

Distance Education Student Survey - Fall 2016

1. Please mark the category that currently best fits your status:

Answer Options	Response Percent	Response Count
Continuing student (attended last semester or last	74.6%	249
Returning student (returning to college after a break in	10.8%	36
New student (first semester of college)	14.7%	49
<i>answered question</i>		334
<i>skipped question</i>		0

2. Are you currently taking a class on campus at Las Positas College?

Answer Options	Response Percent	Response Count
Yes	72.2%	241
No	27.8%	93
<i>answered question</i>		334
<i>skipped question</i>		0

3. Why did you choose to enroll in a DE course? Check all that apply.

Answer Options	Response Percent	Response Count
Flexibility/Convenience	86.1%	285
Unable to come to campus	20.2%	67
Prefer to learn via technology	18.7%	62
An on-campus class was not available	16.6%	55
To be able to enroll in more units/complete education	24.2%	80
Felt a distance education class would be easier than an	12.7%	42
Heard it was a good class	11.2%	37
Meet requirements for associate degree	32.0%	106
Meet requirements for transfer	39.3%	130
Meet requirements for vocational certificate	3.6%	12
Improve my job skills/expand my job opportunities	12.7%	42
Personal interest in the subject	17.5%	58
Disability	3.0%	10
Success with a previous distance education class	20.8%	69
Other, please specify	4.8%	16
<i>answered question</i>		331
<i>skipped question</i>		3

4. How many hours per week do you work this semester?

Answer Options	Response Percent	Response Count
1-20 per week	32.0%	106
21-40 hours per week	32.0%	106
More than 40 hours per week	17.8%	59
None	18.1%	60
<i>answered question</i>		331
<i>skipped question</i>		3

5. Rate your level of satisfaction with the following:

Answer Options	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Rating Average	Response Count
Blackboard	14	9	31	141	129	2	4.13	326
LPC's Online Learning web site	12	9	74	104	83	45	4.14	327
LPC Library's online resources	10	11	73	92	87	57	4.23	330
LPC's student technical support desk	7	7	98	75	45	99	4.33	331
Zonemail	14	18	99	102	68	27	3.83	328
Student-instructor interaction in your class	19	25	53	113	113	6	3.89	329
Student-student interaction in your class	13	11	93	114	82	18	3.89	331
Student-content interaction in your class (i.e.	16	17	72	115	95	18	3.93	333
The organization and structure of the course	19	23	40	123	126	2	3.96	333
The pace of the course (the amount of time you had to	15	24	48	129	110	5	3.94	331
The overall quality of the course	17	10	49	129	123	3	4.03	331
Your overall satisfaction with the course	17	15	44	135	119	3	4.00	333
The Distance Education program as a whole at LPC	13	6	47	123	139	4	4.15	332
							<i>answered question</i>	333
							<i>skipped question</i>	1

6. If you want to comment about any of the items above, feel free to comment here.

Answer Options	Response Count
	53
<i>answered question</i>	53
<i>skipped question</i>	281

Positive comments included those that praised the instructor, particularly how helpful they were and how well they organized their courses. Some students advocated for additional online courses. Negative comments also focused on instructors, namely how unresponsive some were, how little interaction they built into their courses, how slowly they graded student work, how unorganized their classes were, how their assignment submissions lacked feedback, invalid test questions, and how they assigned too much work. Some students advocated for more video lectures, and some were unhappy with Zonemail.

7. I would take another DE course from LPC.

Answer Options	Response Percent	Response Count
Agree	83.4%	276
Disagree	5.7%	19
No opinion	10.9%	36
<i>answered question</i>		331
<i>skipped question</i>		3

8. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Options	Response Percent	Response Count
more	16.0%	53
less	16.6%	55
about the same	67.5%	224
<i>answered question</i>		332
<i>skipped question</i>		2

