

Distance Education Student Survey - Fall 2018

Q1. Please mark the category that currently best fits your status:

Answer Choices	Responses	
Continuing student (attended last semester or last Summer session)	66.94%	166
Returning student (returning to college after a break in enrollment)	14.11%	35
New student (first semester of college)	18.95%	47
Answered		248
Skipped		0

Q2. Are you currently taking a class on campus at Las Positas College?

Answer Choices	Responses	
Yes	63.31%	157
No	36.69%	91
Answered		248
Skipped		0

Q3. Why did you choose to enroll in a DE course? Check all that apply.

Answer Choices	Responses	
Flexibility/Convenience	81.05%	201
Unable to come to campus	27.02%	67
Prefer to learn via technology	21.77%	54
An on-campus class was not available	15.32%	38
To be able to enroll in more units/complete education faster	29.03%	72
Felt a distance education class would be easier than an on-campus class	19.76%	49
Heard it was a good class	16.13%	40
Meet requirements for associate degree	28.23%	70
Meet requirements for transfer	40.32%	100
Meet requirements for vocational certificate	3.63%	9
Improve my job skills/expand my job opportunities	20.16%	50
Personal interest in the subject	21.77%	54
Disability	4.03%	10
Success with a previous distance education class	19.76%	49
Other, please specify	6.45%	16
Answered		248
Skipped		0

Respondents	Response Date	er, please spe	Tags
	1 Nov 28 2018 03	High School Concurrent Enrollment	
	2 Nov 27 2018 03	Class only offered at las positas	
	3 Nov 26 2018 06	I wanted to try it and see if it was a better fit for me and also because of flexibility and convenience	
	4 Nov 26 2018 05	Aid in other classes.	
	5 Nov 26 2018 11	Health- students come in ill, than I get ill --every class I've taken on campus. We need a policy ---it's a closed filtration system , people need guide lines to know when to stay home exs.--fever and coughing.	
	6 Nov 18 2018 08	Needed to take this course for my current job.	
	7 Nov 04 2018 03	Never done one before was curious to try it.	
	8 Nov 04 2018 09	Grad school pre-req	
	9 Nov 02 2018 11	I work full-time where I do a lot of travelling	
	10 Nov 02 2018 05	Changing major	
	11 Nov 01 2018 11	Flexibility of attendance	
	12 Nov 01 2018 05	I work and cannot attend daytime classes	
	13 Nov 01 2018 01	Its for my school, and im in Concurrent Enrollment. It was just the classes that i signed up for, mot because i have a special reason.	
	14 Nov 01 2018 12	When I take classes online, it is usually because the regular classes had limited or inconvenient time slots.	
	15 Nov 01 2018 11	The only main reason is because I wanted to attend the Woodstock Fruit festival and knew that if I did go, I would be dropped from the class and have no where to turn.	
	16 Nov 01 2018 11	I believe as technology grows, and our world becomes faster by the day, there are some people who cannot enjoy the luxury of attending class on campus. Some of us are professionals who have full-time jobs, family and kids. Thus, I believe that focusing on distance education will not only be beneficial for the students who prefer it, but for the colleges and universities because it allows more options in obtaining a degree, and it would bring colleges more business.	

Q4. How many hours per week do you work this semester?

Answer Choices	Responses	
1-20 per week	33.47%	83
21-40 hours per week	32.66%	81
More than 40 hours per week	14.92%	37

None	18.95%	47
	Answered	248
	Skipped	0

Q5. Rate your level of satisfaction with the following:

