

#### **LPC Student Satisfaction Survey**

Dear LPC Student,

The purpose of this survey is to help us understand how satisfied you are with your experiences at LPC, what educational experiences and gains you have had, and how we can serve you better. It is an evaluation of your overall experiences at LPC - not any particular class or instructor. It will take about 15-20 minutes to complete. Please read each question carefully. We appreciate your honest feedback. At the end of this survey, you will have an opportunity to enter to win one of five \$100 gift cards. Please respond soon but no later than Tuesday, March 23, 2021.

I want to assure you that this survey is anonymous; we do not require your name or student ID number or email. Your individual responses will not be shared with anyone, and the results will be reported together with other responses. Thank you very much for taking the time to give us this feedback.

Sincerely, Las Positas College



**LPC Student Satisfaction Survey** 

**Overall Experience** 

Your overall experience at Las Positas College $\bigcirc$ 0
O Very Satisfied
○ Satisfied
Neither Satisfied nor Dissatisfied
○ Dissatisfied
○ Very Dissatisfied
O Does Not Apply
Based on your overall experience, how satisfied are you with: © 0
Neither

	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Does Not Apply
Overall experience with instructors			0			
Overall experience with other students		$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Overall experience with Admissions and Records staff	0	0	0			
Overall experience with Financial Aid staff	$\circ$			$\bigcirc$		0
Overall experience with librarians			0	0	0	
Overall experience with counselors		$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Overall experience with college administrators (e.g., directors, deans, vice-presidents, etc.)	0		0	0	0	0
Overall experience with other college staff	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$	$\bigcirc$

# Based on your overall experience, how satisfied are you with: $\bigcirc$ 0

	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Does Not Apply
Overall quality of instruction				0		0
College commitment to student success		$\bigcirc$			$\bigcirc$	$\bigcirc$
Preparation for transfer to four-year college or university	0	0	0	0	0	0
Preparation for obtaining employment in my field of study			$\circ$	$\circ$	$\circ$	
Progress you are making toward achieving your educational goal	0	0	0	0	0	



# **LPC Student Satisfaction Survey**

**Learning Programs** 

Please tell us whether you AGREE or DISAGREE with the following statements:  $\bigcirc$  0

	Strongly Agree	Agree	Neither Agree nor Disagree		Strongly Disagree	Does Not Apply
The information I find on the College website and publications is clear and accurate.	0	0	0	0	0	0
My instructors clearly distinguish between personal conviction and professionally accepted views in a discipline.	$\circ$	$\circ$	0			$\bigcirc$
My instructors present data and information fairly and objectively.	0	0	0	0		

Please tell us whether you AGREE or DISAGREE with the following statements:  $\bigcirc$  0

	Strongly Agree		Neither Agre		Strongly ee Disagree	Does Not Apply
Course syllabi are provided and followed instructors.	by	0		0	0	0
Most instructors are willing to spend time outside of class to discuss issues with students.		$\bigcirc$	$\bigcirc$	$\circ$	0	$\bigcirc$
My instructors are highly knowledgeable the subjects they teach.	in	0		0		
My instructors come to class well prepare	ed.					
My instructors come to class well prepare Please tell us whether you AGREE or D		with t	he follow	ing sta	tements	:Q
Please tell us whether you AGREE or D	DISAGREE	1	Neither atisfied	ing sta		Does
Please tell us whether you AGREE or D		l S	Neither atisfied nor		Very	Does Not
Please tell us whether you AGREE or D	DISAGREE V	l S	Neither atisfied nor		Very	Does Not



