

Student Satisfaction Survey: Fall 2018

Dear LPC Student,

The purpose of this survey is to help us understand how satisfied you are with your experiences at LPC, what educational experiences and gains you have had, and how we can serve you better. It is an evaluation of your overall experiences at LPC - not this particular class or instructor. It will take about 20-25 minutes to complete. We appreciate your honest feedback.

I want to assure you that this survey is <u>anonymous</u>; we do not require your name or student ID number. Your individual responses will not be available to any instructors or staff, and the results will be reported for groups only. Thank you very much for taking the time to give us this feedback.

Rajinder Samra, Director, Institutional Research and Planning

Fill-in the appropriate circle for each statement.	If you have no experience, mark "Does not apply"	
USE any p	encil or pen.	

Use this method to select your answer



General Impression of Las Positas	Colle	ge				
Based on your overall experience, <u>how satisfied</u> are you with:	VERY SATISFIED	SATISFIED	Neither SATISFIED Nor DISSATISFIED	DIS- SATISFIED	VERY DISSATISFIED	DOES NOT APPLY
Overall experience at Las Positas College	0	0	0	0	0	0
Overall experience with instructors	0	0	0	0	0	0
Overall experience with other students	0	0	0	0	0	0
Overall experience with Admissions and Records staff	0	0	0	0	0	0
Overall experience with Financial Aid staff	0	0	0	0	0	0
Overall experience with librarians	0	0	0	0	0	0
Overall experience with counselors	0	0	0	0	0	0
Overall experience with college administrators (e.g. deans, VPs, etc.)	0	0	0	0	0	0
Overall experience with other college staff	0	0	0	0	0	0
Overall appearance of the college	0	0	0	0	0	0
Overall quality of instruction	0	0	0	0	0	0
College commitment to student success	0	0	0	0	0	0
Preparation for transfer to four-year college or university	0	0	0	0	0	0
Preparation for obtaining employment in my field of study	0	0	0	0	0	0
Progress you are making toward achieving your educational goal	0	0	0	0	0	0
Information provided during orientation session	0	0	0	0	0	0
Efficiency of course registration over the Internet (CLASS-WEB)	0	0	0	0	0	0
Assistance provided by Admissions & Records staff (A&R)	0	0	0	0	0	0
Convenience of getting a counseling appointment	0	0	0	0	0	0
Availability of courses offered	0	0	0	0	0	0
Based on your experience with campus facilities, how satisfied are you with:	VERY SATISFIED	SATISFIED	Neither SATISFIED Nor DISSATISFIED	DIS-	VERY	DOES NOT
Maintenance/cleanliness of buildings and grounds	O	O	O	O	O	APPLY
Classroom (lecture) facilities	0	0	0	0	0	0
Computer laboratories	0	0	0	0	0	0
Integrated Learning Center (ILC)	0	0	0	0	0	0
Library facilities (e.g. building space, equipment, environment)	0	0	0	0	0	0
Tutoring facilities (e.g. building space, equipment, environment)	0	0	0	0	0	0
Parking lot	0	0	0	0	0	0
Physical Education facilities	0	0	0	0	0	0
Technology laboratories (auto, electronics, photography, welding)	0	0	0	0	0	0

Wheels Bus Free Service (LPC Easy Pass).....