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Total	Weighted Average						
Canvas	4.98%	12	0.83%	2	8.30%	20	37.76%	91	48.13%	116	0.00%	0	241	4.23
Quest for Online Success readiness course in Canvas	4.12%	10	1.65%	4	20.58%	50	33.74%	82	22.63%	55	17.28%	42	243	4.21
LPC's Online Learning web site	3.70%	9	3.29%	8	21.40%	52	32.92%	80	23.05%	56	15.64%	38	243	4.15
LPC Library's online resources	3.25%	8	2.85%	7	17.89%	44	34.55%	85	23.98%	59	17.48%	43	246	4.26
LPC's student technical support desk	3.64%	9	1.21%	3	25.91%	64	24.29%	60	12.55%	31	32.39%	80	247	4.38
Canvas support	2.83%	7	1.62%	4	23.89%	59	29.15%	72	13.36%	33	29.15%	72	247	4.36
Zonemail	6.20%	15	4.13%	10	24.38%	59	39.67%	96	19.01%	46	6.61%	16	242	3.81
Student-instructor interaction in your class	6.10%	15	4.88%	12	13.01%	32	35.77%	88	37.80%	93	2.44%	6	246	4.02
Student-student interaction in your class	4.90%	12	4.08%	10	20.41%	50	38.78%	95	27.76%	68	4.08%	10	245	3.93
Student-content interaction in your class (i.e. presentations, exams, multim	5.28%	13	4.07%	10	17.07%	42	42.28%	104	27.64%	68	3.66%	9	246	3.94
The organization and structure of the course	5.31%	13	5.71%	14	11.02%	27	39.18%	96	37.14%	91	1.63%	4	245	4.02
The pace of the course (the amount of time you had to do your work; a 3-u	6.10%	15	3.25%	8	16.26%	40	39.43%	97	34.55%	85	0.41%	1	246	3.94
The overall quality of the course	4.90%	12	4.90%	12	8.98%	22	44.08%	108	36.33%	89	0.82%	2	245	4.04
Your overall satisfaction with the course	4.47%	11	4.88%	12	9.35%	23	43.50%	107	36.99%	91	0.81%	2	246	4.06
The Distance Education program as a whole at LPC	4.07%	10	2.44%	6	11.79%	29	39.02%	96	40.65%	100	2.03%	5	246	4.16
													Answered	248
													Skipped	0

Q6. I would take another DE course from LPC.

Answer Choices	Responses
Agree	88.71% 220
Disagree	4.44% 11
No opinion	6.85% 17
	Answered 248
	Skipped 0

Q7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Choices	Responses
more	23.17% 57
less	13.82% 34
about the same	63.01% 155
	Answered 246
	Skipped 2

Q8. Have you HEARD OF or USED these services online? If you used them, were you satisfied?

	Never heard of it	Heard of it, but never used it online	Used it online, and I was very satisfied	Used it online, and I was satisfied	Used it online, and I was not satisfied	Total					
Admissions and Records	6.61%	16	41.74%	101	16.12%	39	33.06%	80	2.48%	6	242
Bookstore	3.33%	8	39.17%	94	15.00%	36	40.00%	96	2.50%	6	240
Counseling Services	6.36%	15	71.19%	168	10.59%	25	9.75%	23	2.12%	5	236
Disabled Students Program/Services	22.08%	53	70.00%	168	3.75%	9	4.17%	10	0.00%	0	240
Financial Aid Office	7.47%	18	62.66%	151	11.62%	28	15.35%	37	2.90%	7	241
Library	5.81%	14	39.83%	96	22.82%	55	31.12%	75	0.41%	1	241
Student Online Orientation	5.04%	12	24.79%	59	21.85%	52	46.64%	111	1.68%	4	238
Transfer Services	16.67%	40	63.75%	153	6.67%	16	12.50%	30	0.42%	1	240
Tutorial Services (NetTutor)	14.05%	34	65.70%	159	6.61%	16	13.22%	32	0.41%	1	242
											Answered 243
											Skipped 5

Q9. How necessary are the following to you as a distance education student?

	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Total	Weighted Average				
Access to online academic tutoring	12.81%	31	34.71%	84	29.75%	72	22.73%	55	242	2.62
Access to online counseling (Academic, Career, or Personal)	9.88%	24	26.34%	64	28.81%	70	34.98%	85	243	2.89
Access to an online readiness course (Quest for Online Success)	15.70%	38	30.99%	75	26.45%	64	26.86%	65	242	2.64
Access to an on-campus orientation to online learning	26.75%	65	30.04%	73	21.40%	52	21.81%	53	243	2.38
The ability to complete degree or certificate programs online	4.96%	12	16.94%	41	21.49%	52	56.61%	137	242	3.3
									Answered 243	
									Skipped 5	

Q10. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see offered?