# **LPC Student Satisfaction Survey**

**Student Services and Learning Support Programs** 

# Have you HEARD or USED these student services & programs? If you used them, were you satisfied? $\bigcirc$ 0

	<u>NEVER</u> <u>HEARD</u> of it	Heard of it, but <u>NEVER</u> <u>USED</u> it	USED IT and was Very Satisfed	USED IT and was Satisfed	USED IT and was Not Satisfed
Admission and Records					
Bookstore (Bldg. 1300 or Online)	$\bigcirc$			$\bigcirc$	
CalWORKs	0			$\circ$	
Campus Safety & Security	$\circ$	$\circ$	$\circ$		$\circ$
Child Development Center (Bldg. 2300)	0	0		0	
Computer Center	$\bigcirc$	$\bigcirc$			
Counseling Services	0				
Disabled Students Programs & Services (DSPS)	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$	$\circ$
Extended Opportunity Programs & Service (EOPS)	0	0	0	0	0
Financial Aid Office	$\bigcirc$				
Health and Wellness Center (Bldg. 1700)	0	0	0	0	
Honors Transfer Program	$\bigcirc$	$\circ$	$\bigcirc$	$\bigcirc$	
Intercollegiate Athletics			0	0	
Library (Online or Learning Resource Center, Bldg 2000)	$\bigcirc$	$\circ$		$\bigcirc$	$\bigcirc$
Student Online Orientation				$\circ$	
Student Life (clubs/activities/student gov't)	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$
Textbook Loaner Program	0	0	0		
Career, Transfer & Employment Center	$\circ$	$\circ$	$\circ$	0	$\circ$
Tutorial Services / Center					
Reading and Writing (RAW) Center	$\circ$	$\circ$	$\circ$		

			<u>NEVER</u> <u>HEARD</u> of it	Heard but <u>NE</u> t <u>USE</u> I	EVER	USED IT and was ery Satis	a	SED IT nd was <b>atisfed</b>	USED IT and was <b>Not Satis</b> f	S
Veterans First Prog	gram							0	0	
How do you prefe	r to be com	munio	cated: (C	Check a	ll that	t apply	/) <b>Q</b> 0	)		
		Canvas Inbox		Text message	Can annound		LPC website	Social media	Prefer no communicat	
by Instructors/pi	rofessors									
by other student	s									
about college eve activities	ents or									
by student service enrollment, registration financial aid, etc.)	_									
by academic sup services (e.g. tutor Shops, computer a etc.)	ring, Smart									
Other (please specif	<sup>-</sup> y)									
It is clear to me w successfully comp	olete: 🗘 0	oecte								
Fach of my	Very Clear		Clear	Somev	vhat Clea	ar Not	at all cl	ear D	oes Not App	ly
Each of my courses			0		0				0	
My major/program	$\circ$		$\bigcirc$		0					
My degree/certificate	0		0		0				0	
My transfer education	$\circ$		$\bigcirc$		$\bigcirc$				$\circ$	

rogram of study. $\bigcirc$ 0	
○ Strongly agree	
○ Agree	
Neither agree nor disagree	
○ Disagree	
○ Strongly disagree	
O Does Not Apply	

Counselors have helped me understand the requirements to complete my

# Counselors provide: $\bigcirc$ 0

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Does Not Apply
timely information about relevant academic requirements	0	0		0		
<u>useful</u> information about relevant academic requirements	0	0	0	0	$\bigcirc$	0
accurate information about relevant academic requirements	0	0		0	0	0

Please tell us whether you AGREE or DISAGREE with the following statements:  $\bigcirc$  0

	Strongly Agree	Agree	Neither Agree nor Disagree		Strongly Disagree	
The resources of the library are adequate for required course assignments	0	0	0	0	0	
Library 24/7 chat assistance "Ask LPC Library" is adequate to meet your needs.	$\bigcirc$	$\bigcirc$	$\circ$		$\bigcirc$	$\bigcirc$
Assistance provided by Library Staff is adequate to meet your needs.	0	0	0	0	0	0
Reference/research assistance provided by Library is adequate to meet your needs.			$\circ$		$\bigcirc$	
Library Instruction (library orientations) provided is adequate to meet your needs.	0	0	0	0	0	0
Sufficient tutoring resources are available for students in a variety of subjects.		0	$\circ$		$\bigcirc$	



# **LPC Student Satisfaction Survey**

#### **Student Learning Outcomes**

As a result of being at Las Positas College, **how much progress** have you made in the following areas?

