inreach to pathway peers.
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<td>NEW Key student data sets are systematically generated by case-management technology</td>
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<td>addresses:</td>
<td>- Key data sets are available and given to the SST, organized by pathway &amp; demographics.</td>
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<td>“What steps do I need to take</td>
<td>- Supported by Pathway Success Steering Committee:</td>
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<td>- Reports are provided to show the effectiveness of the SST efforts. Committee looks across pathways for trends or universal themes the college needs to address.</td>
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<td>- SST communicates with students via multiple modes, regarding key pathway information</td>
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<td>- SST work is shared with community stakeholders, such as CTE Advisory Boards, etc.</td>
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<td>- Community Stakeholders recruit from their sphere of influence mentors for students in their area.</td>
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