

# Las Positas College Accreditation Student Survey (Fall 2007)

056105094 Dear LPC Student,

The purpose of this survey is to help us understand how satisfied you are with your experiences at LPC, what educational experiences and gains you have had, and how we can serve you better. It is an evaluation of your overall experiences at LPC - not this particular class or instructor. It will take about 30-40 minutes to complete. We appreciate your honest feedback. Your opinions provide vital information that will be used in LPC's Accreditation Self-Study. Accreditation is an important process where all aspects of the college are evaluated by an outside agency.

I want to assure you that this survey is anonymous - we do not require your name or student ID number. Your individual responses will not be available to any instructors or staff, and the results will be reported for groups only. If you have any questions or concerns about this study, please stop by the Office of Institutional Research and Planning in building 100A or call me at (925) 424-1027. Thank you very much for taking the time to give us this feedback.

Amber Machamer, Ph.D. Director, Institutional Research and Planning

Please write your responses in the boxes provided or fill in the appropriate circle. It is important that you use BLUE or BLACK INK to complete the survey. Please, no gel pens or pencils.

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| Not Like This> 🄉           | Ý | ₹ | Ø | 1 |

### Part One: Satisfaction with Student Services

1. If you have used the following services please rate your overall experience.

| perience.                                   | EXCELLENT | VERY<br>GOOD | SATIS-<br>FACTORY | POOR | VERY<br>POOR | NEVER<br>USED |             |
|---|-----------|--------------|-------------------|------|--------------|---------------|-------------|
| Admission and Records                       | 0         | 0            | 0                 | 0    | 0            | 0             | -<br> -     |
| Career/Transfer                             | 0         | 0            | 0                 | 0    | 0            | 0             | )<br> <br>  |
| Financial Aid Office                        | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Student Life                                | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Honors Transfer Program                     | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Tutorial Center in building 2400            | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Intercollegiate Athletics                   | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Library                                     | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Internships/Work Experience                 | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Extended Opportunity Programs/Service EOPS  | 0         | 0            | 0                 | 0    | 0            | 0             | 1<br>1      |
| Disabled Students Programs/Services(DSPS)   | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| College Bookstore                           | 0         | 0            | 0                 | 0    | 0            | 0             | i<br>1<br>1 |
| Food Services                               | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Counseling Services                         | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Assessment/Placement Testing                | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| New Student Orientation                     | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Health Center                               | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Campus Safety/Security                      | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Integrated Learning Center (Math)           | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Integrated Learning Center (Writing Center) | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |
| Computer Center in 803                      | 0         | 0            | 0                 | 0    | 0            | 0             | 1           |

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### 8020105095 Part Two: Demographic Information 2. At LPC, I have generally been treated with respect by: 7. How do you access the 4. Enrollment Time (choose one) SCHEDULE OF CLASSES each AGREE NEUTRAL DISAGREE STRONGLY DISAGREE O Day only AGREE semester? O Day and Evening/Saturday Instructors O 0 0 0 0 O Exclusively online Students O Evening/Saturday Only 0 0 0 0 O Mostly online Office Staff O 0 0 0 0 O Equally online and print 5. Number of Current Units Administrators O O 0 0 O Mostly print (choose one) O Exclusively print 3. At LPC, there is a general respect for differences in: O Full-time (12 or more units) AGREE NEUTRAL DISAGREE STRONGLY DISAGREE O Part-time (6.5-11.9 units) 8. How do you access the AGREE **COLLEGE CATALOG? O** Part-time (0.5-6.5 units) Race-Ethnicity O 0 0 0 0 O Exclusively online Gender O 0 0 0 0 6. Number of semesters you have O Mostly online Physical Disability O been attending LPC 0 0 0 0 O Equally online and print 0 0 O 0 O Less than 2 Semesters O 4-6 Semesters O Mostly print Sexual Orientation O 0 0 0 0 O 2-3 Semesters O 7 or more Semesters O Exclusively print 0 0 0 Religion O 11. Race/Ethnicity (mark all that apply) 9. Enrollment Type (choose one) 10. What is your educational goal? (please mark only one) O Asian O American Indian O Transfer with AA/AS Degree O New (first time at any college) O African American O Pacific Islander O Transfer without AA/AS Degree O Continuing (attending LPC in Spring 2007) O AA/AS Degree only O White O Filipino O Transfer (attended another college before LPC) O Acquire job skills O Hispanic O Other O Returning (attended LPC before Spring 2007) O Personal Development Other, Undecided O Middle Eastern O Enrolled in K-12 12. It is clear to me what I am expected to learn, know, and be able to do 13. What is your average annual household income in order to successfully complete: before taxes? (If you are a dependent and under age 24, SOMEWHAT NOT AT ALL DOES NOT please give us your parents' annual income.) VERY APPLY CLEAR CLEAR CLEAR CLEAR O under \$15,500 O \$50,000-\$64,999 each of my courses O 0 0 0 0 O \$15,500- \$24,999 O \$65,000-\$79,999 my major/program 0 0 O 0 O \$25,000-\$34,999 **O** \$80,000-\$104,999 my degree/certificate O 0 0 0 0 my transfer education O 0 0 0 O \$35,000-\$49,999 O \$105,000 + 0 21. Highest education level of your parents. O Female O Male 14. Gender: 19. How many hours per week do you Mother Father expect to work while in college? 0 Grade school or less 0 15. Age in years: O none 0 Some high school 0 O 1-20 hours per week 16. What is your overall GPA (estimate) 0 High school 0 O 21-34 hours per week 0 Some college O 35+ hour per week College degree (BA or BS) O 0 17. How many children/dependents do you have? Graduate/professional 20. How often are you able to get the 22. Based upon your experience which best courses you need on the days or hours describes your impression of LPC? that are good for you? 18. Have you even been diagnosed with a Physical/Learning Disability O Highly Favorable O Unfavorable O Never O Nearly Always O Yes O No O Favorable O Highly unfavorable O Seldom O Always O Neutral

