Distance Education Student Survey - Fall 2017

Q1. Please mark the category that currently best fits your status:

Answer Choices	Responses	
Continuing student (attended last semester or last Summer session)	71.08%	145
Returning student (returning to college after a break in enrollment)	15.20%	31
New student (first semester of college)	13.73%	28
Answered		**204**
Skipped		**0**

Q2. Are you currently taking a class on campus at Las Positas College?

Answer Choices	Responses	
Yes	62.75%	128
No	37.25%	76
Answered		**204**
Skipped		**0**

Q3. Why did you choose to enroll in a DE course? Check all that apply.

Answer Choices	Responses	
Flexibility/Convenience	82.35%	168
Unable to come to campus	34.80%	71
Prefer to learn via technology	17.65%	36
An on-campus class was not available	15.69%	32
To be able to enroll in more units/complete education faster	25.98%	53
Felt a distance education class would be easier than an on-campus class	19.61%	40
Heard it was a good class	12.75%	26
Meet requirements for associate degree	27.94%	57
Meet requirements for transfer	42.16%	86
Meet requirements for vocational certificate	3.43%	7
Improve my job skills/expand my job opportunities	15.69%	32
Personal interest in the subject	15.69%	32
Disability	1.47%	3
Success with a previous distance education class	24.02%	49
Other, please specify	5.39%	11
Answered		**204**
Skipped		**0**

Respondents	Response Date	her, please spe	Categories
1	Dec 06 2017 06	I really like my teacher I had for english 104 and I really wanted to take her english 1A class.	
2	Dec 04 2017 09	Family and work	
3	Dec 03 2017 07	IGETC	
4	Dec 01 2017 12	Avoiding long commute when possible.	
5	Nov 30 2017 11	I choose it because it couldn't fit into my schedule. Although I find online classes very hard for me I needed this class.	
6	Nov 16 2017 07	I learn the best when I can look up information in depth as I am being exposed to it rather than have to learn it in a limited amount of time	
7	Nov 05 2017 09	Wanted to try a different type of course.	
8	Nov 04 2017 11	this class was only online, and I had no choice.	
9	Nov 02 2017 04	work	
10	Nov 01 2017 08	On campus class was full	
11	Nov 01 2017 09	helps with work schedule	

Q4. How many hours per week do you work this semester?

Answer Choices	Responses	
1-20 per week	30.69%	62
21-40 hours per week	35.15%	71
More than 40 hours per week	16.34%	33
None	17.82%	36
Answered		**202**
Skipped		**2**

Q5. Rate your level of satisfaction with the following:

	Very Unsatisfied		Unsatisfied		Neutral		Satisfied		Very Satisfied		Not Applicable		Total	Weighted Average
Blackboard	6.00%	12	12.50%	25	16.00%	32	29.00%	58	18.50%	37	18.00%	36	200	3.96
Canvas	5.45%	11	3.96%	8	8.42%	17	31.68%	64	48.51%	98	1.98%	4	202	4.2
Quest for Online Success readiness course in Canvas	3.54%	7	6.06%	12	23.74%	47	24.75%	49	18.69%	37	23.23%	46	198	4.19
LPC's Online Learning web site	5.00%	10	5.50%	11	27.00%	54	29.00%	58	15.50%	31	18.00%	36	200	3.99
LPC Library's online resources	4.46%	9	5.45%	11	22.77%	46	27.23%	55	23.27%	47	16.83%	34	202	4.1
LPC's student technical support desk	3.03%	6	3.03%	6	27.78%	55	17.17%	34	12.12%	24	36.87%	73	198	4.43
Canvas support	1.99%	4	3.98%	8	27.86%	56	18.41%	37	11.44%	23	36.32%	73	201	4.42
Zonemail	5.50%	11	8.00%	16	28.50%	57	31.50%	63	17.00%	34	9.50%	19	200	3.75
Student-instructor interaction in your class	7.54%	15	6.03%	12	16.58%	33	31.16%	62	35.18%	70	3.52%	7	199	3.91
Student-student interaction in your class	5.47%	11	7.46%	15	23.38%	47	33.83%	68	25.87%	52	3.98%	8	201	3.79
Student-content interaction in your class (i.e. presentations, exams, multime	5.47%	11	4.98%	10	21.89%	44	38.31%	77	24.88%	50	4.48%	9	201	3.86
The organization and structure of the course	9.45%	19	8.46%	17	11.94%	24	32.84%	66	35.82%	72	1.49%	3	201	3.82
The pace of the course (the amount of time you had to do your work; a 3-un	7.92%	16	8.91%	18	15.84%	32	34.65%	70	32.18%	65	0.50%	1	202	3.76

