

## Distance Education Student Survey - Fall 2013

### 1. Please mark the category that currently best fits your status:

Answer Options	Response Percent	Response Count
Continuing student (attended last semester)	74.6%	203
Returning student (returning to college after a break in	12.9%	35
New student (first semester of college)	12.5%	34
<i>answered question</i>		<b>272</b>
<i>skipped question</i>		<b>3</b>

### 2. Why did you choose to enroll in a DE course? Check all that apply.

Answer Options	Response Percent	Response Count
Flexibility/Convenience	84.0%	231
Unable to come to campus	29.5%	81
Prefer to learn via technology	18.5%	51
An on-campus class was not available	24.7%	68
To be able to enroll in more units/complete education	30.9%	85
Felt a distance education class would be easier than an	8.0%	22
Heard it was a good class	17.1%	47
Meet requirements for associate degree	36.4%	100
Meet requirements for transfer	41.1%	113
Meet requirements for vocational certificate	5.8%	16
Improve my job skills/expand my job opportunities	19.6%	54
Personal interest in the subject	21.5%	59
Disability	2.9%	8
Success with a previous distance education class	26.2%	72
Other, please specify	6.5%	18
<i>answered question</i>		<b>275</b>
<i>skipped question</i>		<b>0</b>

Number	Response Date	Other, please specify	Categories
1	Dec 1, 2013 12:16 AM	I have Friday, Saturday, & Sunday available only	
2	Nov 11, 2013 10:33 PM	often times if its done right online ed is simply superior to a class room in almost every way	
3	Nov 11, 2013 6:15 PM	The other class times for this class did not work with my schedule, so I took it online.	
4	Nov 11, 2013 3:35 AM	wanted to experience the challenge of an online class	
5	Nov 9, 2013 7:58 AM	to see how an online class works in comparison to an on-campus class	
6	Nov 8, 2013 4:51 PM	It was the only class I could get	
7	Nov 7, 2013 5:36 PM	I got a D the first time I took this class, so now I am shooting for an A	
8	Nov 6, 2013 3:59 PM	stay at home mom that can't always get to a classroom.	
9	Nov 6, 2013 5:28 AM	Stay at home mother so coming to campus is difficult.	
10	Nov 6, 2013 2:03 AM	class was ONLY offered online	
11	Nov 5, 2013 6:11 AM	Fit with schedule	

12	Nov 4, 2013 10:24 PM	I get sick very often, so being at home is more convenient
13	Nov 4, 2013 7:57 PM	Pregnancy/morning sickness/fatigue
14	Nov 4, 2013 7:02 PM	Required prerequisite for masters program
15	Nov 4, 2013 6:14 PM	lack of childcare
16	Nov 4, 2013 6:10 PM	Full time work schedule limits on campus options
17	Nov 4, 2013 5:40 PM	I am mother that needed more time at home with kids
18	Nov 4, 2013 5:33 PM	meet requirements for graduation at Holy Names

### 3. How many hours per week do you work this semester?

Answer Options	Response Percent	Response Count
1-20 per week	28.1%	77
21-40 hours per week	33.9%	93
More than 40 hours per week	20.8%	57
None	17.2%	47
<i>answered question</i>		<b>274</b>
<i>skipped question</i>		<b>1</b>

### 4. Rate your level of satisfaction with the following:

Answer Options	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Rating Average	Response Count
Blackboard	17	4	16	86	144	6	4.30	273
LPC's Online Learning web site	15	4	49	82	87	34	4.20	271
LPC Library's online resources	14	6	62	70	71	45	4.17	268
LPC's student technical support desk	15	5	79	53	43	74	4.21	269
Zonemail	19	21	61	75	67	24	3.83	267
Student-instructor interaction in your class	26	21	38	83	101	4	3.82	273
Student-student interaction in your class	18	14	53	94	77	14	3.89	270
Student-content interaction in your class (i.e.	22	11	52	89	81	16	3.90	271
The organization and structure of the course	20	19	33	79	113	5	3.97	269
The pace of the course (the amount of time you had to	19	13	39	91	109	2	3.97	273
The overall quality of the course	23	13	30	91	112	4	3.98	273
Your overall satisfaction with the course	25	11	33	92	108	3	3.94	272
The Distance Education program as a whole at LPC	19	3	38	92	113	4	4.07	269
<i>answered question</i>								<b>274</b>
<i>skipped question</i>								<b>1</b>