Answered
Skipped

139
109

Respondents	Response Date	Responses	Tags
	1 Dec 04 2018	01 n/a	
	2 Dec 03 2018	10 AA	
	3 Dec 03 2018	01 Bachelors of Science, Information Technology	
	4 Dec 01 2018	10 Any degree that is learnable from an online situation.	
	5 Nov 30 2018	07 Economics	
	6 Nov 30 2018	09 not sure at this time	
	7 Nov 30 2018	07 All	
	8 Nov 29 2018	01 Accounting	
	9 Nov 29 2018	07 global studies, psychology	
	10 Nov 28 2018	04 History, English, Philosophy, Psychology, or Sociology programs	
	11 Nov 28 2018	04 ART	
	12 Nov 27 2018	06 None required for me specifically	
	13 Nov 27 2018	05 nutritionist	
	14 Nov 27 2018	01 na	
	15 Nov 27 2018	12 Education	
	16 Nov 27 2018	12 N/A	
	17 Nov 27 2018	11 business	
	18 Nov 27 2018	03 Piano Teacher	
	19 Nov 26 2018	10 Biology degree Real Estate Certification	
	20 Nov 26 2018	07 culinary	
	21 Nov 26 2018	06 Administration Assistant (I know most classes can be done online but it would be super convenient for all of them to be)	
	Nov 26 2018	05 I am trying to get a Philosophy degree from a UC, but personally I would just like to see more film classes even though an art degree would be kind of useless.	
	22	I want a career in film and there are almost no film classes, 2 or 3 would be nice, DVC has some.	
	23 Nov 26 2018	05 I am not.	
	24 Nov 26 2018	04 Graphic design	
	25 Nov 26 2018	04 associates	
	26 Nov 26 2018	03 Not sure.	
	27 Nov 26 2018	03 Culinary Arts Nutrition Baking and Pastry	
	28 Nov 26 2018	02 radiology	
	29 Nov 26 2018	02 Computer Science	
	30 Nov 26 2018	02 Salesforce certifications	
	31 Nov 26 2018	02 Fashion merchandising Business entrepreneurship	
	32 Nov 26 2018	01 Associate Degree	
	33 Nov 26 2018	01 not applicable	
	34 Nov 26 2018	01 Bachelors and masters	
	35 Nov 26 2018	12 Computer Science degrees	
	36 Nov 26 2018	11 emt	
	37 Nov 26 2018	11 Business Administration	
	38 Nov 26 2018	11 Forensic science degree	
	39 Nov 26 2018	10 BS in nursing	
	40 Nov 26 2018	10 Supplemental Social studies credential for teaching junior high.	
	41 Nov 26 2018	10 AA in psychology	
	42 Nov 26 2018	10 History	
	43 Nov 26 2018	10 N/A	
	44 Nov 26 2018	10 None	
	45 Nov 26 2018	10 Teacher Credential CBEST prep	
	46 Nov 26 2018	10 n/a	
	47 Nov 26 2018	09 Nursing and Photography. They are only offered at Chabot, but las positas is up and coming so It should offer both of these.	
	48 Nov 26 2018	09 Psychology Early Childhood Education Sociology	
	49 Nov 26 2018	09 Ecd	
	50 Nov 26 2018	09 No	
	51 Nov 26 2018	09 Psychology Business	
	52 Nov 26 2018	09 Science classes and just come in for labs	
	53 Nov 26 2018	09 Computer Science	
	54 Nov 26 2018	09 I would like to see all of them	
	55 Nov 26 2018	09 Teaching Credentials/ more education classes	
	56 Nov 26 2018	09 Accounting	
	57 Nov 26 2018	09 Associates of Business	
	58 Nov 26 2018	12 no	