O Usually

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## 2495105095 Part Three: Student Learning Outcomes

23 A. Compared to when you first entered LPC, how would you describe yourself now in the following knowledge, skills, abilities?

23 B. How much of that change is due to your experiences at LPC such as courses, student services, extra- curricular activities. (skip if no change)

| describe yoursell flow in the following knowledge, si       | ex               | extra- curricular activities. (skip if no change) |              |        |                |                          |                        |                         |
|---|------------------|---|--------------|--------|----------------|--------------------------|------------------------|-------------------------|
| Communication   | MUCH<br>TRONGER  | STRONGER  | NO<br>CHANGE | WEAKER | MUCH<br>WEAKER | NOT AT ALL<br>DUE TO LPC | SOMEWHAT<br>DUE TO LPC | VERY MUCH<br>DUE TO LPC |
| Reading skills  | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Writing Skills  | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Oral communication and speaking skills                      | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Listening effectively                                       |                  | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to read, interpret, and generate charts/graphs      |                  | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Critical Thinking s   | MUCH<br>TRONGER  | STRONGER  | NO<br>CHANGE | WEAKER | MUCH<br>WEAKER | NOT AT ALL<br>DUE TO LPC | SOMEWHAT<br>DUE TO LPC | VERY MUCH<br>DUE TO LPC |
| Critical thinking   | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Gathering information from multiple sources                 | •                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to learn on my own, pursue ideas and find info.     | _                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Using logic to draw conclusions from information            | •                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Mathematical skills and abilities                           | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Using numerical data  | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Applying knowledge to new situations to solve problems      | 0                | 0   | 0            | 0      | O              | 0                        | O                      | O                       |
| Creativity/Aesthetics                                       | MUCH<br>STRONGER | STRONGER  | NO<br>CHANGE | WEAKER | MUCH<br>WEAKER | NOT AT ALL<br>DUE TO LPC | SOMEWHAT<br>DUE TO LPC | VERY MUCH<br>DUE TO LPC |
| Appreciation for the arts and the role art plays in society | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Respect and Responsibility                                  | MUCH<br>STRONGE  | STRONGER<br>R                                     | NO<br>CHANGE | WEAKER | MUCH<br>WEAKER | NOT AT ALL<br>DUE TO LPC | SOMEWHAT<br>DUE TO LPC | VERY MUCH<br>DUE TO LPC |
| Discovering my own potential                                | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Performing to the best of my abilities                      | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Clarity of my own values and ethical standards              | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Exhibiting personal, professional, academic honesty         | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Understanding myself- abilities, interests, limitations     | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Developing clear career goals                               | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to set goals and develop strategies to reach them   | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Accepting responsibility for my own actions                 | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Learning to work cooperatively with others                  | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Demonstrating respect for rights, views, work of others     | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to meet deadlines and complete tasks                | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Skills I can use in my current or future career             | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Appreciation of my role in a democratic society             | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Desire to contribute to my community/society                | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to meet challenges of a rapidly-changing society    | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Awareness of my civic or community responsibilities         | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Recognizing my own biases and values                        | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to get along with different kinds of people         | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Awareness/ appreciation of diverse cultures/ ways of life   | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Technology  | MUCH<br>STRONGER | STRONGER  | NO<br>CHANGE | WEAKER | MUCH<br>WEAKER | NOT AT ALL<br>DUE TO LPC | SOMEWHAT<br>DUE TO LPC | VERY MUCH<br>DUE TO LPC |
| Overall technological literacy                              | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
| Ability to use computers effectively                        | 0                | 0   | 0            | 0      | 0              | 0                        | 0                      | 0                       |
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#### 9710105092 Part Four: Satisfaction DOES 24. Based upon your experience at Las Positas College to this point, please STRONGLY STRONGLY NOT DISAGREE NEUTRAL AGREE AGREE evaluate each of the statements listed below. I feel safe on this campus ..... Counselors have been available when I needed to see them ...... O O Grading practices at LPC are fair ...... Most instructors are willing to spend time outside of class to discuss issues with students .. o The resources of the library are adequate for required course assignments ...... The hours of service in the library are adequate to meet student needs...... The availability of computers in the library is adequate to meet student needs...... O It is important for students to have a role in college planning \_\_\_\_\_\_\_O It is important for students to have a role in college budgeting process ...... The Student Government is providing effective leadership and representation for all The current level of student activities available at LPC is adequate ..... There is an appropriate number of student clubs at LPC ...... Compared to other community colleges, LPC has a reputation for high quality education...o Compared to other community colleges, LPC has a reputation for excellent student services o O O Compared to other community colleges, LPC has a reputation for having a friendly and welcoming environment ...... O Compared to other community colleges, LPC has a reputation being a safe campus ...... 25. Based on your overall experience, how satisfied are you with: DOES DISSATISFIED DISSATISFIED NEUTRAI SATISFIED SATISFIED APPLY Overall experience at Las Positas College. Overall experience with other students \_\_\_\_\_\_O O Overall experience with instructors V Overall experience with college administrators..... Ε Overall experience with counselors. R Overall experience with admissions and records staff....... Overall experience with other college staff ...... Α Overall appearance of the college ...... O L College commitment to student success ...... Welcoming atmosphere of the college ...... Overall quality of instruction ...... Cafeteria facilities ..... Parking ..... Opportunities for extracurricular activities ...... Overall experience with librarians ...... Progress you are making toward achieving your educational goal ......

