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each of the statements listed below.

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STRONGLY

DISAGREE

DISAGREE

NEUTRAL

LAS POSITAS Student Satisfaction Survey (Fall 2009)

Dear LPC Student,

The purpose of this survey is to help us understand how satisfied you are with your experiences at LPC, what educational experiences and gains you have had, and how we can serve you better. It is an evaluation of your overall experiences at LPC not this particular class or instructor. It will take about 20-30 minutes to complete. We appreciate your honest feedback. You can find the types of reports we create based on these surveys at the Research and Planning web site.

I want to assure you that this survey is anonymous - we do not require your name or student ID number. Your individual responses will not be available to any instructors or staff, and the results will be reported for groups only. If you have any questions or concerns about this study, please stop by the Office of Institutional Research and Planning in building 100B or call me at (925) 424-1027. Thank you very much for taking the time to give us this feedback.

Amber Machamer, Ph.D. Director, Institutional Research and Planning

Please write your responses in the boxes provided or fill in the appropriate circle. It is impor	tant
that you use BLUE or BLACK INK to complete the survey. Please, no gel pens or pencils.	

1. Based upon your experience at Las Positas College to this point, please evaluate

Shade Circles Like This> ●	
Not Like This>	\emptyset

AGREE

DOES

APPLY

AGREE

Course syllabi are provided and followed by instructors OOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO	Counselors have been available when I needed to see them	0	0	0	0	0	0
Assistance provided by Library Staff is adequate to meet student needs	Instructors encourage students to examine different points of view	0	0	0	0	0	0
Reference/research assistance provided by Library is adequate to meet sudent needs O O O O O O O O O O O O O O O O O	Course syllabi are provided and followed by instructors	0	0	0	0	0	0
The resources of the library are adequate for required course assignments OOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO	Assistance provided by Library Staff is adequate to meet student needs	0	0	0	0	0	0
The hours of service in the library are adequate to meet student needs OOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO	Reference/research assistance provided by Library is adequate to meet sudent needs	0	0	0	0	0	0
The availability of computers in the library is adequate to meet student needs. 2. Based on your overall experience, how satisfied are you with: Overall experience at Las Positas College. Overall experience with other students. Overall experience with instructors. Overall experience with college administrators. Overall experience with librarians. Overall experience with counselors Overall appearance of the college. Overall appearance of the college. Overall quality of instruction Overall quality of instruction Overall quality of instruction Oreparation for transfer to four-year college or university. Overall experience of getting into an orientation session. Overall experience of experience of the college or university. Overall quality or	The resources of the library are adequate for required course assignments	0	0	0	0	0	0
2. Based on your overall experience, how satisfied are you with: Overall experience at Las Positas College Overall experience with other students Overall experience with instructors Overall experience with college administrators Overall experience with college administrators Overall experience with counselors Overall appearance of the college Overall appearance of the college Overall quality of instruction Overall quality of instruction Overall experience with counselors Overall quality of instruction Overall quality of instruction Overall quality of overall experience or university Overall quality of overall quality overall qua	The hours of service in the library are adequate to meet student needs	0	0	0	0	0	0
Overall experience at Las Positas College	The availability of computers in the library is adequate to meet student needs	0	0	0	0	0	0
Overall experience with other students. Overall experience with instructors. Overall experience with college administrators. Overall experience with college administrators. Overall experience with librarians. Overall experience with counselors. Overall experience with counselors. Overall appearance of the college. Overall appearance of the college. Overall quality of instruction.	2. Based on your overall experience, how satisfied are you with:	VERY DISSATISFIED	DISSATISFIED	NEUTRAL	SATISFIED		DOES NOT
Overall experience with instructors	Overall experience at Las Positas College	0	0	0	0	0	0
Overall experience with college administrators	Overall experience with other students	0	0	0	0	0	0
Overall experience with librarians. O O O O O O O O O O O O O O O O O O O	Overall experience with instructors	0	0	0	0	0	0
Overall experience with counselors Overall appearance of the college. Overall appearance of the college. Overall quality of the college Overall quality of instruction Overall quality of	Overall experience with college administrators	0	0	0	0	0	0
Overall appearance of the college. Welcoming atmosphere of the college Overall quality of instruction Overall quality of the college Overall quality of instruction Overall quality of the college Overall quality of instruction Overall quality of in	Overall experience with librarians.	0	0	0	0	0	0
Welcoming atmosphere of the college Overall quality of instruction Overall quality of instruc	Overall experience with counselors	0	0	0	0	0	0
Overall quality of instruction Parking. O O O O O O O O O O O O O	Overall appearance of the college	0	0	0	0	0	C
Parking O O O O O O O O O O O O O O O O O O	Welcoming atmosphere of the college	0	0	0	0	0	C
Preparation for transfer to four-year college or university	Overall quality of instruction	0	0	0	0	0	0
Preparation for obtaining employment in my field of study	Parking.	0	0	0	0	0	0
The instructors at LPC are diverse enough to meet my needs	Preparation for transfer to four-year college or university	0	0	0	0	0	0
Convenience of getting into an orientation session.	Preparation for obtaining employment in my field of study	0	0	0	0	0	0
Convenience of getting into an orientation session.	The instructors at LPC are diverse enough to meet my needs	0	0	0	0	0	0
Convenience of getting a counseling appointment.	Convenience of getting into an orientation session	0	0	0	0	0	0
Convenience of genting a counseling appointment	Convenience of getting a counseling appointment	0	0	0	0	0	0