59 Nov 21 2018 11AA Industrial DesignHybrid Course with studio and on-line classes
60 Nov 18 2018 08ECD
61 Nov 18 2018 07early childcare development
62 Nov 17 2018 11early childhood education
63 Nov 17 2018 12Early Childhood Education
64 Nov 16 2018 08Yes
65 Nov 16 2018 08Human Development
66 Nov 14 2018 12Thanks
67 Nov 12 2018 03ECE and Nutrition
68 Nov 12 2018 09Computer Science
69 Nov 07 2018 09 AA degree.
70 Nov 07 2018 05Math (Statistics)
71 Nov 07 2018 02Transfer degree in French or at least an associate's through LPC.
72 Nov 06 2018 11GETC
73 Nov 06 2018 09English degree
74 Nov 05 2018 08ECE
75 Nov 05 2018 07Something with online business and marketing
76 Nov 04 2018 08pharmacy technician
77 Nov 04 2018 07Something in animation/illustration or in teacher education (for prospective K-12 teachers'
78 Nov 04 2018 03Anything to do with small business.
79 Nov 03 2018 10Early Childhood Education
80 Nov 03 2018 10Business
81 Nov 03 2018 10AS Computer Information Systems
82 Nov 02 2018 11AA in CIS
83 Nov 02 2018 10More classes on-line EC
84 Nov 02 2018 09nutrition
85 Nov 02 2018 09Creative writing
86 Nov 02 2018 07NA
87 Nov 02 2018 07yes
88 Nov 02 2018 05Health Administration
89 Nov 02 2018 05Business Admin
90 Nov 02 2018 05nursing
91 Nov 02 2018 04Business/Accounting
92 Nov 02 2018 03AA
93 Nov 02 2018 02Full degree for CS, with all necessary classes available online (such as math classes.)
94 Nov 02 2018 01N/A
95 Nov 02 2018 01Child Development/Education
96 Nov 02 2018 12Pre-Nursing
97 Nov 02 2018 10accounting bookkeeping
98 Nov 02 2018 06I like interacting with the Teachers face to face
99 Nov 02 2018 01Arts & humanities, online or hybrid studio art classes
100 Nov 01 2018 11Hospitality Management and/or Business Administration- all online including GE requirements
101 Nov 01 2018 11Engineering
102 Nov 01 2018 09Associate degree
103 Nov 01 2018 09associate degree in nursing
104 Nov 01 2018 09n/a
105 Nov 01 2018 08Anthropology or history
106 Nov 01 2018 07associates in business online
107 Nov 01 2018 07Bachelors degree
108 Nov 01 2018 07computers networking
109 Nov 01 2018 06N/A
110 Nov 01 2018 06Computer Science
111 Nov 01 2018 05the degrees provided by Las Positas suffice this
112 Nov 01 2018 04Accounting
113 Nov 01 2018 04Liberal Arts
114 Nov 01 2018 04Bachelors in Business Administration
115 Nov 01 2018 04general ed/ transfer agreements
116 Nov 01 2018 03I am a sociology major
117 Nov 01 2018 03All of them, frankly. I would prefer to never set foot on campus.
118 Nov 01 2018 03An online CA history class.
119 Nov 01 2018 03counselingsocial work
120 Nov 01 2018 03AA
121 Nov 01 2018 02Occupational safety and health
122 Nov 01 2018 01Human development, psychology
123 Nov 01 2018 01I don't know.
124 Nov 01 2018 01Criminology/Forensics

- 125 Nov 01 2018 12science related ones
- 126 Nov 01 2018 12Accounting
- 127 Nov 01 2018 12English
- 128 Nov 01 2018 12BSN in Nursing
- 129 Nov 01 2018 12Early ChildhoodEducation
- 130 Nov 01 2018 11I would love to see the science department get more involved in online learning. I am pretty sure there are online hybrid courses for some classes that have labs, but I am not always able to come to campus.
- 131 Nov 01 2018 11N/A
- 132 Nov 01 2018 11 Business
- 133 Nov 01 2018 11Psychology with Bachelor's & Master's
- 134 Nov 01 2018 11Art; design
- 135 Nov 01 2018 11Fire Science
- 136 Nov 01 2018 11Business
- 137 Nov 01 2018 11I would like to see all to be honest. As I stated above, the world is moving much faster than it has in over the past two decades. Online classes can be very beneficial for those who don't have the time to attend on campus. One particular degree I want to see online is the "Philosophy Degree." I wanted to pursue that along with my Business Degree, but the complete course work cannot be done online.
- 138 Nov 01 2018 11English AA-TLiberal Arts: Language Arts Emphasis AA
- 139 Nov 01 2018 11Child development