### 5. If you want to comment about any of the items above, feel free to comment here.

Answer Options	Response Count
	55
<i>answered question</i>	<b>55</b>
<i>skipped question</i>	<b>220</b>

Summary: Answers contained a mixture of positive and negative comments. Most of the positive comments centered around instructors, particularly how communicative, interactive, and helpful they were, along with how well they organized their courses. The negative comments mostly centered around instructors, too. These comments included poor communication, interactivity, and helpfulness from the instructors, along with how poorly organized their courses were. Students want their assignments graded faster, and their emails answered more quickly. Other comments included dissatisfaction with group work in class, using Zonemail, and the tech support hours.

6. I would take another DE course from LPC.		
Answer Options	Response Percent	Response Count
Agree	89.3%	243
Disagree	4.8%	13
No opinion	5.9%	16
<i>answered question</i>		<b>272</b>
<i>skipped question</i>		<b>3</b>

7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.		
Answer Options	Response Percent	Response Count
more	20.9%	57
less	16.5%	45
about the same	62.6%	171
<i>answered question</i>		<b>273</b>
<i>skipped question</i>		<b>2</b>

8. How necessary are the following to you as a distance education student?						
Answer Options	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Rating Average	Response Count
Access to online academic tutoring	66	79	64	63	2.46	272
Access to online counseling	58	69	71	74	2.59	272
Access to online academic advising	50	64	74	81	2.69	269
The ability to complete degree or certificate programs	20	56	63	132	3.13	271
<i>answered question</i>						<b>273</b>
<i>skipped question</i>						<b>2</b>

9. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like	
Answer Options	Response Count
	81
<i>answered question</i>	<b>81</b>

*skipped question* 194

Summary: Students want a wide variety of degrees and certificates available to them online.

**10. Do you use an electronic textbook in any of your classes at LPC?**

Answer Options	Response Percent	Response Count
Yes	39.3%	107
No	60.7%	165
<i>answered question</i>		<b>272</b>
<i>skipped question</i>		<b>3</b>

**11. Which tools/activities help you learn best in a Distance Education course? Check all that apply.**

Answer Options	Response Percent	Response Count
Videos	69.4%	184
PowerPoint presentations	61.1%	162
Audio files	28.3%	75
Discussion boards	64.2%	170
Blogs	13.6%	36
Journals	13.2%	35
Text-based lectures	32.8%	87
Printed textbooks	52.1%	138
Electronic textbooks	33.2%	88
Groupwork	13.2%	35
Google Docs	16.6%	44
Wikis	10.2%	27
Live chat	12.8%	34
Graphics/images	35.5%	94
Other (please specify)		8
<i>answered question</i>		<b>265</b>
<i>skipped question</i>		<b>10</b>

**12. Would you like to see more online instructional content optimized for mobile delivery (e.g. for a smart phone or tablet)?**

Answer Options	Response Percent	Response Count
Yes	76.0%	206
No	14.8%	40
I don't own a mobile device	9.2%	25
<i>answered question</i>		<b>271</b>
<i>skipped question</i>		<b>4</b>