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# 0377105092 Part Four: Satisfaction (continued)

| 25. Bas                | sed on your overall experience, how satisfied are you with:   | VERY<br>DISSATISFIED | DISSATISFIED | NEUTRAI | SATISFIED | VERY | DOES<br>NOT |
|------------------------|---|----------------------|--------------|---------|-----------|------|-------------|
| I<br>N                 | Overall quality of instruction in basic skills courses (Eng 100A/B, 104, Math 107, 106, 65, 65 A/B-X/Y, ESL 120's, 130's) |                      | 0            | 0       | 0         | O    | APPLY<br>O  |
| $\mathbf{s}$           | Overall quality of instruction in Career/ Technocal courses   |                      | 0            | 0       | 0         | 0    | 0           |
| T                      | Overall quality of instruction in general education courses   |                      | 0            | 0       | 0         | 0    | 0           |
| $\mathbf{R}$           | Overall quality of instruction in courses related to major  |                      | 0            | 0       | 0         | 0    | 0           |
| U                      | Variety of courses offered  |                      | 0            | 0       | 0         | 0    | 0           |
| C                      | Availability of courses offered   | 0                    | 0            | 0       | 0         | 0    | 0           |
| $\int$                 | Preparation for transfer to four-year college or university   | 0                    | 0            | 0       | 0         | 0    |             |
| I                      | Preparation for obtaining employment in my field of study   | 0                    | 0            | 0       | 0         | 0    | 0           |
| O                      | My instructors are highly knowledgeable in the subjects they teach  | 0                    | 0            | 0       | 0         | 0    | 0           |
| N                      | My instructors are highly skilled teachers that come to class well prepared   | 0                    | 0            | 0       | 0         | 0    | 0           |
| 11                     | The instructors at LPC are diverse enough to meet my needs  | 0                    | 0            | 0       | 0         | 0    | 0           |
| T                      | Classroom (lecture) facilities  |                      | 0            | 0       | 0         | 0    | 0           |
| <b>F</b>               | Technology laboratories (auto, electronics, photography, welding)   | _                    | 0            | 0       | 0         | 0    | 0           |
| A                      | Science laboratories (biology, chemistry, geology, physics)   | •                    | 0            | 0       | 0         | 0    | 0           |
| C                      | Computer laboratories   | 0                    | 0            | 0       | 0         | 0    | 0           |
| I                      | Art facilities  |                      | 0            | 0       | 0         | 0    | 0           |
| $\mid \mathbf{L} \mid$ | Music facilities  | 0                    | 0            | 0       | 0         | 0    | 0           |
| I                      | Library   | •                    | 0            | 0       | 0         | 0    | 0           |
|                        | Physical Education facilities   | 0                    | 0            | 0       | 0         | 0    | 0           |
| <b>T</b>               | Theater/Drama facilities  | 0                    | 0            | 0       | 0         | 0    | 0           |
| I                      | Bookstore   | •                    | 0            | 0       | 0         | 0    | 0           |
| <b>E</b>               | Student Center  |                      | 0            | 0       | 0         | 0    | 0           |
| S                      | The Intergated Learning Center (ILC)  | 0                    | 0            | 0       | 0         | 0    | 0           |
|                        | Reading Room/Tutorial center in building 2400   |                      | 0            | 0       | 0         | 0    | 0           |
|                        | Academic Resources Center for Athletes  |                      | 0            | 0       | 0         | 0    | 0           |
| $\mathbf{M}$           | Convenience of application process online   |                      | 0            | 0       | 0         | 0    | 0           |
| _                      | Convenience of application process in person  |                      | 0            | 0       | 0         | 0    | 0           |
| $ \mathbf{A} $         | Assistance provided by admissions/records staff (A&R)   |                      | 0            | 0       | 0         | 0    | 0           |
| $\mid \mathbf{T} \mid$ | Efficiency of course registration over the Internet   | 0                    | 0            | 0       | 0         | 0    | 0           |
| $ \mathbf{R} $         | Information provided by college catalog   | 0                    | 0            | 0       | 0         | 0    | 0           |
| $\mid \mathbf{I} \mid$ | Information provided by class schedule  | 0                    | 0            | 0       | 0         | 0    | 0           |