Q11. If you had the opportunity to take an online course at another California Community College because the course you need to take at LPC is either full or not offered, would you be interested in this

Answer Choices	Responses	
Yes	90.83%	218
No	9.17%	22
	Answered	240
	Skipped	8

Q12. Which tools/activities help you learn best in a Distance Education course? Check all that apply

Answer Choices	Responses	
Wikis	13.75%	33
Videos created by someone other than your instructor	47.92%	115
Videos created by your instructor	58.75%	141
Text-based lectures	41.67%	100
Printed textbooks	44.58%	107
PowerPoint presentations	58.75%	141
Live chat	15.83%	38
Groupwork	20.00%	48
Graphics/images	40.83%	98
Google Docs	40.83%	98
Electronic textbooks	50.83%	122
Discussion boards	52.50%	126
Blogs	7.08%	17
Peer reviews	22.08%	53
Audio files	15.00%	36
Other (please specify)		9
	Answered	240
	Skipped	8

Respondents	Response Date er (please spec	Tags
	1 Nov 27 2018 06	Audio File of Lecture
	2 Nov 27 2018 12	In person meeting with instructor
	3 Nov 26 2018 02	quizes
	4 Nov 26 2018 11	miss noodle bib would like to see that come back. Made writing papers less stressful!
	5 Nov 26 2018 12	links that work correctly.
	6 Nov 07 2018 05	The textbooks for my classes were uniformly terrible: out of date, overpriced, and poorly written (very confusing). Were it not for the excellence of the teachers and their quick responses via email, these courses would have been useless.
	7 Nov 01 2018 04	Thanks
	8 Nov 01 2018 04	My class was a hybrid.
	9 Nov 01 2018 11	wasn't learning anything until I got my schedule figured out!

Q13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply

Answer Choices	Responses	
Read announcements	83.11%	182
Complete discussion assignments	41.55%	91
Take quizzes or tests	37.44%	82

Read assignments or other course-related information	62.56%	137
Check your grades	89.95%	197
View multimedia	38.81%	85
Access course-related content and information outside of the online class	48.40%	106
Access information from the LPC Library web site	25.11%	55
Read your textbook	34.70%	76
Other, please explain	5.02%	11
Answered		219
Skipped		29

Respondents	Response Date	er, please exp	Tags
	1 Nov 27 2018 12	use a lap top	
	2 Nov 12 2018 03	receive notifications to when something happens in my online course and this allows me to check my course for current information	
	3 Nov 07 2018 05	MyMathLab and Pearson were NOT compatible nor useable by students with iPhones. This is unacceptable in 2018 and made completing assignments extremely difficult. Dump Pearson please!	
	4 Nov 05 2018 08	check due dates	
	5 Nov 02 2018 09	email teachers	
	6 Nov 02 2018 05	N/A	
	7 Nov 02 2018 02	Would view video media, but does not work unless hosted by youtube.	
	8 Nov 02 2018 01	did not use phone ever, much easier on a laptop	
	9 Nov 01 2018 05	useful for when I am out of town and don't have my laptop	
	10 Nov 01 2018 04	Messages from instructor	
	11 Nov 01 2018 11	If I am on vacation or out of town, I use my tablet to do my assignments. However, I prefer using my own personal PC.	