13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Options	Response Percent	Response Count
Read Blackboard announcements	86.4%	191
Complete Blackboard discussion or blog or journal	35.3%	78
Take quizzes or tests in Blackboard	37.1%	82
Read assignments or other course-related information in	67.9%	150
Check your grades in Blackboard	82.8%	183
View multimedia in Blackboard	35.7%	79
Access course-related content and information outside	48.9%	108
Access information from the LPC Library web site	31.2%	69
Read your textbook	31.7%	70
Other, please explain	3.6%	8
<b>answered question</b>		<b>221</b>
<b>skipped question</b>		<b>54</b>

Number	Response Date	Other, please explain	Categories
1	Dec 9, 2013 11:11 AM	NA	
2	Nov 6, 2013 5:28 AM	Actually, I only use my mobile in my on-campus lab.	
3	Nov 5, 2013 6:29 PM	I do not have a smartphone. I feel left out when a teacher says use your smartphone.	
4	Nov 5, 2013 6:48 AM	I only email my instructors with my phone.	
5	Nov 5, 2013 5:03 AM	n/a	
6	Nov 4, 2013 10:09 PM	My e-mails from the instructors, I read them	
7	Nov 4, 2013 7:57 PM	Communicate with instructors	
8	Nov 4, 2013 7:03 PM	blackboard tends to not work well on mobile devices	

14. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

Answer Options	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Rating Average	Response Count
	3	6	9	9	2.89	27
<b>answered question</b>						<b>27</b>
<b>skipped question</b>						<b>248</b>

15. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answer Options	Response Count
	8
<b>answered question</b>	<b>8</b>
<b>skipped question</b>	<b>267</b>

Number	Response Date	Response Text	Categories
--------	---------------	---------------	------------

1	Dec 9, 2013 11:11 AM	NA
2	Nov 11, 2013 10:33 PM	im not but I feel like there could be a lot more accessibility for disabled persons
3	Nov 9, 2013 6:09 AM	ok
4	Nov 6, 2013 7:29 PM	Length of time during tests were difficult but I worked it out with instructor.
5	Nov 6, 2013 5:56 AM	I want to see more visuals and powerpoints, and the textbooks reader.
6	Nov 6, 2013 4:43 AM	my accomodation has been being able to take the course again due to constraints of my disability
7	Nov 6, 2013 4:02 AM	I don't know if the previous question really applies to me, as my "disability" is A.D.D..
8	Nov 4, 2013 5:42 PM	All teachers should allow for extra time to complete lessons.

16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

Answer Options	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Rating Average	Response Count
Utilize an email account associated with the class	12	13	27	94	113	4.09	259
Send email attachments	3	8	30	72	146	4.35	259
Post to the discussion board in Blackboard	1	10	26	88	134	4.33	259
Communicate following the rules of Netiquette (proper	4	4	35	89	127	4.28	259
Log into Blackboard	0	2	15	62	180	4.62	259
Navigate your course(s)	0	3	23	81	151	4.47	258
Upload/download files	2	8	25	88	135	4.34	258
Check grades	0	6	16	76	161	4.51	259
Troubleshoot problems	20	24	70	91	52	3.51	257
Contact technical support	60	18	58	74	48	3.12	258
Manage your time efficiently	2	14	52	111	80	3.98	259
Participate actively in class	2	8	52	113	83	4.03	258
Prepare actively for exams (anticipate questions, test	2	12	60	112	71	3.93	257
Research effectively and efficiently	0	6	55	121	76	4.03	258
Utilize a mobile device for class purposes	47	12	49	81	68	3.43	257
<b>answered question</b>							<b>259</b>
<b>skipped question</b>							<b>16</b>

17. Please add any other pertinent comments about distance education at LPC:

Answer Options	Response Count
	41
<b>answered question</b>	<b>41</b>
<b>skipped question</b>	<b>234</b>

Summary: Most of the comments were positive about distance education at LPC. Several students appreciated the opportunity to continue their education while pursuing their careers and raising families. Negative comments included: 1) a desire for courses to be organized similarly...and organized by a usability expert; 2) a desire for video lectures in all courses; and 3) a desire for more active involvement in courses by instructors.