												Total	Weighted Average
The overall quality of the course	8.37%	17	5.42%	11	12.32%	25	31.53%	64	40.89%	83	1.48%	3	203	3.96
Your overall satisfaction with the course	9.55%	19	7.04%	14	10.55%	21	32.66%	65	38.19%	76	2.01%	4	199	3.89
The Distance Education program as a whole at LPC	5.97%	12	4.98%	10	11.94%	24	36.82%	74	37.31%	75	2.99%	6	201	4.03

Answered 203
Skipped 1

Q6. I would take another DE course from LPC.

Answer Choices	Responses	
Agree	83.74%	170
Disagree	8.87%	18
No opinion	7.39%	15
Answered		**203**
Skipped		**1**

Q7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Choices	Responses	
more	15.84%	32
less	13.86%	28
about the same	70.30%	142
Answered		**202**
Skipped		**2**

Q8. Have you HEARD OF or USED these services online? If you used them, were you satisfied?

	Never heard of it		Heard of it, but never used it online		Used it online, and I was very satisfied		Used it online, and I was satisfied		Used it online, and I was not satisfied		Total
Admissions and Records	7.88%	16	35.96%	73	15.76%	32	37.44%	76	2.96%	6	203
Bookstore	4.55%	9	43.43%	86	15.15%	30	35.35%	70	1.52%	3	198
Counseling Services	7.69%	15	68.21%	133	5.64%	11	14.87%	29	3.59%	7	195
Disabled Students Program/Services	23.23%	46	70.71%	140	2.02%	4	4.04%	8	0.00%	0	198
Financial Aid Office	8.08%	16	65.15%	129	9.09%	18	16.67%	33	1.01%	2	198
Library	3.02%	6	43.22%	86	21.61%	43	30.65%	61	1.51%	3	199
Student Online Orientation	3.57%	7	27.04%	53	23.98%	47	41.84%	82	3.57%	7	196
Transfer Services	17.17%	34	61.62%	122	5.56%	11	12.63%	25	3.03%	6	198
Tutorial Services (NetTutor)	16.16%	32	65.66%	130	5.05%	10	10.10%	20	3.03%	6	198

Answered 203
Skipped 1

Q9. How necessary are the following to you as a distance education student?

	Not Necessary		Neutral		Somewhat Necessary		Very Necessary		Total	Weighted Average
Access to online academic tutoring	14.07%	28	36.18%	72	25.13%	50	24.62%	49	199	2.6
Access to online counseling (Academic, Career, or Personal)	9.55%	19	32.66%	65	24.62%	49	33.17%	66	199	2.81
Access to an online readiness course (Quest for Online Success)	16.58%	33	35.68%	71	27.14%	54	20.60%	41	199	2.52
Access to an on-campus orientation to online learning	22.73%	45	32.32%	64	25.76%	51	19.19%	38	198	2.41
The ability to complete degree or certificate programs online	5.50%	11	21.50%	43	17.50%	35	55.50%	111	200	3.23

Answered 200
Skipped 4

Q10. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see offered?