# Communication $\bigcirc$ 0

	None	A Little	Some	A Lot	Don't Know
Reading skills	O	A Little	O		C
Writing skills					
Oral communication and speaking skills			0		
Listening effectively			$\circ$	$\circ$	
Ability to read, interpret, and generate charts/graphs		0			0
Critical Thinking 🗘 0	None	A Little	Some	A Lot	Don't Know
Critical thinking	0				
Gathering information from multiple sources	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$	0
Ability to learn on my own, pursue ideas and find info.					
Using logic to draw conclusions from information	$\bigcirc$			$\bigcirc$	$\circ$
Mathematical skills and abilities					
Applying knowledge to new situations to solve problems		0	0	0	0
[Question]: As a result of being at Las Positas College, he the following areas? $\bigcirc$ 0	ow muc	h progre	ess have	e you m	ade in
Creativity/Aesthetics ♀ 0					
	None	A Little	Some	A Lot	Don't Know
Appreciation for the arts and the role art plays in society		0	0	0	0

#### Respect and Responsibility $\bigcirc$ 0

	None	A Little	Some	A Lot	Don't Know
Performing to the best of my abilities	$\circ$				
Clarity of my own values and ethical standards	$\bigcirc$		$\bigcirc$		
Exhibiting personal, professional, academic honesty	$\circ$				
Developing clear career goals	$\bigcirc$		$\bigcirc$	$\bigcirc$	$\bigcirc$
Learning to work cooperatively with others	$\circ$				
Ability to meet deadlines and complete tasks	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Appreciation of my role in a democratic society	$\bigcirc$				
Awareness of my civic or community responsibilities	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Understanding diverse philosophies, cultures, ways of life	0	0	0	0	0

[Question]: As a result of being at Las Positas College, how much progress have you made in the following areas?  $\bigcirc$  0

# Technology $\bigcirc$ 0

	None	A Little	Some	A Lot	Don't Know
Overall technological literacy					
Ability to use computers effectively	$\bigcirc$				



**LPC Student Satisfaction Survey**College Governance

# Please tell us whether you AGREE or DISAGREE with the following statements: $\bigcirc$ 0

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Does Not Apply
It is important for students to be represented on college committees.	0	0			0	
The Student Government (LPCSG) is providing effective leadership and representation for all LPC students.		0	0	0	0	0
Student Government (LPCSG) adequately represents student interests	0	0		•	0	



# **LPC Student Satisfaction Survey**

#### **Demographic Questions**

Some questions in this section may address sensitive topics. Responses to these questions will also help us determine how representative the results are of the whole student population. And help us better understand the various experiences and needs of students.

Gender ♀ 0
○ Female
○ Male
Transgender
O Different Identity
O Decline to Answer
Preferred Pronouns $\bigcirc$ 0
○ She / Her
○ He / Him
They / Their
O Decline to Answer
Age ♀ 0
Age ♥ 0  17 or younger
17 or younger
<ul><li>17 or younger</li><li>18-19</li></ul>
<ul><li>17 or younger</li><li>18-19</li><li>20-21</li></ul>
<ul><li>17 or younger</li><li>18-19</li><li>20-21</li><li>22-24</li></ul>
<ul> <li>17 or younger</li> <li>18-19</li> <li>20-21</li> <li>22-24</li> <li>25-29</li> </ul>

O 60 or older

Race / Ethnicity (select all that apply)
American Indian or Alaska Native
Asian / Asian American (Indian, Chinese, Japanese, Korean, Loatian, Camobodian, Vietnamese, Filipino, Other Asian)
Black or African American
Latino / Hispanic (Mexican, Mexican-American, Chicano, Central American, South American, Other Hispanic/Latino)
Native Hawaiian or other Pacific Islander
MIddle Eastern or North African (Egyptian, Iranian, Iraqi, Israeli, Jordanian, Lebanese Morroccan, Palestinian, Syrian, Turkish, Other)
White / European American
Other (please specify)
Decline to Answer
Number of Units Enrolled $\bigcirc$ 0
15 or more (full-time)
12-14.5 units (full-time)
○ 6-11.5 units (part-time)
0.5-5.5 units (part-time)
Non-credit courses only
O Decline to Answer