9. Have you HEARD OF or USED these services online? If you used them, were you satisfied?

Answer Options	Never heard of it	Heard of it, but never used it online	Used it online, and I was very satisfied	Used it online, and I was satisfied	Used it online, and I was not satisfied	Response Count
Admissions and Records	37	127	61	101	5	331
Bookstore	15	116	69	118	12	330
Counseling Services	38	208	27	41	11	325
Disabled Students Program/Services	85	211	11	17	3	327
Financial Aid Office	32	195	37	56	8	328
Library	25	109	87	102	6	329
Student Online Orientation	23	76	80	137	12	328
Transfer Services	62	203	25	38	1	329

Tutorial Services (Reading & Writing Center, Math Lab)	54	204	29	36	5	328
						answered question 331
						skipped question 3

10. How necessary are the following to you as a distance education student?

Answer Options	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Rating Average	Response Count
Access to online academic tutoring	55	108	85	83	2.59	331
Access to online counseling (Academic, Career, or	48	92	84	106	2.75	330
The ability to complete degree or certificate programs	15	71	74	169	3.21	329
						answered question 331
						skipped question 3

11. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like

Answer Options	Response Count
	108
answered question	108
skipped question	226

Number	Response Date	Response Text	Categories
1	Nov 16, 2016 12:00 AM	The one's offered are cool	
2	Nov 3, 2016 9:37 AM	Bachelor of Arts in Liberal Arts & Science	
3	Nov 2, 2016 4:36 AM	No	
4	Nov 1, 2016 4:44 PM	Full Medical Assistant Certification	radiology
5	Nov 1, 2016 3:59 AM	Biology	
6	Oct 31, 2016 3:59 PM	N/a	
7	Oct 30, 2016 11:09 PM	Transfer degree	
8	Oct 30, 2016 3:08 AM	As many as possible	
9	Oct 30, 2016 3:02 AM	Computer Studies, Associates in Arts	
10	Oct 29, 2016 10:47 PM	Psychology	
11	Oct 29, 2016 10:39 PM	Mentoring programs	
12	Oct 29, 2016 6:08 PM	" Dental Hygienists Program" and more related business degrees similar to the one at Chabot.	
13	Oct 29, 2016 12:50 AM	Certificate	
14	Oct 29, 2016 12:07 AM	Emergency Management degree program	
15	Oct 28, 2016 11:12 PM	Business	
16	Oct 28, 2016 10:16 PM	Business, Human Resources	
17	Oct 28, 2016 8:50 PM	Maybe music theory.	
18	Oct 28, 2016 5:55 PM	Online simulations of needed labs. Perhaps, just having one day of the week be for hands-on work.	
19	Oct 28, 2016 5:42 PM	Music or Art	
20	Oct 28, 2016 4:22 PM	Associates Degree and Bachelors Degree.	
21	Oct 28, 2016 4:03 PM	English, Political Science, and Computer Science.	

22 Oct 28, 2016 2:43 PM computer programming

23 Oct 28, 2016 7:11 AM Psychology degree

24 Oct 28, 2016 6:10 AM sociology

25 Oct 28, 2016 6:07 AM Architectural Design with an emphasis in Art.

26 Oct 28, 2016 5:04 AM Other Computer Science Majors

27 Oct 28, 2016 4:21 AM Associates degree AA/AS

28 Oct 28, 2016 3:04 AM Yes

29 Oct 28, 2016 2:32 AM Business Administration - Management Computer Science

30 Oct 28, 2016 1:36 AM Don't know

31 Oct 28, 2016 12:18 AM If you mean a Bachelor's degree, then I would like to see Business Administration.

32 Oct 28, 2016 12:15 AM A degree in fashion

33 Oct 28, 2016 12:11 AM Liberal arts

34 Oct 27, 2016 11:38 PM Associates

35 Oct 27, 2016 11:17 PM Art

36 Oct 27, 2016 11:12 PM N/A

37 Oct 27, 2016 11:11 PM N/A

38 Oct 27, 2016 11:07 PM more nursing classes given online to facilitate the process for full time workers that attend college.