Answered 95
Skipped 109

Respondents	Response Date	Responses	Categories
	1 Dec 15 2017 05	N/A	
	2 Dec 14 2017 04	Teaching Credential prerequisites	
	3 Dec 14 2017 01	ECELiberal Arts	
	4 Dec 13 2017 11	Real Estate	
	5 Dec 11 2017 05	undecided	
	6 Dec 10 2017 10	Maybe something in business or marketing.	
	7 Dec 09 2017 08	I would like to see bachelor degrees offered at LPC since it only focuses Associate degrees and certificate programs. To save up money and taking courses at a community college helps to further goals or something that can count into a university level.	
	8 Dec 08 2017 11	Social science	
	9 Dec 07 2017 03	N/A	
	10 Dec 06 2017 06	Degrees to do with buisness	
	11 Dec 05 2017 05	n/a	
	12 Dec 04 2017 06	Early Childhood Development	
	13 Dec 04 2017 03	Psychology, Education (Special Education) for both Primary and Secondary levels, Applied Behavior Analysis.	
	14 Dec 04 2017 01	N/A	
	15 Dec 04 2017 12	N/A	
	16 Dec 03 2017 09	English, Liberal Arts, History	
	17 Dec 03 2017 01	business management degree. accounting degree.	
	18 Dec 03 2017 12	Psychology, Administrative Justice	

19 Dec 02 2017 08 I already have my college degrees, and am taking the ECD classes for certification/units.
20 Dec 02 2017 07 Transfer English Degree
21 Dec 02 2017 07 Accounting Technician Certificate
22 Dec 02 2017 09 NA
23 Dec 01 2017 10 none
24 Dec 01 2017 10 ECD
25 Dec 01 2017 08 N/A
26 Dec 01 2017 07 AA
27 Dec 01 2017 03 n.A
28 Dec 01 2017 03 I am a transfer student, so I feel like it wouldn't apply to me since I am not getting an Associates or Bachelor at LPC
29 Dec 01 2017 03 Psychology
30 Dec 01 2017 03 Administrative
31 Dec 01 2017 02 Full AA/AS Psychology
32 Dec 01 2017 01 AA
33 Dec 01 2017 12 n/a
34 Dec 01 2017 12 Math
35 Dec 01 2017 12 Not applicable
36 Dec 01 2017 11 AA or AS
37 Dec 01 2017 11 Dental Hygenist
38 Nov 30 2017 11 A as in nursing in a financial office nursing isn't on there
39 Nov 17 2017 04 yes, i would.
40 Nov 16 2017 08 Phlebotomy
41 Nov 13 2017 11 health administration
42 Nov 10 2017 06 NA
43 Nov 10 2017 11 Entrepreneurship
44 Nov 06 2017 11 criminal justice, administration of justice
45 Nov 06 2017 08 NA
46 Nov 06 2017 06 elem ed
47 Nov 05 2017 10 I don't know what degrees are offered online.
48 Nov 05 2017 09 N/A
49 Nov 05 2017 08 MS
50 Nov 05 2017 02 Business Administration - Finance
51 Nov 05 2017 01 Emergency Management or Emergency Services Degree
52 Nov 04 2017 08 yes
53 Nov 04 2017 12 Business
54 Nov 03 2017 11 Cognitive Studies
55 Nov 03 2017 02 Computer Science. Always found it ironic that one could not finish a CS degree online.
56 Nov 03 2017 09 Nutrition
57 Nov 02 2017 09 AS/AA in Business, IGETC, etc.
58 Nov 02 2017 04 something along the lines of Early Child Developement/teaching
59 Nov 02 2017 09 NA
60 Nov 01 2017 11 N/A
61 Nov 01 2017 08 I would have loved to see degrees offered in Information Technology Management or Database Administration.
62 Nov 01 2017 08 teaching degree
63 Nov 01 2017 08 ECD
64 Nov 01 2017 08 Political ScienceInternational RelationsPolitical EconomyPolitical Science, Philosophy, and Economics (PPE)
65 Nov 01 2017 08 Biology/Psycology
66 Nov 01 2017 07 Medical Terminology, Pathophysiology, and Anatomy, as well as Health and Safety OSHA certifications
67 Nov 01 2017 07 n/a
68 Nov 01 2017 07 Admin Asst.
69 Nov 01 2017 07 AA Transfer degree for English majors, if not already provided.
70 Nov 01 2017 06 Business degrees or mathematics degrees
71 Nov 01 2017 05 Criminal Justice Administration
72 Nov 01 2017 05 Business marketing
73 Nov 01 2017 04 associates in allied biology
74 Nov 01 2017 03 I don't know
75 Nov 01 2017 02 phd
76 Nov 01 2017 02 Masters in ECD
77 Nov 01 2017 01 ECD
78 Nov 01 2017 01 BA
79 Nov 01 2017 12 some sort of nursing type (maybe not fully online but mostly so it's convenient)
80 Nov 01 2017 12 Business administration, interior design
81 Nov 01 2017 12 Business administration
82 Nov 01 2017 11 Nursing. You have to many nursing students at your school.
83 Nov 01 2017 11 n/a
84 Nov 01 2017 11 Business Managment
85 Nov 01 2017 10 speech pathology
86 Nov 01 2017 10 N/A
87 Nov 01 2017 10 None
88 Nov 01 2017 10 More degrees related to computer science.
89 Nov 01 2017 10 Associates of Art IEnglish
90 Nov 01 2017 09 Child development
91 Nov 01 2017 09 Visual basic, cloud programs