Student Services and Learning Support Programs						
Have you <u>HEARD OF</u> or <u>USED</u> these student services &		Heard of it,	<u>U</u>	SED IT and I was	s:	
programs? If you used them, were you satisfied?	<u>NEVER</u> <u>HEARD</u> of it	but <u>NEVER</u> <u>USED</u> it	VERY SATISFIED	SATISFIED	NOT SATISFIED	
Admission and Records	0	0	0	0	0	
Online Service Center (OSC, Bldg 1600, 2nd floor)	0	0	0	0	0	
Assessment/Placement Testing (Rm 1642)	0	0	0	0	0	
Bookstore (Bldg. 1300)	0	0	0	0	0	
Cafeteria (Bldg. 1600, 1st floor)	0	0	0	0	0	
CalWORKs (Bldg. 1600)	0	0	0	0	0	
Campus Safety/Security	0	0	0	0	0	
Child Development Center (Bldg. 2300)	0	0	0	0	0	
Computer Center (Rm 803)	0	0	0	0	0	
Counseling Services (Bldg 1600, 1st floor)	0	0	0	0	0	
Disabled Students Programs/Services (DSPS)	0	0	0	0	0	
Extended Opportunity Programs/Service (EOPS)	0	0	0	0	0	
Financial Aid Office (Bldg. 1600, 2nd floor)	0	0	0	0	0	
Health and Wellness Center (Bldg. 1700)	0	0	0	0	0	
Honors Transfer Program	0	0	0	0	0	
Intercollegiate Athletics	0	0	0	0	0	
ESL Lab (In the ILC, Bldg 600)	0	0	0	0	0	
Open Math Lab (In the ILC, Bldg 600)	0	0	0	0	0	
Library (Learning Resource Center, Bldg 2000)	0	0	0	0	0	
Student Online Orientation	0	0	0	0	0	
Program Planning Session	0	0	0	0	0	
Student Life (clubs/activities/student gov't)	0	0	0	0	0	
Queer Straight Alliance Club (QSA)	0	0	0	0	0	
Textbook Loaner Program	0	0	0	0	0	
Transfer Center (Bldg. 1600)	0	0	0	0	0	
Reading and Writing Center (RAW Center, Rm 2400).	0	0	0	0	0	
Tutorial Center (STaRR, Rm 2401)	0	0	0	0	0	
Veterans First Program (Bldg. 1310)	0	0	0	0	0	

Please tell us whether you <u>AGREE</u> or <u>DISAGREE</u> with the following statements:	STRONGLY AGREE	AGREE	Neither AGREE Nor DISAGREE	DISAGREE	STRONGLY DISAGREE	DOES NOT APPLY
I would prefer taking classes with the same students, with a set schedule for multiple semesters, and greater chance of reaching my goal on time, even if it means less flexibility in picking my classes	0	0	0	0	0	0
I would prefer to set my own schedule (based on course availability) and have different classmates even if it means my schedule may change every semester	0	0	0	0	0	0
I have access to the learning support services I need to succeed academically	0	0	0	0	0	0
I make use of the learning support services on campus throughout the semester	0	0	0	0	0	0
I don't have access to learning support services that help me with my coursework	0	0	0	0	0	0
Personally, I find it worthwhile to make use of support services offered at LPC	0	0	0	0	0	0
I feel I can succeed without using learning support services outside of class	0	0	0	0	0	0