Q14. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Total	hted Average
1	14.81%	4 3.70%	1 33.33%	9 48.15%	13	27 3.15
					Answered	27
					Skipped	221

Q15. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answered 12
Skipped 236

Respondents	Response Date	Responses	Tags
	1 Nov 30 2018 09	none at this time	
	2 Nov 27 2018 01	na	
	3 Nov 27 2018 07	I was thrilled to be able to take advantage of the extended time for test taking.	
	4 Nov 26 2018 10	find it very helpful that my teacher understands that since I work full time and go to school full time it's a little hard for me to always get my assignments in on time. She allows me to have extra time if I ask for assignments/quizzes.	
	5 Nov 26 2018 06	do have a disability and being able to have about a week before my classwork is due is super convenient because I have time to reread the chapter and get all my thoughts organized instead of having to rush it all in 2 days	
	6 Nov 26 2018 01	not applicable	
	7 Nov 26 2018 11	am disabled but I haven't tried the accommodations on line I wasn't aware they existed until I was in this, my final class	
	8 Nov 26 2018 10	I'm physically disabled so no accommodations were needed	
	9 Nov 18 2018 07	am not a one.	
	10 Nov 07 2018 05	The chairs and tables in the student lounge areas, the campus library, the 800 building, and some classrooms (esp the building 1000 lecture hall) are completely unusable to students with disabilities. The chairs and tables are too low and non-ergonomic, which rendered them useless to disabled students with back, knee, and other physical limitations. It makes it extremely difficult to do homework or research on campus.	
	11 Nov 02 2018 02	Great accommodations so far.	
	12 Nov 01 2018 12	am physically disabled but it is only temporary	

Q16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this

	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Total	ghted Average
Utilize an email account associated with the class	6.11%	14 5.68%	13 12.66%	29 36.68%	84 38.86%	89	229 3.97
Send email attachments	2.21%	5 3.10%	7 11.95%	27 34.51%	78 48.23%	109	226 4.23
Post to the discussion board	1.76%	4 4.85%	11 7.49%	17 34.36%	78 51.54%	117	227 4.29
Communicate following the rules of Netiquette (proper online etiquette)	2.21%	5 4.42%	10 10.18%	23 38.05%	86 45.13%	102	226 4.19
Log into your course	0.44%	1 1.33%	3 5.31%	12 34.07%	77 58.85%	133	226 4.5
Navigate your course	0.00%	0 2.20%	5 9.25%	21 38.77%	88 49.78%	113	227 4.36
Upload/download files	0.00%	0 5.33%	12 9.33%	21 38.22%	86 47.11%	106	225 4.27
Check grades	0.00%	0 1.32%	3 5.26%	12 31.14%	71 62.28%	142	228 4.54
Evaluate credibility of online sources	1.32%	3 5.26%	12 17.54%	40 44.30%	101 31.58%	72	228 4
Contact technical support	19.30%	44 8.33%	19 16.67%	38 32.89%	75 22.81%	52	228 3.32
Manage your time efficiently	0.00%	0 4.42%	10 26.99%	61 44.69%	101 23.89%	54	226 3.88

Participate actively in class	0.00%	0	4.87%	11	15.49%	35	46.46%	105	33.19%	75	226	4.08
Prepare actively for exams (anticipate questions, test yourself, study with c	0.88%	2	5.29%	12	20.26%	46	47.14%	107	26.43%	60	227	3.93
Utilize LPC library online resources	16.81%	38	10.62%	24	23.89%	54	31.42%	71	17.26%	39	226	3.22
Utilize a mobile device for class purposes	5.75%	13	6.19%	14	15.93%	36	38.05%	86	34.07%	77	226	3.88
										Answered	229	
										Skipped	19	

Q17. Please add any other pertinent comments about distance education at LPC:

Answered 50
Skipped 198

Responses

Many students noted that they liked and appreciated the opportunity to take classes online and want LPC to offer even more. Some students gave positive reviews to Canvas. Within courses, there was a comment about how online courses helps students become more disciplined and organized and how some classes have good instructor-student interaction and student-student interaction. On the flip side, some students were not happy with the amount and frequency of interaction with their instructors. Several students reported that they did not like having to use textbook publishers' online resources and felt that the instructors could have designed a better class by creating their own resources. Students wanted more videos, as opposed to getting all of the content from printed textbooks. A couple of students bemoaned the fact that there was too much work in their courses. A few students noted that because they have taken several online courses, they can tell which instructors create a learning environment and which just assign work.

well enough. Expert = I do this flawlessly!