39 Oct 27, 2016 10:48 PM Business Entrepreneurship and Photography

40 Oct 27, 2016 10:39 PM Early childhood development

41 Oct 27, 2016 10:24 PM na

42 Oct 27, 2016 10:22 PM Ecd

43 Oct 27, 2016 10:17 PM Nursing

44 Oct 27, 2016 10:06 PM More flexibility

45 Oct 27, 2016 9:28 PM Business Degree

46 Oct 27, 2016 8:35 PM Associates

47 Oct 27, 2016 8:03 PM Psychology. Anthropology.

48 Oct 27, 2016 7:45 PM mass commucation

50 Oct 22, 2016 11:54 PM Mass Communications

51 Oct 22, 2016 9:27 PM Accounting

52 Oct 22, 2016 12:06 PM Computer Science History

53 Oct 21, 2016 2:56 PM Psychology

54 Oct 20, 2016 8:29 PM Medical assistant.

55 Oct 20, 2016 7:35 PM AS-T in Physics

56 Oct 20, 2016 1:35 AM N/A

57 Oct 19, 2016 9:21 PM AA

58 Oct 19, 2016 2:59 AM medical assisting certificate nursing EMT (summer)

59 Oct 18, 2016 5:54 PM idk

60 Oct 18, 2016 4:54 PM computer networking, computer science, business, economics

61 Oct 17, 2016 9:59 PM Engineering programs i.e. manufacturing, drafting, architect

62 Oct 17, 2016 5:54 PM A.S. Engineering

63 Oct 17, 2016 4:16 PM Web Development

64 Oct 17, 2016 12:35 AM Computer Science

65 Oct 16, 2016 11:28 PM I am a Chabot Student, not local to LPC too far

66 Oct 16, 2016 11:18 PM Would like to transfer to obtain bachelors degree

67 Oct 16, 2016 6:53 PM Tech-related, administration related, management-related, leadership-related.

68 Oct 16, 2016 4:51 PM Project Management certificate, Non Profit certificate

69 Oct 16, 2016 11:42 AM Psych

70 Oct 16, 2016 9:00 AM Jewish Studies

71	Oct 16, 2016 5:35 AM	Medical billing and codeing
72	Oct 16, 2016 5:21 AM	Accounting Technician, Business Entrepreneurship
73	Oct 16, 2016 5:19 AM	Business
74	Oct 16, 2016 5:02 AM	Disability Studies! In regards to social sciences.
75	Oct 15, 2016 7:23 PM	It, programming,real state, and paralegal
76	Oct 15, 2016 6:02 PM	Business
77	Oct 15, 2016 5:09 PM	Not sure
78	Oct 15, 2016 2:25 PM	Not sure at this time.
79	Oct 15, 2016 8:07 AM	Calculus please.
80	Oct 15, 2016 7:17 AM	Graphic Design
81	Oct 15, 2016 5:34 AM	Most courses within my major are already offered online, the problem is that the online courses fill up fast so I might suggest adding more, my major is business administration.
82	Oct 15, 2016 5:20 AM	Accounting or bookkeeping
83	Oct 15, 2016 5:07 AM	ECD Certificate
84	Oct 15, 2016 3:20 AM	accounting II
85	Oct 15, 2016 2:49 AM	office computer skills
86	Oct 15, 2016 2:39 AM	CMA
87	Oct 15, 2016 1:33 AM	Early childhood development if courses were harder/actually make you think and understand the material
88	Oct 15, 2016 1:24 AM	Tutoring for EMT and Fire sciences classes for folks who are dsylexic
89	Oct 15, 2016 12:49 AM	Sterile Processing Technician
90	Oct 15, 2016 12:23 AM	The required science courses to transfer to nursing school, the ones with labs.
91	Oct 15, 2016 12:03 AM	I would like to see more online math courses offered.
92	Oct 14, 2016 11:53 PM	Early Childhood Education
93	Oct 14, 2016 11:45 PM	psychology, sociology, criminal justice, CIS, MIS
94	Oct 14, 2016 11:40 PM	Sociology
95	Oct 14, 2016 11:15 PM	B.S. economicsAA-T economics
96	Oct 14, 2016 10:38 PM	EnglishComputer information systems Administrative assistantVisual communications
97	Oct 14, 2016 10:33 PM	Psychology
98	Oct 14, 2016 10:27 PM	MATHCOMPUTER SCIENCE
99	Oct 14, 2016 10:13 PM	Math, science
100	Oct 14, 2016 10:10 PM	Would love to be able to complete all of the general education online including English and Math.
101	Oct 14, 2016 10:08 PM	Visual Communication
102	Oct 14, 2016 10:07 PM	Emergency management
103	Oct 14, 2016 9:51 PM	Mine is offered, administrative assistant
104	Oct 14, 2016 8:55 PM	Radiologic Sciences
105	Oct 14, 2016 8:34 PM	AA programs, or the first general courses needed for a title certification.
106	Oct 14, 2016 8:31 PM	Business
107	Oct 14, 2016 8:28 PM	Bachelors in business, finance, science.
108	Oct 14, 2016 8:21 PM	I'm interested in getting an English degree, so an English degree would be interesting. Right now my plans are to transfer to a 4 year college.