92	Nov 01 2017 09	nutrition	
93	Nov 01 2017 09	Psychology	
94	Nov 01 2017 09	Business Administration	
95	Nov 01 2017 09	political science	

Q11. If you had the opportunity to take an online course at another California Community College because the course you need to take at LPC is either full or not offered, would you be interested in this?

Answer Choices	Responses	
Yes	85.86%	170
No	14.14%	28
Answered		**198**
Skipped		**6**

Q12. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Choices	Responses	
Wikis	21.65%	42
Videos created by someone other than your instructor	51.03%	99
Videos created by your instructor	68.56%	133
Text-based lectures	43.30%	84
Printed textbooks	51.55%	100
PowerPoint presentations	60.31%	117
Live chat	19.07%	37
Journals	10.31%	20
Groupwork	20.10%	39
Graphics/images	41.24%	80
Google Docs	40.21%	78
Electronic textbooks	38.66%	75
Discussion boards	56.70%	110
Blogs	11.86%	23
Peer reviews	22.16%	43
Audio files	22.16%	43
Other (please specify)		8
Answered		**194**
Skipped		**10**

Respondents	Response Date	er (please spe	Categories
1	Dec 06 2017 06	My engl	
2	Dec 03 2017 07	An organized course	
3	Dec 03 2017 07	Audio books	
4	Dec 03 2017 01	youtube	
5	Nov 16 2017 07	Links included to relevant information provided by the instructor, as well as the ability to have concrete knowledge for due dates of assignments	
6	Nov 12 2017 11	unsure	
7	Nov 10 2017 06	Library documentaries, LPC On line Library, Kanopy	
8	Nov 01 2017 09	Tutorial Services (Netutor)	

Q13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Choices	Responses	
Read announcements	85.80%	151
Complete discussion assignments	27.27%	48
Take quizzes or tests	30.68%	54
Read assignments or other course-related information	58.52%	103
Check your grades	86.93%	153
View multimedia	27.84%	49
Access course-related content and information outside of the online class	38.64%	68
Access information from the LPC Library web site	19.32%	34
Read your textbook	22.73%	40
Other, please explain	4.55%	8
Answered		**176**
Skipped		**28**

Respondents	Response Date	er, please exp	Categories
1	Dec 06 2017 06	my english 1a class had everything i needed for sucess.	
2	Nov 12 2017 11	na	
3	Nov 10 2017 06	Communicate with instructor	
4	Nov 05 2017 09	Check Zonemail	
5	Nov 01 2017 02	I use laptop	
6	Nov 01 2017 10	the canvas app doesn't really work for most of the options you have listed. I almost always have to use my laptop and not my ipad. I would like to use my ipad but the app is really unreliable.	
7	Nov 01 2017 09	I do not use mobile devices for this purpose	
8	Nov 01 2017 09	the grades on mobile devices are not as clear vs desktop	