|                        | Efficiency of course registration in person.  | 0                    | 0            | 0       | 0         | 0    | 0           |
| C                      | Convenience of getting into an orientation session  | 0                    | 0            | 0       | 0         | 0    | 0           |
| U                      | Information provided during orientation session   | 0                    | 0            | 0       | 0         | 0    | 0           |
| $\mid \mathbf{L} \mid$ | Assessment process for English course placement   | 0                    | 0            | 0       | 0         | 0    | 0           |
| $ \mathbf{A} $         | Assessment process for math course placement  | 0                    | 0            | 0       | 0         | 0    | 0           |
| $  \mathbf{T}  $       | Assessment process for ESL course placement   | 0                    | 0            | 0       | 0         | 0    | 0           |
|                        | Assistance provided by counselor(s) in helping you to identify an educational g   | goal o               | 0            | 0       | 0         | 0    | 0           |
| $\mid \mathbf{I} \mid$ | Assistance provided by counselor(s) in helping you develop a student  |                      |              |         |           |      | <br>        |
| O                      | educational plan (SEP)  |                      | 0            | 0       | 0         | 0    | 0           |
| $ \mathbf{N} $         | Assistance provided by counselor(s) in helping you select appropriate courses.  |                      | 0            | 0       | 0         | 0    | O           |
|                        | Information provided by counselor(s) concerning transfer requirements   | 0                    | 0            | 0       | 0         | 0    | 0           |
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|   |             | I'D PREFER<br>IT             | I'D LIKE<br>IT | SURE, IF IT FIT<br>IN MY<br>SCHEDULE | ONLY IF I<br>HAD TO | INTERESTEI<br>IN THAT |
|---|-------------|------------------------------|----------------|--------------------------------------|---------------------|-----------------------|
| Friday Block schedule (Class meets once a week  | on Frida    | ys) O                        | 0              | 0                                    | 0                   | 0                     |
| Winter session (5 or 6 week session in J  | Janurary)   | 0                            | 0              | 0                                    | 0                   | 0                     |
| 27. Which of the following two options would you prefer fo  | or a typica | ıl 3-unit cla                | iss?           |                                      |                     |                       |
| O Option A: A class that meets three times per week for 62 minutes (one hour and 2 minutes) each session.   |             |                              |                | s two times po<br>minutes) each      |                     | or 85                 |
| 28. Which of the following two options would you prefer fo  | or a typica | al 3-unit cl                 | ass?           |                                      |                     |                       |
| O Option A: An 18-week semester in which a typical 3-unit class meets for 3 hours per week.   | _           |                              |                | ster in which a<br>23 minutes p      | <i>-</i>            | 3-unit                |
| 29. Which of the following two options would you prefer for   | r Fall Sen  | nester?                      |                |                                      |                     |                       |
| Option A: An early starting semester, which begins in mid-August and ends in mid-December.  | O Optio     | on B: A late                 |                | which begins<br>days before C        |                     |                       |
| 30. Which of the following two options would you prefer fo  | or Spring   | Semester?                    |                |                                      |                     |                       |
| Option A: An early starting semester, which begins in early January and ends in early May.  |             | on B: A later<br>lary and en |                | which begins<br>June                 | in early            |                       |
| <b>Part Six:</b> This last section is for you to write comments regard believe we need to know in order to fairly evaluate LPC. You things LPC does well, or make suggestions as to what you we | ou might w  | vant to con                  |                |                                      |                     |                       |
| Your comments here:   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
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|   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
|   |             |                              |                |                                      |                     |                       |
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**Part Five: Preferences** 

26. Please indicate your interest in taking courses in the following formats.

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