12. Do you use an electronic textbook in any of your classes at LPC?

Answer Options	Response Percent	Response Count
Yes	53.8%	177
No	46.2%	152

<i>answered question</i>	329
<i>skipped question</i>	5

13. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Options	Response Percent	Response Count
Wikis	18.1%	58
Videos created by someone other than your instructor	38.8%	124
Videos created by your instructor	55.9%	179
Text-based lectures	40.6%	130
Printed textbooks	51.3%	164
PowerPoint presentations	59.4%	190
Live chat	14.7%	47
Journals	13.1%	42
Groupwork	19.1%	61
Graphics/images	32.5%	104
Google Docs	27.5%	88
Electronic textbooks	33.4%	107
Discussion boards	57.5%	184
Blogs	12.2%	39
Audio files	18.1%	58
Other (please specify)		10
<i>answered question</i>		320
<i>skipped question</i>		14

Number	Response Date	Other (please specify)	Categories
1	Oct 29, 2016 10:39 PM	Instructor's quick respond to my questions.	
2	Oct 29, 2016 12:07 AM	I would prefer live chats but my classes do not utilize them.	
3	Oct 28, 2016 12:15 AM	Staff that actually teaches	
4	Oct 17, 2016 5:34 PM	Though electronic textbooks help, I learn better with a hard copy in front of me to touch and markup.	
5	Oct 16, 2016 4:51 PM	You tube	
6	Oct 15, 2016 2:25 PM	I personally find electronic textbooks painfully hard to navigate and utilize.	
7	Oct 15, 2016 8:07 AM	I prefer lectures to reading text	
8	Oct 15, 2016 3:19 AM	Class notes posted on Blackboard from the instructor of material covered during the on campus class time.	
9	Oct 14, 2016 10:07 PM	Real text books	
10	Oct 14, 2016 8:21 PM	anything that allows me to read/examine from at home, on my own time	

14. Would you like to see more online instructional content optimized for mobile delivery (e.g. for a smart phone or tablet)?

Answer Options	Response Percent	Response Count
Yes	78.9%	258

No	19.9%	65
I don't own a mobile device	1.2%	4
answered question		327
skipped question		7

15. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Options	Response Percent	Response Count
Read Blackboard announcements	88.6%	256
Complete Blackboard discussion or blog or journal	45.0%	130
Take quizzes or tests in Blackboard	38.8%	112
Read assignments or other course-related information in	67.5%	195
Check your grades in Blackboard	84.1%	243
View multimedia in Blackboard	34.9%	101
Access course-related content and information outside	42.2%	122
Access information from the LPC Library web site	30.4%	88
Read your textbook	37.4%	108
Other, please explain	4.2%	12
answered question		289
skipped question		45

