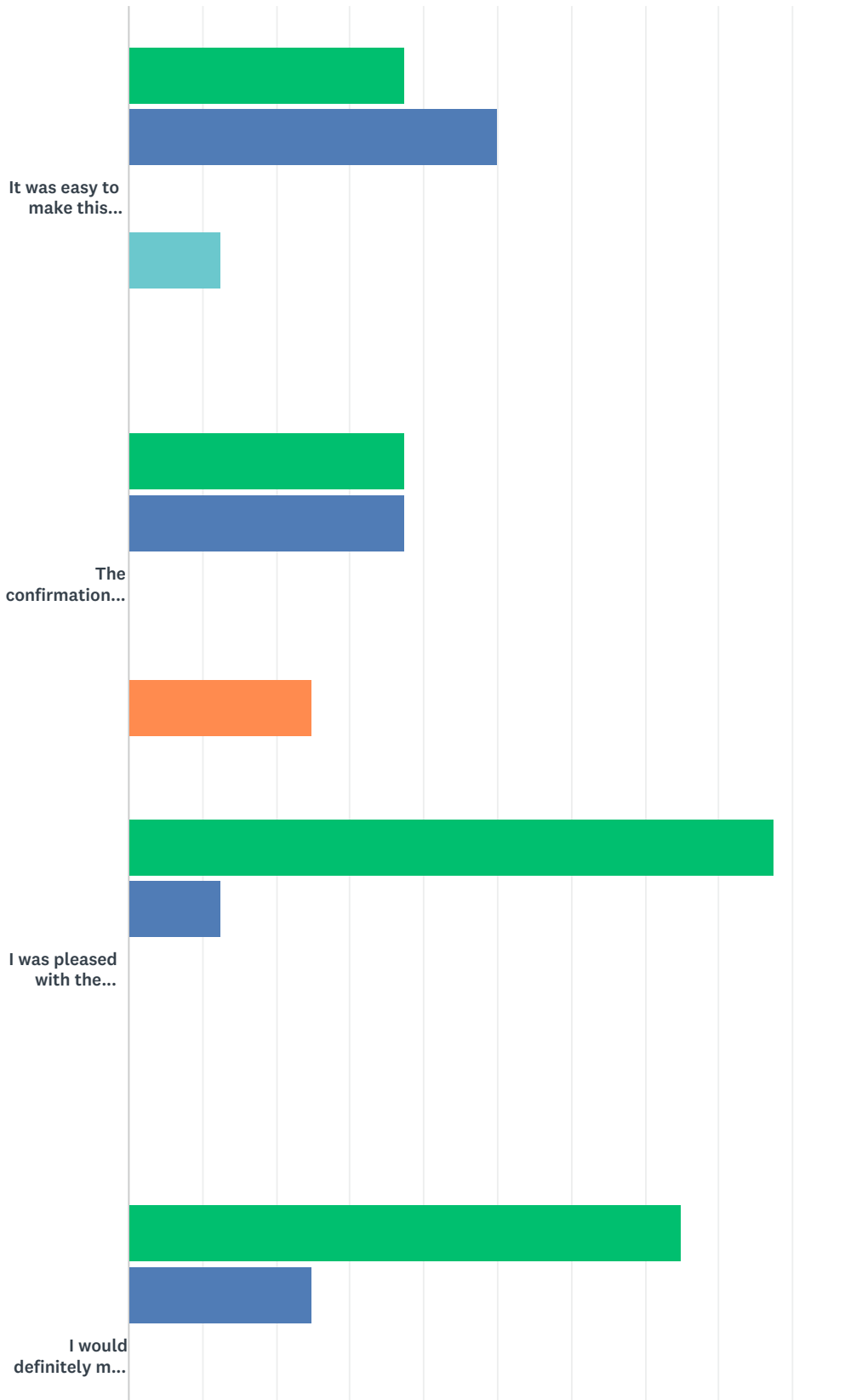
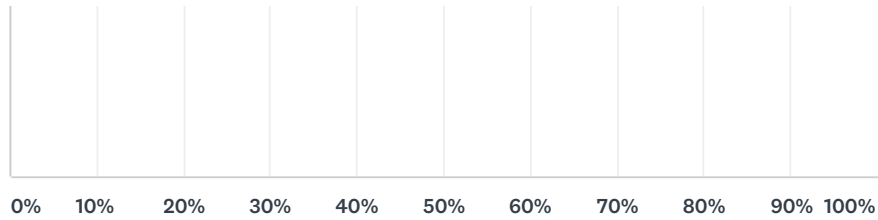


Q1 Rate the following statements based on your recent online counseling appointment:

Answered: 8 Skipped: 0



Cranium Cafe Counseling Survey



■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
It was easy to make this online counseling appointment.	37.50% 3	50.00% 4	0.00% 0	12.50% 1	0.00% 0	8
The confirmation and reminder email instructions were clear and helpful so that I knew what were the technical requirements for this appointment (e.g., laptop, web browser, etc).	37.50% 3	37.50% 3	0.00% 0	0.00% 0	25.00% 2	8
I was pleased with the effectiveness of my online counseling appointment.	87.50% 7	12.50% 1	0.00% 0	0.00% 0	0.00% 0	8
I would definitely make another online counseling appointment in the future.	75.00% 6	25.00% 2	0.00% 0	0.00% 0	0.00% 0	8

#	PLEASE PROVIDE DETAILS OR OTHER COMMENTS ABOUT YOUR ONLINE COUNSELING APPOINTMENT.	DATE
1	very thorough and easy to follow my wonderful counselor, a great first experience!	4/26/2019 11:17 AM
2	Christina Lee was extremely helpful in my online appointment. Thank you for providing this service.	12/11/2018 5:00 PM
3	It went well, though I was a little bit confused - mainly due to me being new to it all. My only real complaint is that I never got a confirmation or reminder email, which led to quite a bit of confusion.	11/30/2018 8:44 PM
4	I had no idea I needed to sign in to cranium cafe to access my account. But I did like that the counselor I had an appointment with emailed to start the appointment. So in that case the appointment process was a breeze but another clarification in the emailed instructions that would be good would be to say that the counselor will email to start the appointment over cranium cage. Otherwise I had no idea how the appointment was going to start. The appointment itself was great, my counselor was so so thorough and I'm very grateful for the help I received! Making the counseling appointment was fairly easy too. I like that I could call the counseling department and only waited about a minute or so before someone picked up. Finding an email address for the counseling department was difficult however. Thank you for making Las Positas Counseling department better!!	11/30/2018 10:44 AM
5	The appointment was fine, but the process and procedures to substitute classes is being done on a paper form. Why don't you get into electronic submissions?	11/3/2017 10:31 AM