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5.	At LPC.	i nave	generally	been	treated	with	respect	nν

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
Instructor	s O	0	0	0	0
Students	s O	0	0	0	0
Office Staf	f O	0	0	0	0
Administrato	ors O	0	0	0	0

4. At LPC, there is a general respect for differences in:

STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
Race-Ethnicity O	0	0	0	0
Gender O	0	0	0	0
Physical Disability O	0	0	0	0
Age O	0	0	0	0
Sexual Orientation O	0	0	0	0
Religion O	0	0	0	0

5.	Enrollment	Time ((choose	one)
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- O Day only
- O Day and Evening/Saturday
- O Evening/Saturday Only

6. Number of Current Units (choose one)

- O Full-time (12 or more units)
- **O** Part-time (6.5-11.9 units)
- **O** Part-time (0.5-6.5 units)

7. Number of semesters you have been attending LPC

- O Less than 2 Semesters O 4-6 Semesters
- O 2-3 Semesters O 7 or more Semesters

8. How do you access the SCHEDULE OF CLASSES each semester?

- O Exclusively online
- O Mostly online
- O Equally online and print
- O Mostly print
- O Exclusively print

9. How do you access the **COLLEGE CATALOG?**

- O Exclusively online
- O Mostly online
- O Equally online and print
- O Mostly print
- O Exclusively print

10.	Enrollment	Type	(choose	one)	

- O New (first time at any college)
- O Continuing (attending LPC in Spring 2009)
- O Transfer (attended another college before LPC)
- O Returning (attended LPC before Spring 2009)
- O Enrolled in K-12

- 11. What is your educational goal? (please mark only one)
 - O Transfer with AA/AS Degree
 - O Transfer without AA/AS Degree
 - O AA/AS Degree only
 - O Acquire job skills
 - O Personal Development
 - Other, Undecided

- 12. Race/Ethnicity (mark all that apply)
- O Asian O American Indian
- O African American O Pacific Islander
- O White O Filipino
- O Other O Hispanic
- O Middle Eastern

13. It is clear to me what I am expected to learn, know, and be able to do in order to successfully complete:

	VERY CLEAR	CLEAR	SOMEWHAT CLEAR	NOT AT ALL CLEAR	DOES NOT APPLY
each of my course	es O	0	0	0	0
my major/program	m O	0	0	0	0
my degree/certifica	te o	0	0	0	0

14. What is your average annual household income before taxes? (If you are a dependent and under age 24, please give us your parents' annual income.)

- O under \$15,500
- **O** \$50,000-\$64,999
- O \$15,500-\$24,999
- O \$65,000-\$79,999
- **O** \$25,000-\$34,999
- **O** \$80,000-\$104,999
- O \$35,000-\$49,999
- **O** \$105,000 +

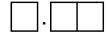
15. Gender:

O Female

O Male

16. Age in years:

17. What is your overall GPA (estimate)



- 18. How many hours per week do you expect to work while in college?
 - O none
 - O 1-20 hours per week
 - O 21-34 hours per week
 - O 35+ hour per week

19. Highest education level of your parents.

Mot	her	Father
Grade school or less	0	0
Some high school	0	0
High school	0	0
Some college	0	0
College degree (BA or BS)	0	0
Graduate/professional	0	0

0	2	1	2	7	0	1	2	2
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Student Learning Outcomes

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20 A. Compared to when you first entered LPC, how would you describe yourself now in the following knowledge, skills, abilities?

