

Las Positas College Student Satisfaction Survey Results Spring 2021

Student Services and Learning Support Usage and Satisfaction with Services	SUMMARY			Percentage of those responding who:					Response Details	
	Used Service	"Satisfied" or "Very Satisfied"		Never Heard of Service	Heard of, but Never Used Service	USED Service and:			N	Pct. of 1,697
		Percent	MOE			Not Satisfied	Satisfied	Very Satisfied		
Admission and Records	74%	92%	±2%	5%	21%	8%	58%	34%	1,518	89%
Bookstore (Bldg. 1300 or Online)	76%	95%	±2%	4%	20%	5%	52%	43%	1,513	89%
CalWORKs	13%	93%	±5%	33%	54%	7%	42%	52%	1,490	88%
Campus Safety & Security	20%	93%	±4%	12%	68%	7%	43%	51%	1,512	89%
Child Development Center (Bldg. 2300)	10%	97%	±4%	24%	66%	3%	35%	62%	1,519	90%
Computer Center	34%	97%	±2%	14%	52%	3%	45%	53%	1,515	89%
Counseling Services	66%	86%	±3%	4%	30%	14%	47%	39%	1,507	89%
Disabled Students Programs & Services (DSPS)	12%	87%	±7%	17%	72%	13%	31%	56%	1,519	90%
Extended Opportunity Programs & Service (EOPS)	12%	91%	±5%	36%	52%	9%	29%	62%	1,521	90%
Financial Aid Office	48%	90%	±3%	4%	48%	10%	44%	46%	1,517	89%
Health and Wellness Center (Bldg. 1700)	17%	95%	±3%	18%	64%	5%	32%	63%	1,515	89%
Honors Transfer Program	8%	93%	±6%	35%	58%	7%	43%	50%	1,516	89%
Intercollegiate Athletics	6%	94%	±6%	34%	60%	6%	28%	66%	1,509	89%
Library (Online or Learning Resource Center, Bldg 2000)	63%	97%	±1%	7%	31%	3%	41%	56%	1,520	90%
Student Online Orientation	68%	95%	±2%	9%	23%	5%	56%	39%	1,509	89%
Student Life (clubs/activities/student gov't)	23%	91%	±4%	14%	63%	9%	43%	48%	1,514	89%
Textbook Loaner Program	16%	92%	±4%	39%	45%	8%	36%	56%	1,511	89%
Career, Transfer & Employment Center	17%	91%	±5%	23%	60%	9%	49%	42%	1,518	89%
Tutorial Services / Center	29%	93%	±3%	16%	55%	7%	35%	58%	1,518	89%
Reading and Writing (RAW) Center	31%	95%	±3%	14%	55%	5%	36%	59%	1,514	89%
Veterans First Program	8%	94%	±6%	30%	62%	6%	25%	69%	1,522	90%