Q14. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

	Ineffective		Somewhat Ineffective		Somewhat Effective		Effective		Total	Weighted Average
1	12.00%	3	12.00%	3	40.00%	10	36.00%	9	25	3

Q15. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answered	6
Skipped	198

Respondents	Response Date	Responses	Categories
	1 Dec 09 2017 08	I have the privilege to have extension on my exam that are timed for an hour and I get an extra and more convenient flexibility to complete it.	
	2 Dec 03 2017 07	I had my books on audio and was very helpful	
	3 Dec 02 2017 07	Offered doctor's notes and hospital paperwork, but was told that I should have completed the assignment earlier in the week. Was not a problem on campus because my exams were through the disability services center.	
	4 Dec 01 2017 03	I am not a disabled student	
	5 Nov 01 2017 10	I am part of DSPS and I would say my instructor only teaches for one learning style. he does put up audio files but only some of them work.	
	6 Nov 01 2017 10	computer help and support classes and workshops	

Q16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

	Do Not Use or Unfamiliar		Novice		Intermediate		Proficient		Expert		Total	Weighted Average
Utilize an email account associated with the class	6.99%	13	3.76%	7	15.05%	28	36.56%	68	37.63%	70	186	3.94
Send email attachments	2.72%	5	1.63%	3	11.96%	22	32.61%	60	51.09%	94	184	4.28
Post to the discussion board	1.61%	3	2.69%	5	10.75%	20	30.65%	57	54.30%	101	186	4.33
Communicate following the rules of Netiquette (proper online etiquette)	5.43%	10	3.80%	7	13.04%	24	35.87%	66	41.85%	77	184	4.05
Log into your course	0.00%	0	0.54%	1	5.91%	11	25.27%	47	68.28%	127	186	4.61
Navigate your course	0.00%	0	1.62%	3	9.19%	17	36.22%	67	52.97%	98	185	4.41
Upload/download files	1.08%	2	1.08%	2	11.35%	21	32.97%	61	53.51%	99	185	4.37
Check grades	0.54%	1	0.00%	0	5.98%	11	23.37%	43	70.11%	129	184	4.63
Evaluate credibility of online sources	2.17%	4	5.98%	11	18.48%	34	39.67%	73	33.70%	62	184	3.97
Contact technical support	31.35%	58	10.27%	19	14.59%	27	24.86%	46	18.92%	35	185	2.9
Manage your time efficiently	2.78%	5	5.00%	9	22.22%	40	42.22%	76	27.78%	50	180	3.87
Participate actively in class	0.54%	1	4.35%	8	16.85%	31	42.93%	79	35.33%	65	184	4.08
Prepare actively for exams (anticipate questions, test yourself, study with ot	1.64%	3	5.46%	10	22.40%	41	43.72%	80	26.78%	49	183	3.89
Utilize LPC library online resources	18.92%	35	11.35%	21	23.24%	43	28.65%	53	17.84%	33	185	3.15
Utilize a mobile device for class purposes	8.70%	16	4.89%	9	17.93%	33	35.33%	65	33.15%	61	184	3.79

Answered	186
Skipped	18

Q17. Please add any other pertinent comments about distance education at LPC:

Answered	34
Skipped	170

Students gave lots of positive comments and also gave several suggestions on improvements. Multiple students mentioned how Canvas is an upgrade over Blackboard. There was also praise for the organization of certain classes and for certain instructors. One student mentioned how helpful the online tutoring service NetTutor has been. Conversely, there were criticisms about instructors whose classes were disorganized, who rely too much on the textbook, and do not grade in a timely manner. One student who took three online classes had a positive experience in one, a mediocre experience in another, and a negative experience in the third.Other comments included a desire for more video lectures, a desire for more time on assignments, and a desire for less group work.