20 B. To what extent did you expect to learn this at LPC?

Communication	MUCH TRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOMEWHAT	A LOT
Reading skills	0	0	0	0	0	0	0	0
Writing Skills	0	0	0	0	0	0	0	0
Oral communication and speaking skills	0	0	0	0	0	0	0	0
Listening effectively	0	0	0	0	0	0	0	0
Ability to read, interpret, and generate charts/graphs	0	0	0	0	0	0	0	0
Critical Thinking s	MUCH TRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOMEWHAT	A LOT
Critical thinking	0	0	0	0	0	0	0	0
Gathering information from multiple sources	0	0	0	0	0	0	0	0
Ability to learn on my own, pursue ideas and find info.	0	0	0	0	0	0	0	0
Using logic to draw conclusions from information	0	0	0	0	0	0	0	0
Mathematical skills and abilities	0	0	0	0	0	0	0	0
Using numerical data	0	0	0	0	0	0	0	0
Applying knowledge to new situations to solve problems	0	0	0	0	0	0	0	0
Creativity/Aesthetics	MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOMEWHAT	A LOT
Appreciation for the arts and the role art plays in society	0	0	0	0	0	0	0	0
Respect and Responsibility	MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOMEWHAT	A LOT
Discovering my own potential	0	0	0	0	0	0	0	0
Performing to the best of my abilities	0	0	0	0	0	0	0	0
Clarity of my own values and ethical standards	0	0	0	0	0	0	0	0
Exhibiting personal, professional, academic honesty	0	0	0	0	0	0	0	0
Understanding myself- abilities, interests, limitations	0	0	0	0	0	0	0	0
Developing clear career goals	0	0	0	0	0	0	0	0
Ability to set goals and develop strategies to reach them	0	0	0	0	0	0	0	0
Accepting responsibility for my own actions	0	0	0	0	0	0	0	0
Learning to work cooperatively with others	0	0	0	0	0	0	0	0
Demonstrating respect for rights, views, work of others	0	0	0	0	0	0	0	0
Ability to meet deadlines and complete tasks	0	0	0	0	0	0	0	0
Skills I can use in my current or future career	0	0	0	0	0	0	0	0
Appreciation of my role in a democratic society	0	0	0	0	0	0	0	0
Desire to contribute to my community/society	0	0	0	0	0	0	0	0
Ability to meet challenges of a rapidly-changing society	0	0	0	0	0	0	0	0
Awareness of my civic or community responsibilities	0	0	0	0	0	0	0	0
Recognizing my own biases and values	_	0	0	0	0	0	0	0
Ability to get along with different kinds of people	_	0	0	0	0	0	0	0
Awareness/ appreciation of diverse cultures/ ways of life	_	0	0	0	0	0	0	0
Technology	MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOMEWHAT	A LOT
Overall technological literacy	0	0	0	0	0	0	0	0
Ability to use computers effectively	0	0	0	0	0	0	0	0
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21. Please indicate the degree to which you have personally experienced each of the following problems or barriers in attempting to achieve your educational goal at Las Positas College.

		,	
	NOT A PROBLEM	SOMEWHAT OF A PROBLEM	SIGNIFICANT PROBLEM
Finances	0	0	0
Health · · · · · · · · · · · · · · · · · · ·	0	0	0
Work pressures	0	0	0
Housing	0	0	0
Family problems	0	0	0
Choosing a career	0	0	0
Time management	0	0	0
Availability of courses	0	0	0
Deciding educational goals \cdots	0	0	0
Discrimination due to race, ethnicity, gender, religion, disability, or sexual orientation	n O	0	0
Too many courses required for major and/or degree/Certific		0	0
Lack of reading, writing, and			

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22. On average, how much time do you spend during a typical week on the following activities?

т	NO	NE	1-5 HOURS	6-10 HOURS	11-20 HOURS	21-50 HOURS	50 + HOURS
	Socializing with friends	0	0	0	0	0	0
	Exercising/ Sports	0	0	0	0	0	0
	Partying	0	0	0	0	0	0
	Reading for pleasure	0	0	0	0	0	0
	Volunteer work	0	0	0	0	0	0
	Working for pay	0	0	0	0	0	0
	Clubs or groups	0	0	0	0	0	0
)	Watching TV	0	0	0	0	0	0
)	Commuting	0	0	0	0	0	0
	Hobbies	0	0	0	0	0	0
)	Classes/Labs	0	0	0	0	0	0
	Studying/Homework	0	0	0	0	0	0
)	Video/ computer games	0	0	0	0	0	0
	Internet/texting/e-mail	0	0	0	0	0	0

23. If you have used the following services please rate your overall experience.

0

0

math skills needed to succeed...O

ie lisea the tallawing services niease rate						
experience.	EXCELLENT	VERY GOOD	SATIS- FACTORY	POOR	VERY POOR	NEVER USED
Admission and Records	0	0	0	0	0	0
Career/Transfer	0	0	0	0	0	0
Financial Aid Office	0	0	0	0	0	0
Student Life	0	0	0	0	0	0
Honors Transfer Program	0	0	0	0	0	0
Tutorial Center in building 2400	0	0	0	0	0	0
Intercollegiate Athletics	0	0	0	0	0	0
Library	0	0	0	0	0	0
Internships/Work Experience	0	0	0	0	0	0
Extended Opportunity Programs/Service EOPS	0	0	0	0	0	0
Disabled Students Programs/Services(DSPS)	0	0	0	0	0	0
Health Center	0	0	0	0	0	0
Food Services	0	0	0	0	0	0
Counseling Services	0	0	0	0	0	0
Assessment/Placement Testing	0	0	0	0	0	0
New Student Orientation	0	0	0	0	0	0
Computer Center in 803	0	0	0	0	0	0
Campus Safety/Security	0	0	0	0	0	0
Integrated Learning Center (Math)	0	0	0	0	0	0
Integrated Learning Center (Writing Center)	0	0	0	0	0	0