0

0

0

0

2731151178 Use this method to select your answer	tudent S	Satisfac	tion Sur	vey: Fal	I 2018	•
Please tell us whether you <u>AGREE</u> or <u>DISAGREE</u> with the following statements:	STRONGLY AGREE	AGREE	Neither AGREE Nor DISAGREE	DISAGREE	STRONGLY DISAGREE	DOES NOT APPLY
I feel welcome at Las Positas College	0	0	0	0	0	0
Overall I feel safe at Las Positas College	0	0	0	0	0	0
At LPC, I have generally been treated with respect by: Instructors	0	0	0	0	0	0
Students	0	0	0	0	0	0
Office Staff	0	0	0	0	0	0
Administrators	0	0	0	0	0	0
At LPC, there is a general respect for differences in: Race-Ethnicity	0	0	0	0	0	0
Gender/Gender Identity	0	0	0	0	0	0
Physical Disability	0	0	0	0	0	0
Age	0	0	0	0	0	0
Sexual Orientation	0	0	0	0	0	0
Religion	0	0	0	0	0	0
Native Language	0	0	0	0	0	0
Counselors have been available when I needed to see them	0	0	0	0	0	0
Counselors helped me clarify my educational goal	0	0	0	0	0	0
Counselors helped me clarify my <u>career</u> goal	0	0	0	0	0	0
Counselors gave me encouragement and support	0	0	0	0	0	0
The resources of the library are adequate for required course assignments	0	0	0	0	0	0
The hours of service in the library are adequate to meet student needs	0	0	0	0	0	0
The Library is open when I need it to be	0	0	0	0	0	0
The availability of computers in the library is adequate to meet student needs.	0	0	0	0	0	0
Assistance provided by Library Staff is adequate to meet student needs	0	0	0	0	0	0
The Library feels welcoming to me	0	0	0	0	0	0
Sufficient tutoring resources are available for students in a variety of subjects.	0	0	0	0	0	0
The Tutorial Center is open when I need it to be	0	0	0	0	0	0
The Tutorial Center feels welcoming to me	0	0	0	0	0	0
The Reading and Writing Center (RAW) is open when I need it to be	0	0	0	0	0	0
The Reading and Writing Center (RAW) feels welcoming to me	0	0	0	0	0	0
Instructors encourage students to examine different points of view	0	0	0	0	0	0
Course syllabi are provided and followed by instructors	0	0	0	0	0	0
I have access to useful information about career options	0	0	0	0	0	0
LPC has provided sufficient support to help me explore career options	0	0	0	0	0	0
I know what careers and jobs my major prepares me for	0	0	0	0	0	0
	ALWAYS	NEARLY ALWAYS	USUALLY	SELDOM	NEVER	
How often are you able to get the courses you need on the days or hours that are good for you?	0	0	0	0	0	
It is clear to me what I am expected to learn, know, and be able to do in order to successfully complete:	VERY CLEAR	CLEAR	SOMEWHAT CLEAR	NOT AT ALL CLEAR		DOES NOT APPLY
Each of my courses	0	0	0	0		0
My major/program	0	0	0	0		0
My degree/certificate	0	0	0	0		0
My transfer education	0	0	0	0		0

O 50 or older

Student Learning Outcomes						
	at Las Positas College,					
HOW MUCH PROC	GRESS have you made in the following areas?	None	Poor	Adequate	Good	Excellent
	Reading skills	0	0	0	0	0
COMMUNICATION	Writing skills	0	0	0	0	0
COMMUNICATION	Oral communication and speaking skills	0	0	0	0	0
	Ability to read, interpret, and generate charts/graphs	0	0	0	0	0
	Identifying and defining a problem	0	0	0	0	0
CDITICAL	Gathering information from multiple sources	0	0	0	0	0
CRITICAL THINKING	Mathematical skills and abilities	0	0	0	0	0
IIIIIIIII	Applying knowledge to new situations to solve problems	0	0	0	0	0
	Gathering information to help make decisions	0	0	0	0	0
	Appreciation for the Arts and the role art plays in society	0	0	0	0	0
CREATIVITY/	Analyzing or producing creative and artistic expression	0	0	0	0	0
AESTHETICS	Identifying the ways that the Arts contribute to various academic areas of study	0	0	0	0	0
	Responding appropriately to challenging situations	0	0	0	0	0
	Applying ethical standards to decision making	0	0	0	0	0
RESPECT I	dentifying conflict and working toward mutual agreement	0	0	0	0	0
and RESPONSIBILITY	Recognizing the impact of human activity on local and global environments	0	0	0	0	0
	Recognizing the commonality and differences between human experiences across cultures and communities	0	0	0	0	0
	Developing clear career goals	0	0	0	0	0
	Overall technological literacy	0	0	0	0	0
TECHNICI OCV	Ability to use technology effectively	0	0	0	0	0
TECHNOLOGY	Using technology to solve problems	0	0	0	0	0
	Demonstrating ethical, legal, and safe use of technology	0	0	0	0	0