What is your <u>primary</u> educational goal? ✓ 0
Transfer with an associate degree
Transfer without an associate degree
Associate degree only (i.e., AA, AS, AA-T, AS-T)
Earn a Certificate
Acquire job skills
Improve Basic Skills
Personal Development
Undecided
Other (please specify)
☐ Decline to Answer
Enrollment Times (regular start time of courses)  Check all that apply © 0
Morning (before 12pm)
Afternoon (12-4pm)
Evening (4:30pm or later)
Saturday
Sunday
Asynchronous online courses (no scheduled times)
Decline to Answer

C Las Positas (	College	
○ Chabot College		
○ Both Colleges		
None of the Above		
Highest education	nal level of your parents $ abla$ 0	
	Mother (or Guardian 1)	Father (or Guardian 2)
Grade school or less		
Some high school	$\circ$	$\circ$
Completed High School		0
Some college experience, no degree		
Associate Degree (AA or AS)		
Four-year Degree (Bachelor's degree)		
Graduate or Professional Degree		
Don't Know / Decline to Answer		$\bigcirc$

What college are you currently enrolled in (during Spring 2021)?  $\bigcirc$  0

Student Type ♀ 0
New student (first time at any college)
Continuing student (attended LPC in Fall 2020)
Transfer student (attended another college in Fall 2020)
Returning student (previously attended LPC, <u>prior to</u> Fall 2020)
Currently enrolled in K-12
O Decline to Answer
Total Semesters You Have Attended LPC ♥ 0
C Less than 2 semesters
○ 2-3 semesters
○ 7 or more
O Decline to Answer
On average, how many <u>hours per week</u> do you work for pay? $\bigcirc$ 0
None, I do not work for pay
○ 1-10 hours
○ 11-20 hours
<b>21-35 hours</b>
○ 36+ hours
O Decline to Answer

#### Which of the following apply to you? $\bigcirc$ 0

	Yes	No	Decline to Answer
Promise Grant (formerly Board of Governors, BOG) Fee Waiver recipient	0	0	0
Federal PELL Grant recipient	$\bigcirc$		$\bigcirc$
Public assistance (e.g., SNAP, TANF, AFDC, or SSI) recipient		0	
Homeless, or in need of stable housing		$\bigcirc$	$\bigcirc$
Displaced worker (laid off from a paid job)			0
In need of child care (18 months - 5 years)			$\circ$
Which of the following apply to you?♀0	Yes	No	Decline to Answer
Which of the following apply to you? ○ 0  U.S. Veteran (Armed Forces, National Reserve, or Active Duty)	Yes	No	
U.S. Veteran (Armed Forces, National Reserve, or	Yes	No O	
U.S. Veteran (Armed Forces, National Reserve, or Active Duty)	0	No O	
U.S. Veteran (Armed Forces, National Reserve, or Active Duty)  Have custody of a minor (17 or younger)	0	No O O O O	
U.S. Veteran (Armed Forces, National Reserve, or Active Duty)  Have custody of a minor (17 or younger)  Single Parent	0 0	No	Answer

#### What is your average annual household income before taxes?

(Give your best estimate to the <u>nearest thousand dollars</u>. If you are financially independent and/or 25 years or older, enter only your average annual household income. Otherwise, please provide a combined estimate for you and your parents. If you prefer not to answer, enter "999".)  $\bigcirc$  0

How many people does this income support?♥ 0		
<u> </u>	○ 6	
<b>○ 2</b>	<b>○ 7</b>	
<b>3</b>	<b>8</b>	
<b>4</b>	O 9 or more	
<u> </u>	O Decline to Answer	
LPC Student Satisfac	LAS POSITAS  ction Survey  ge do to help you succeed academically? © 0	
What would you change ab	out Las Positas College? 🗘 0	



# **LPC Student Satisfaction Survey**

Thank you for your feedback!