



The Zone is currently unavailable. If you are trying to register for classes, please click here to go to [CLASS-Web](http://banner-web.clpccd.cc.ca.us:700/) (<http://banner-web.clpccd.cc.ca.us:700/>). If you are just trying to get to your student email, please click here for [Zonemail](http://stumail.clpccd.edu/) (<http://stumail.clpccd.edu/>).

**COVID-19 Response:** Campuses have transitioned to Online Classes and Services. [Details and Resources Here \(/urgentalerts/index.php\)](/urgentalerts/index.php).

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# Information Technology Services

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## Technology Services

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## What We Do...

The ITS department is comprised of networking/desktop support, programming, operations, and user support/staff training. We provide service for administrative and faculty users as well as students who use CLASS-Web, The Zone web portal and student email - Zonemail. These needs are met by:

- Purchasing, maintaining, and providing systems administration and daily operational support for administrative systems.
- Supporting the users of administrative technology.

- Planning, purchasing, maintaining, and supporting the data communications and network infrastructure of the District.
- Setting standards for Administrative Software throughout the District.
- District-wide long-term technology planning.
- Supporting Bond initiatives for technology and construction projects.

## Mission

To provide a reliable and efficient network infrastructure to support the District-wide enterprise services available to our students, employees and community. We work collaboratively to select the appropriate district applications systems, support the installation and upgrades, and consider improved options when appropriate. We utilize our technical skills to ensure the availability of these computer resources and maintain the integrity of these resources. We strive to identify, review, and promote new emerging technologies that would expand our environment to meet any new challenges that arise to support instructional and administrative needs.

Our Information Technology Services goals focus on the following:

- Stability of our district equipment and automated information systems
- Guarantee secure access to these systems
- Provide the necessary training as new system changes occur
- Collaborate with the colleges and district personnel for new technology solutions that provide improved service and functionality
- Establish standards for district-wide computer hardware and software
- Maintain and monitor technology performance standards to meet the infrastructure needs
- Continuously enhance processes and procedures to adapt to our changing environment
- Ensure that technology is more accessible to all constituencies
- Provide high customer service levels and good quality solutions to our students, faculty, and staff

Send your questions or comments to the ITS Webmaster (<mailto:itswebmaster@clpccd.org>)

Service-Now Login (<https://clpccd.service-now.com/>)

### **Help Desk / Service-Now:**

Email: [clpccd@servicenow.com](mailto:clpccd@servicenow.com) (<mailto:clpccd@servicenow.com>)

Phone: (925) 424-1715

Online: <https://clpccd.service-now.com/> (<https://clpccd.service-now.com/>)

### **Student HelpZone:**

Zone portal and Zonemail support

Email: [helpzone@clpccd.org](mailto:helpzone@clpccd.org) (<mailto:helpzone@clpccd.org>)  
(<mailto:helpzone@clpccd.org>)

Phone: (925) 424-1710

Chabot-Las Positas  
Community College District

7600 Dublin Blvd  
3rd Floor  
Dublin, CA 94568  
(925) 485-5208

Employment Opportunities

(<http://www.clpccd.org/HR/EmploymentOpportunities.php>)

Canvas (<https://clpccd.instructure.com/login/canvas>)

Governing Board Agenda (/board/index.php)

Zonemail

Citizens' Bond Oversight Committee

(<https://mail.google.com/a/zonemail.clpccd.edu>)

(<http://www.clpccd.org/bond/OversightComm.php>)

The Zone

Project Bidding

(<https://myportal.clpccd.cc.ca.us/cp/home/loginf>)

(<http://www.clpccd.org/bond/BiddingProjectBusinessOpportunitiesRev.php>)

CLASS Web (<http://Banner-web.clpccd.cc.ca.us:700/>)

Disclaimers

(<http://www.clpccd.org/newsroom/PrivacyPolicy.php>)



(<http://www.chabotcollege.edu/>)

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Hayward, CA 94545  
(510) 723-6600



(<http://www.laspositascollege.edu/>)

3000 Campus Hill Dr  
Livermore, CA 94551  
(925) 424-1000

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