Demographic & Background Information						
1a. Gender O Female	2. Race/Ethnicity (select all that apply)	3. What is your <u>primary</u> educational goal? (select only on	4. Highest education level (Select only one from each		arents.	
O Male	O African American	O Transfer with AA/AS Degree		Mother	Father	
O Transgender	O Asian American	O Transfer without AA/AS Degree	e Grade school or less	0	0	
O Different identity	O Filipino	O AA/AS Degree only	Some high school	0	0	
1b. Preferred	i l	O Certificate	High school	0	0	
Pronouns	O Latino/ Hispanic	O Acquire job skills	Some college	0	0	
O She / Her	O Native American/Alaskan Native	O Improve Basic Skills	College Certificate	0	0	
O He / Him	O Pacific Islander/ Hawaiian	O Personal Development	Associates Degree (AA or AS)	0	0	
O They / Their	O White / European American	O Other	Four-year Degree (BA or BS)	0	0	
5. Age	Other (Specify):	O Undecided	Graduate/professional	0	0	
O 19 or younger	6. Number of Current Units	7. Enrollment Times	8. Enrollment Type			
O 20-21	(select <u>only one</u>)	(select all that apply)	(select only <u>one</u>)			
O 22-24	O Full-time (16 or more)	O Morning	O New (first time at any college)			
O 25-29	O Full-time (12-15.5 units)	O Afternoon (12 - 4 pm)	O Continuing (attending LPC in S	Spring 2018	3)	
O 30-39	O Part-time (6.0-11.5 units)	O Evening (4:30 pm or after)	O Transfer (attended another colle	ege in Spri	ng 2018)	
O 40-49	O Part-time (0.5-5.5 units)	O Saturday	O Returning (attended LPC before	e Spring 20	018)	
O 50 or older		O Sunday	O Enrolled in K-12			



Some questions in this section may seem sensitive to some people. We ask these questions because they are important in helping to understand and support the needs of students. Please provide your honest feedback.

9a. Did you consider taking an	O Yes O No	9b. If YES, what prevented you from taking additional courses?
additional course this semester?	O res O No	
10. Are you enrolled in an online course at LPC this semester?	O Yes O No	
11. Is English your first language?	O Yes O No	
12. Do you have a disability?	O Yes O No	

13. Which of the following are true for you?

(select all that apply)

- O Promise Grant (aka. Board of Governors) Fee waiver recipient
- O Federal PELL Grant recipient
- O Receive public assistance (TANF, AFDC, SSI, or SNAP)
- O Displaced worker (laid off from a paid job)
- O Have custody of a minor (under 18 years old)
- O Need child care for a child between 18 mo. & 5 years
- O Homeless
- O Single parent
- O U.S. Veteran (Armed Forces, National Reserve, Active Duty)
- O Foster Youth (I have been in court-ordered foster care)

14a. What is your average annual household income before taxes?

(If you are a dependent and under age 24, please give us yours and your parents' annual income combined; otherwise provide your own household income. Give your best estimate to the nearest thousand.)

\$,000
OR	O Do	on't Know

14b. How many people does this income support?

O 1	O 3	O 5	O 7
O 2	O 4	O 6	O 8 or more

15. Number of semesters you have been attending LPC:

- O Less than 2 Semesters
- O 2-3 Semesters
- O 4-6 Semesters
- O 7 or more Semesters
- 16. On average, how many hours per week do you work?

(excluding course work/study time)

O 21-34 hours O none O 1-20 hours O 35+ hours

HEALTH and WELLNESS

17. Please respond if you have experienced		S, in the la	No,		
the following:	14 days	30 days	12 months	not in the last 12 Months	NEVER
Felt things were hopeless	0	0	0	0	0
Felt overwhelmed by all you had to do	0	0	0	0	0
Felt very sad	0	0	0	0	0
Felt overwhelming anxiety	0	0	0	0	0
Seriously considered suicide	0	0	0	0	0
Felt so depressed that it was difficult to function	0	0	0	0	0
Attempted suicide	0	0	0	0	0

18. On average, how many days a week do you engage in moderate to strenuous exercise?

O 3-4 days O 0 days **O** 4-7 days **O** 1-2 days

19. How many servings of fruits and vegetables **do you get in a day?** (1 SERVING = 1 med. sized whole fruit or 1/2 cup of chopped veggies)

O none	O 3-4 servings
O 1-2 servings	O 5 or more

What can Las Positas College do to help you succeed academically?

(If you need more space to write, please use the back of this page.)