Number	Response Date	Other, please explain	Categories
1	Nov 9, 2016 5:17 AM	none	
2	Oct 29, 2016 6:59 AM	iPhone	
3	Oct 28, 2016 5:42 PM	Im unfamiliar with using my smart devices for LPC. Tutorials on how to do so would be helpful.	
4	Oct 28, 2016 12:18 AM	None of the above, since my eyes are too old read fine print on my smartphone!	
5	Oct 23, 2016 5:42 PM	i use desktop	
6	Oct 21, 2016 2:56 PM	N/A	
7	Oct 17, 2016 8:44 PM	I do not use my smart phone for my classwork	
8	Oct 16, 2016 5:02 AM	It	
9	Oct 15, 2016 12:54 AM	I	
10	Oct 14, 2016 11:58 PM	I do not use a mobile device for online learning.	
11	Oct 14, 2016 11:15 PM	Checking Zone mail, interacting with other students for coursework, basically anything I can do on a regular PC I can do on a phone or a tablet now.	
12	Oct 14, 2016 8:21 PM	I've never used my iPhone to do online school work. Seems pretty pointless when I can use my computer. Maybe I'd use it to check and see if I am missing any work.	

16. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

Answer Options	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Rating Average	Response Count
	11	5	12	27	3.00	55
answered question						55
skipped question						279

17. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answer Options	Response Count
	13
<i>answered question</i>	13
<i>skipped question</i>	321

Number	Response Date	Response Text	Categories
1	Nov 3, 2016 9:37 AM	I am s disabled Student but never requested accommodations	
2	Oct 30, 2016 3:02 AM	Not disabled	
3	Oct 29, 2016 12:50 AM	Give me more time to learn and understand my homework	
4	Oct 28, 2016 5:42 PM	I'm a retired Air Force member with service connected PTSD and distance learning take the edge off being around a lot of people.	
5	Oct 28, 2016 3:35 AM	Online instructor never responded to my email that I am a disabled student nor addressed my concerns regarding timed quizzes and exams.	
6	Oct 28, 2016 12:15 AM	Teachers that actually do something to help and are not lazy	
8	Oct 27, 2016 7:45 PM	i get my books on tape online	
9	Oct 23, 2016 5:42 PM	I am a veteran and I have PTSD, I get lost easily in distant ed classes. I prefer in-person classes so I can get help with my classmates.	
10	Oct 17, 2016 3:20 AM	There are none I noticed	
11	Oct 15, 2016 1:24 AM	EMT and fire science courses should work with students needing tests read	
12	Oct 14, 2016 10:49 PM	I am a disabled veteran but I can p not comment in the effectiveness of any accommodations as I haven't used any.	
13	Oct 14, 2016 8:21 PM	My only disability is general anxiety/depression and I am really happy with the help the school has given me. I went into the Disability office at Las Positas on campus and they allowed me to skip ahead in the registration priority number because of my mental health. Because of this, I was able to kickstart my educational career much more quickly than anyone else before me.	

18. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

Answer Options	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Rating Average	Response Count
Utilize an email account associated with the class	26	14	42	119	113	3.89	314
Send email attachments	10	16	30	100	157	4.21	313
Post to the discussion board in Blackboard	3	12	28	109	162	4.32	314
Communicate following the rules of Netiquette (proper	16	7	29	122	141	4.16	315
Log into Blackboard	0	7	15	73	221	4.61	316
Navigate your course(s)	1	8	25	111	168	4.40	313
Upload/download files	4	11	31	116	151	4.27	313
Check grades	0	7	24	85	198	4.51	314
Evaluate credibility of online sources	8	16	60	125	104	3.96	313
Contact technical support	84	25	53	88	64	3.07	314
Manage your time efficiently	2	23	80	120	87	3.86	312
Participate actively in class	1	12	66	134	100	4.02	313
Prepare actively for exams (anticipate questions, test	2	25	72	126	87	3.87	312
Utilize LPC library online resources	72	37	60	88	56	3.06	313
Utilize a mobile device for class purposes	48	25	58	90	91	3.48	312

<i>answered question</i>	316
<i>skipped question</i>	18

19. Please add any other pertinent comments about distance education at LPC:

Answer Options	Response Count
	37
<i>answered question</i>	37
<i>skipped question</i>	297

Most comments were positive and were appreciative that LPC offers distanced education classes so students can continue their education and fit the classes into their busy schedules. Negative comments included dislike for group work, dissatisfaction with Blackboard and the Blackboard app, along with dissatisfaction with textbook publisher content, ebooks, having to be online at a specific time, lack of quality discussion board postings, and instructor content that isn't updated each semester.